



## FINAL PROGRAM AGENDA

### *Preparing Auditors for Tomorrow: Auditing Now and in the Future*

Tuesday, November 14, 2017

7:45 – 8:30      **Registration and Hot Breakfast**

8:30 – 8:40      **Opening Remarks**

**Maureen Duddy**, Chair, NEIAF; Deputy Assistant Inspector General for Audit  
Department of Homeland Security, Office of Inspector General

8:40 – 10:10    **Auditing Complexity**

**Christopher Mihm**, Managing Director, Strategic Issues, U.S. Government  
Accountability Office

**Learning Objectives:** This session will explore how the methods, approaches, and tools of  
performance audit need to evolve in tandem with the growing complexity of the governance structures  
being used to address complex outcomes.

Moderator: **Joan Mahagan**; Assistant Director, Field Operations, U.S. Government  
Accountability Office

10:10 – 10:20    **Networking and Break**

10:20 – 11:40    **Risk Informed Work Planning – Identifying the Unknown Unknowns at DHS**

**Shelley Howes**, Director, Office of Enterprise Risk Identification and Management,  
U.S. Department of Homeland Security, Office of Inspector General

**Douglas Campbell**, Branch Chief, Office of Enterprise Risk Identification and  
Management, U.S. Department of Homeland Security, Office of Inspector General

**Learning Objectives:** This session will explain the value proposition for continuous risk-informed  
work planning and will discuss how their office is working to build the foundation at DHS-OIG for  
accomplishing this.

Moderator: **Maureen Duddy**, Chair, NEIAF; Deputy Assistant Inspector General  
for Audit, Department of Homeland Security, Office of Inspector General

11:40 —1:15    **Lunch**



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### *Preparing Auditors for Tomorrow: Auditing Now and in the Future*

12:00 – 1:15

#### **Lunch Time Session: Resiliency of Teams**

**Tamia Buckingham**, Director of Audit, Mass School Building Authority

**Learning Objectives:** The government workforce is transitioning to a multigenerational population that includes a growing number of millennial employees, a declining number of baby boomers, and the increased leadership of Gen-X. As this transition occurs, understanding generational, as well as individual, differences in work and learning styles can assist in building team resiliency in ever more complex operating environments. As long-time employees retire, the challenge for agencies to perform at peak operating levels can be met with transition and resiliency techniques deployed by military family readiness groups. This interactive discussion will also include changing preferences in adult-training modalities for incorporating into in-house training programs.

Moderator: **Steve Smith**, Director of Audits, State of New Hampshire  
Office of Legislative Budget Assistant

1:15 – 2:30

#### **GASB and Auditing Standards Updates**

**Eric Berman**, Partner, Eide Bailly, LLP

**Lisa Parker**, Senior Project Manager, Government Accountability Standards Board

**Learning Objectives:** Participants will gain a better understanding about Government Auditing Standards. We will discuss the main elements of various standards, including any relevant updates.

Moderator: **Benjamin Howe**, Audit Manager, Department of Veteran Affairs,  
Office of Inspector General

2:30 - 2:40

#### **Networking and Break**

2:40 – 4:00

#### **Flood Insurance Claims**

**Devon Houston**, Audit Manager, Hurricane Sandy Claims Review Process,  
U.S. Department of Homeland Security, Office of Inspector General

**Kevin Donahue**, Auditor in Charge, Hurricane Sandy Claims Review Process,  
U.S. Department of Homeland Security, Office of Inspector General

**Learning Objectives:** This session will provide an overview of DHS's work related to Hurricane Sandy Flood Insurance Claims Review Process.

Moderator: **Maureen Duddy**, Chair, NEIAF; Deputy Assistant Inspector General  
for Audit, Department of Homeland Security, Office of Inspector General

4:30 – 5:30

#### **Reception**



## FINAL PROGRAM AGENDA

### *Preparing Auditors for Tomorrow: Auditing Now and in the Future*

Wednesday, November 15, 2017

#### Hot Breakfast

8:00 – 8:45

#### Opening Remarks

8:45 – 9:00

**Maureen Duddy**, Chair, NEIAF; Deputy Assistant Inspector General for Audit  
Department of Homeland Security, Office of Inspector General

#### Communicating in an Information Age

9:00 – 10:20

**Jacques Arsenault**, Digital Communications Manager, Public Affairs, U.S.  
Government Accountability Office

**Learning Objectives:** In this session, the presenter will review changes in how Americans access news and consider different platforms to get your audit message out to the public.

Moderator: **Joan Mahagan**, Chair, NEIAF; Assistant Director, Field Operations,  
U.S. Government Accountability Office

#### Networking and Break

10:20—10:35

#### Millennials in the Workforce

10:35 – 11:50

**Sandra Richtermeyer**, PhD., Dean, Manning School of Business, UMass Lowell

**Katie Kendall**, Director of Special Projects, Massachusetts Office of the State  
Comptroller

**Learning Objectives:** This session will discuss the next generation of young professionals entering the government workforce, explain why they are needed, how to attract them, and learn of the impact they will have on the future government workforce. It will also debunk some of the myths about our youngest public servants and show how they will re-tool government operations for the future.

Moderator: **Judy Blodgett**, Audit Training Manager, Massachusetts Office of the  
State Auditor

#### Closing Remarks

11:50 – 12:00

**Maureen Duddy**, Chair, NEIAF; Deputy Assistant Inspector General for Audit,  
Department of Homeland Security, Office of Inspector General