

Allison C. Lerner
Inspector General
National Science Foundation
Vice – Chair, Council of the Inspectors General on Integrity and Efficiency (CIGIE)

Discussion will include:

- The role and mission of federal inspectors general and the Council of the Inspectors General on Integrity and Efficiency (CIGIE).
- Oversight.gov — a publicly accessible, searchable website containing the latest public reports from federal inspectors general who are CIGIE members.
- CIGIE’s annual report, *Top Management and Performance Challenges Facing Multiple Federal Agencies*, which highlights common issues in order to foster improvements across government.

Tammy R. Waymire, PhD, CPA
Associate Professor of Accounting
College of Business
Middle Tennessee State University

Learning Objectives:

- Understand the threats to rational decision-making
- Differentiate between System I and System II thinking
- Understand the implications of cognitive decision-making biases in the quest for ethical decision making
- Understand specific cognitive biases including:
 - Overconfidence
 - Anchoring
 - Escalation of commitment
 - Confirmation bias
 - Hindsight bias

Geoffrey F. Jenista, MBA, MA
Cybersecurity Advisor, Region VII (MO, KS, IA, NE)
Cybersecurity and Infrastructure Security Agency
Cybersecurity Division
Stakeholder Engagement and Cyber Infrastructure Resilience
U.S. Department of Homeland Security

Learning Objectives:

- How do you measure successful cybersecurity efforts?
- Who is accountable for cybersecurity?
- What's at risk?
- Have you identified the potential consequences if your systems are compromised?
- Have you planned for cyber incident management and exercised that plan?
- Can you sustain operations of critical processes following a significant cyber incident?
- How do these questions apply to your organization?

Knowledge:

Describe what risk and vulnerabilities are.

Comprehension:

Identify all the risks associated to your business organization.

Identify all the vulnerabilities to your business organization.

Describe what mitigating actions can be taken within your organization.

Application:

Choose and schedule the application of mitigating controls.

Apply security controls to mitigate risk and vulnerabilities.

Evaluation:

Examine the application of the chosen mitigations to determine if they have reduced your risks and vulnerabilities.

Doug Gibson
Senior Auditor
Office of the Inspector General
U.S. Department of Housing and Urban Development (HUD)

The presentation will allow participants to

- know the laws that allow and require agencies to collect Federal debts and prevent improper payments;
- understand the steps that identified \$1.9 billion in ineligible loans; and
- consider how any Federal Agency can use the Do Not Pay office to collect debts and prevent improper payments.

Eric Roche
Chief Data Officer
Office of Performance Management
Office of the City Manager
City of Kansas City, Missouri

The presentation will allow participants to learn how to quickly and easily improve data visualizations.

Colin J. Fallon
Senior Communications Analyst
Forensic Audits and Investigative Service
U.S. Government Accountability Office (GAO)

At the conclusion of the writing workshop, participants should be able to

- identify key writing rules that underpin successful draft products;
- demonstrate how to apply those writing rules; and
- identify strategies for changing current writing behaviors to better ensure that they will remember to apply the rules before moving draft products forward.

Grant Simmons
Assistant Director
Financial Management and Assurance
U.S. Government Accountability Office (GAO)

The learning objectives of the presentation are to provide practitioners with an update of the changes in requirements in the 2018 Yellow Book, as well as discuss key concepts found in the application material.

Nancy Campbell
Principal
LeaderFuelNow

Say WHAT? The Illusive Art of Effective Communication

Effective communication at work is vital -- and hard! The reason: we're often in our own worlds mentally. We think we've communicated well but others still misunderstand. So why do others get the wrong message? Hear things you didn't say? Because they're in their own mental worlds too. In this session, learn how the gap between "your world" and "their world" works, where the pitfalls are, and how you can start bridging those gaps effectively -- so the receiver actually gets the message you intended to send.

Problem? What Problem? The Art and Science of Problem-Solving and Decision-Making

Problems, problems. So many problems. How do we solve them? How do we make sure we're making the best decision to address the problem? There are no guarantees, but we can all use certain mental tactics to be clear about what the real problem is, what the end goal is, and which decision is most likely to get us to that goal. In this session, learn a few tactics for doing just that.