



## New England Intergovernmental Audit Forum Meeting

May 22, 2017

UMass Lowell Inn & Conference Center  
50 Warren St., Lowell, MA, 01852

---

# BIOGRAPHIES

**Jacques Arsenault**  
**Digital Communications Manager**  
**U.S. Government Accountability Office (GAO)**

Jacques Arsenault leads social media and audio and video production efforts for the congressional watchdog agency, broadening the reach and engagement of GAO reports and other resources to reach key audiences including Congress, the policy community, and the American public. He leads a team of three full-time employees and dozens of volunteers who help generate content for Twitter, Facebook, LinkedIn, the GAO WatchBlog, and other platforms. He co-produces and co-hosts multimedia pieces including live web chats and podcasts that reach thousands of people. He also teaches courses in social media management at Georgetown University.

**Eric S. Berman**  
**Partner, Eide Bailly CPA, CGMA**

Eric is a nationally recognized speaker, author, thought leader and auditor with a wealth of government client experience. He brings a unique perspective to the firm's clients as a former Deputy Comptroller of the Commonwealth of Massachusetts, a chief financial officer of a state agency and an audit partner with clients ranging from a well-known stadium to statewide pension systems. Eric's unique background and decades of governmental accounting, auditing and controllership experience allows his clients to meet their standards and goals and achieve new success along the way. He's been recognized with several major awards for his public service and work, and his insight means he can help you solve problems before they happen. He is a certified public accountant and a chartered global management accountant. He earned his Bachelor of Science in Broadcast Journalism from Boston University and a Master of Science in Accountancy from Bentley University in Waltham, Massachusetts. In his free time, Eric enjoys spending time with family, reading and watching sports, especially the New England Patriots, Boston Red Sox and Boston Celtics. If it's time for a PGA tour, that's what he'll be watching.

**Tamia Buckingham**  
**Director of Audit, Mass School Building Authority**

Tamia Buckingham is the Director of Audit for the Massachusetts School Building Authority. Her accounting and finance background spans over thirty years with experience in publicly-traded organizations and the not-for-profit sector prior to joining the MSBA in 2012. Tamia holds CPA designation in North Carolina and Massachusetts, having earned her Bachelor's degree from Florida State University and her MBA from the University of North Florida.



## New England Intergovernmental Audit Forum Meeting

May 22, 2017

UMass Lowell Inn & Conference Center  
50 Warren St., Lowell, MA, 01852

# BIOGRAPHIES

### **Douglas Campbell**

**Branch Chief, Office of Enterprise Risk Identification and Management  
U.S. Department of Homeland Security, Office of Inspector General**

Douglas Campbell is a Branch Chief within the DHS Office of Inspector General's (OIG) Office of Enterprise Risk Identification and Management (OERIM), in Boston, MA. Doug has been with the DHS OIG for over 7 years, working previously within the Office of Audits as well as the Office of Emergency Management Oversight in both Washington, D.C. and in Boston. Prior to his employment with the DHS OIG, Doug spent several years on the staff of the United States Senate Committee on Homeland Security and Governmental Affairs. Doug holds a Masters in Government from The Johns Hopkins University in Baltimore, Maryland. He also attained a Bachelors of Arts degree in Political Science from Middlebury College in Vermont. Doug has also obtained certification from the Certified Inspector General Association.

### **Kevin Donahue**

**Auditor in Charge**

**U.S. Department of Homeland Security, Office of Inspector General**

Kevin Donahue has more than 35 years of experience in the Federal auditing community. Mr. Donahue began his Federal career in November 1979 working as an auditor with the Department of Health and Human Service's Office of Child Support Enforcement. In August 1985, Mr. Donahue joined the Inspector General community working as an auditor for the Department of Treasury OIG. In March 2003 Mr. Donahue transferred to the newly established Department of Homeland Security Office of Inspector General. Since that time, Mr. Donahue has conducted a variety of audits that produced a PCIE Award for Excellence, as well as an OIG Individual Award for Excellence and multiple team awards. Mr. Donahue has a bachelor's degree accounting from Bentley University.

### **Devon Houston**

**Audit Manager**

**U.S. Department of Homeland Security, Office of Inspector General**

Devon Houston joined the Department of Homeland Security Office of Inspector General in 2012 as an Audit Manager in the Financial Management Division. In this role, she has spent the last three years auditing FEMA's National Flood Insurance Program (NFIP). Specifically, she has reviewed FEMA's oversight of its Write Your Own Program and is currently completing an audit of the Hurricane Sandy Review Process. She has also been responsible for the DHS Yearly Financial Statements oversight and DHS' compliance with the Improper Payments Elimination and Recovery Act of 2010 (IPERA). Prior to joining DHS, Ms. Houston worked for seven years at the Department of Defense Office of Inspector General, which included a year-long tour to Afghanistan. In addition to her federal service, she has worked in public accounting performing tax and assurance services. Ms. Houston graduated from John Carroll University with a Bachelor in Accountancy and is a Certified Public Accountant.



## **BIOGRAPHIES**

**Shelley Howes**  
**Risk Project Manager**  
**U.S Department of Homeland Security, Office of Inspector General**

As the first Director for Enterprise Risk Identification and Management for DHS OIG, Shelley is establishing an office to assist OIG leadership and staff to embed risk management as a core competency in planning work. Her team is assessing risk across the Department's 21 components to identify DHS' highest risks to better prioritize OIG's limited resources. Prior to joining the DHS OIG, Shelley served as the Assistant Inspector General for Evaluations at the U.S. Peace Corps. She also previously served as the Director of the Crime Statistics and Analysis Division within Peace Corps' Office of Safety and Security. Her division was responsible for identifying crime trends and risks to Volunteers and recommending strategies to improve Volunteer safety. She has a MA from Catholic University of America, and a BA from the University of Maine at Orono.

**Katie Kendall**  
**Director of Special Projects**  
**Massachusetts Office of the State Comptroller**

Katie Kendall is the Director of Special Projects for the Comptroller of Massachusetts. She joined the office in the fall of 2016 and focuses on projects like bringing the MBTA onto the State Payroll System and Enterprise Risk Management. Katie worked to create and develop a very successful, comprehensive summer intern program, with ten students joining the office for the summer of 2017. Prior to joining the Comptroller's staff, Katie worked for the House Ways & Means Committee, starting as a Budget Analyst before being promoted to Budget Director. She coordinated the Commonwealth's \$40 billion annual budget, while working with senior staff and other high-ranking legislators and officials on budget-related negotiations including complex fiscal policy issues. Katie holds a B.S. in Finance with a minor in Accounting from Providence College, and is currently pursuing a M.B.A. in Nonprofits from Suffolk University in Boston, MA.

**Christopher Mihm**  
**Managing Director, Strategic Issues**  
**U.S. Government Accountability Office (GAO)**

Chris Mihm is the Managing Director for Strategic Issues at the GAO. He leads GAO's work on government-wide governance, strategy, and transformation issues. Strategic Issues addresses such topics as performance management and collaboration, human capital management, intergovernmental issues, federal budgeting, regulatory policy, and federal tax policy and administration. Chris is an elected member of the United Nations (UN) Independent Audit Advisory Committee, where he advises the UN General Assembly on the effectiveness of the internal audit and other oversight functions and UN risk management, internal control and other issues. He chaired the Committee from 2013-2016 and is the Vice Chair in 2017. Chris is the Deputy Chair of the Audit and Compliance Committee of the Fédération Internationale de Football Association (FIFA). He is a fellow and former Board Chair of the National Academy of Public Administration and an adjunct lecturer in public administration at the University Of Maryland Graduate School Of Public Policy.



## New England Intergovernmental Audit Forum Meeting

May 22, 2017

UMass Lowell Inn & Conference Center  
50 Warren St., Lowell, MA, 01852

---

# BIOGRAPHIES

**Lisa R. Parker**  
**Senior Project Manager, CPA, CGMA**

Lisa Parker is a senior project manager with the Governmental Accounting Standards Board (GASB). Prior to joining the GASB in 2008, Lisa worked for Runyon Kersteen Ouellette CPAs for 10 years, the town of Old Orchard Beach, Maine as finance director and interim town manager for 2 years, and the city of Saco, Maine as finance director for 8 years. Lisa is a certified public accountant and a chartered global management accountant. She also is a member of the Association of Governmental Accountants, the American Institute of Certified Public Accountants, and the Maine Society of Certified Public Accountants, where she served as president. Previously, Lisa was president of the Maine Governmental Finance Officers Association, an executive board member of the New England Governmental Finance Officers Association, and a member of a national GFOA standing committee. Lisa attended Boston College and the University of Southern Maine graduating with magna cum laude honors and a bachelor's degree in accounting.

**Sandra Richtermeyer, Ph.D.**  
**Dean of the Manning School of Business**  
**University of Massachusetts, Lowell**

Sandra Richtermeyer is dean of the UMass Lowell Manning School of Business. She brings more than 25 years of higher education experience to UMass Lowell, including more than 12 years in academic leadership roles ranging from global professor-in-residence of the Institute of Management Accountants to department chair and associate dean of the Williams College of Business at Xavier University in Cincinnati. She works actively with a variety of professional organizations and is a frequent speaker on topics related professional development and leadership. Richtermeyer's teaching and research interests are in the areas of corporate governance, accounting information systems, and nonprofit and governmental accounting. Her research interests include technology enablement and enterprise systems, non-profit accounting, and corporate governance. Richtermeyer has authored many articles in academic and practitioner publications and has more than 20 years of experience on boards as well as technology and accounting related advisory committees. In addition to her academic background, she worked as a CPA for many years in Denver with a practice focus on compliance, assurance and systems implementation. Richtermeyer served as the Global Chair of the Institute of Management Accountants from 2010-2011. She is the 2013-2014 Ohio Accounting Educator of the Year and the 2011 American Women's Society of CPAs Educator of the Year. She is the 2013-2014 President of the American Accounting Association (AAA) Ohio Region and a Vice President on the board of the AAA Accounting Program Leaders Group. She has also served a member of the Executive Board of the Ohio Society of CPAs, a board member on the Committee of Sponsoring Organizations (COSO) of the Treadway Commission, in addition to service on the U.S. Comptroller General's Green Book Advisory Council. Richtermeyer holds both her Ph.D. in accounting and her M.S. and MBA from the University of Colorado