

# Novel Methodologies to Identify Potential Duplication, Overlap, and Fragmentation

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## **Learning Objectives**

Various novel methodologies can sometimes be used to identify or determine the extent of duplication, overlap, or fragmentation of government programs. After this session, attendees will be able to:

- Identify whether certain "novel" methodologies may be used to identify potential duplication, overlap, or fragmentation of government programs; and
- Design a program evaluation that uses one of these methodologies.



# **Definitions of Fragmentation, Overlap, and Duplication**

**Fragmentation** refers to those circumstances in which more than one federal agency (or more than one organization within an agency) is involved in the same broad area of national need and opportunities exist to improve service delivery. **Overlap** occurs when multiple agencies or programs have similar goals, engage in similar activities or strategies to achieve them, or target similar beneficiaries. **Duplication** occurs when two or more agencies or programs are engaged in the same activities or provide the same services to the same beneficiaries.







Source: GAO. | GAO-18-371SP



## **Methodologies**

- 1. Overlap: Use of Geographic Information Systems (GIS) analysis to identify overlap among Coast Guard boat and air stations' coverage (GAO-18-9).
- 2. Fragmentation (within an agency): Use of spatial analysis to optimize easement acquisitions for migratory bird habitat in the Prairie Pothole region (GAO-07-1093).
- 3. Fragmentation (among agencies): Use of network analysis to show the need for enhanced coordination among federal agencies providing drinking water and wastewater infrastructure assistance to tribes (GAO-18-309).
- 4. Duplication: Use of systematic content analysis to identify duplication in Department of Homeland Security vulnerability assessments (GAO-14-507).



GAO	Report to the Chairman, Committee on Commerce, Science, and Transportation, U.S. Senate
October 2017	COAST GUARD
	Actions Needed to
	Close Stations
	Identified as
	Overlapping and
	Unnecessarily
	Duplicative



#### What we evaluated

- The Coast Guard is the principal federal agency charged with preventing loss of life, injury, and property damage in the maritime environment through its search and rescue (SAR) mission.
- The Coast Guard maintains boat stations, air stations, and air facilities—with assets such as boats, helicopters, and fixed wing aircraft—along U.S. coasts and inland waterways.
- The Coast Guard considers some overlap or redundancy in its SAR response capability as necessary to account for such things as operational challenges and the need for surge capacity to respond to certain incidents.
- Annual Coast Guard SAR caseloads decreased from about 32,000 cases per year in 2004 to about 17,000 in 2016—a reduction of 47 percent.
- GAO was asked to review whether the Coast Guard's efforts to optimize station locations and allocate resources were sound (i.e., defensible).



### How we did it

- We obtained and analyzed Coast Guard boat station, air station, and facility locations and used a mapping program to visually depict potentially overlapping coverage provided by boat and aviation assets.
- The Coast Guard had existing analyses we could leverage and corroborate.
  - Coast Guard Search and Rescue Visual Analytics (cgSARVA) system—an analysis program to visually analyze potential risks associated with station closures such as response time, potential lives, and property lost
  - Aviation Capability and Capacity Assignment Module (ACCAM), an optimization model for Coast Guard air stations to maximize aircraft performance or minimize costs.
- Based on the Coast Guard's standards and their prior analyses, we used a mapping program to visually depict potentially overlapping coverage provided by boat and aviation assets.



What we found: Extent of SAR Boat Station Coverage in Districts 1, 5, and 9





#### What we found: Coast Guard Helicopter Coverage





#### What we found: Coast Guard SAR Coverage Provided by all stations





## **Fragmentation (within an agency): Migratory Bird Habitat in the Prairie Pothole Region**



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# Fragmentation: Migratory Bird Habitat in the Prairie Pothole Region

### What we evaluated

- Prairie wetlands, or "potholes," are freshwater depressions and marshes that were created by glaciers thousands of years ago. Before European settlement, the 64-million-acre Prairie Pothole Region was one of the largest grassland-wetland ecosystems in the world.
- Throughout the 20th century, the draining of wetlands and the conversion of native prairie to cropland reduced breeding habitat for migratory birds.
- Under the Small Wetlands Acquisition Program, the Department of the Interior's Fish and Wildlife Service (FWS) aims to sustain remaining migratory bird populations by acquiring critical breeding habitat in perpetuity.
- We examined the status and goals of the FWS's Small Wetlands Acquisition Program in the Prairie Pothole Region and challenges to achieving these goals.

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# Fragmentation: Migratory Bird Habitat in the Prairie Pothole Region

### How we did it

- We used computer mapping software to analyze grassland easements that the FWS recently acquired by translating a digital map of the habitat priority zones into MapInfo Geographic Information System software.
  - We plotted the boundaries of grassland easements that FWS acquired in South Dakota between January 1, 2002, and September 30, 2006, and used MapInfo software to identify the habitat priority zone in which each of these easements is located.
  - For each easement, we calculated the cost per acre that FWS paid to acquire the property by combining data on habitat priority zones with data on easement purchase amounts.
- We performed an optimization analysis on 450 grassland easements that FWS acquired in 2002 through 2006 to determine if opportunities existed to spend funds more efficiently by more effectively targeting low-cost, high-priority habitats.



## Fragmentation: Migratory Bird Habitat in the Prairie Pothole Region

#### What we found: Cost in relation to habitat value

	Habitat priority zone (maximum number of duck pairs per square mile with access to grassland easements)			
Cost per acre	Low	Medium low	Medium high	High
	(<20)	(20–39)	(40–59)	(60 or more)
Greatly below average	None	11 easements 2,524 acres \$115 per acre \$282,975	13 easements 2,894 acres \$120 per acre \$344,375	88 easements 32,798 acres \$102 per acre \$3,348,745
Somewhat below average	3 easements	9 easements	22 easements	79 easements
	946 acres	4,031 acres	3,911 acres	21,818 acres
	\$149 per acre	\$184 per acre	\$160 per acre	\$181 per acre
	\$137,610	\$842,600	\$652,545	\$3,743,215
Somewhat above average	2 easements	10 easements	11 easements	76 easements
	404 acres	1,633 acres	1,911 acres	24,276 acres
	\$272 per acre	\$292 per acre	\$359 per acre	\$276 per acre
	\$109,050	\$539,845	\$707,765	\$6,730,924
Greatly above average	2 easements	22 easements	28 easements	60 easements
	144 acres	4,172 acres	3,753 acres	13,168 acres
	\$600 per acre	\$558 per acre	\$662 per acre	\$506 per acre
	\$87,975	\$2,213,200	\$2,294,180	\$6,227,710

Source: GAO analysis of U.S. Fish and Wildlife Service data.



# Fragmentation: Migratory Bird Habitat in the Prairie Pothole Region

What we found: Estimated habitat value per dollar for grassland easement acquisitions





# Fragmentation (among agencies): Drinking water and wastewater infrastructure



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# Fragmentation: Drinking water and wastewater infrastructure

### What we evaluated

- Tens of thousands of American Indians and Alaska Natives do not have safe, potable water available in their homes for drinking, cooking, and cleaning, or adequate facilities to safely dispose of wastewater, according to the Department of Health and Human Services' Indian Health Service (IHS).
- Seven federal agencies administer programs that provide drinking water and wastewater infrastructure assistance to Indian tribes.
- The types of assistance these agencies provide vary by program, and each program has its own eligibility requirements and authorities.
- GAO was asked to review federal efforts to provide drinking water and wastewater assistance to Indian tribes, including interagency collaboration efforts.

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# Fragmentation: Drinking water and wastewater infrastructure

### How we did it

- To quantify the extent of interagency collaboration during the past 3 years and the potential for future collaboration among the federal agencies we surveyed, we conducted a Network Analysis—a method of analyzing the patterns of interaction among multiple entities.
  - We surveyed the agencies and aggregated the survey responses about drinking water and wastewater activities, including recent and potential future collaborative mechanisms for each pair of agencies.
  - We configured these aggregated data into networks representing the pattern of collaboration among the agencies, we and analyzed the networks to determine how extensively the agencies have collaborated and the extent to which additional future collaboration could be beneficial for them.



# Fragmentation: Drinking water and wastewater infrastructure

#### What we found: Federal agency collaboration (quantified)

Agency pair	Instances of agencies reporting having used a mechanism to collaborate	Instances of agencies reporting it would be beneficial to use an additional mechanism to collaborate in the future
EPA – IHS	96	9
IHS – USDA	60	38
EPA – USDA	28	39
HUD – IHS	31	57
IHS – Reclamation	36	38
EDA – USDA	22	31
HUD – USDA	19	40
Corps – HUD	23	43
EPA – HUD	20	48
Corps – USDA	12	47
Reclamation – USDA	14	28
Corps – Reclamation	10	29
Corps – EPA	6	49
Corps – EDA	6	44
Corps – IHS	6	69
EDA – EPA	4	42
EPA – Reclamation	7	23
HUD – Reclamation	3	31
EDA – HUD	0	53
EDA – IHS	0	60
EDA – Reclamation	0	28
Total	403	846



# Fragmentation: Drinking water and wastewater infrastructure

What we found: Federal agency recent and potential future collaboration



**Recent collaboration** (number of collaborative mechanisms that agencies reported using in six states)

**Potential future collaboration** (number of collaborative mechanisms that agencies reported using in six states, plus the number of mechanisms they reported would be beneficial to use in the future)

Number of collaborative mechanisms



Corps – U.S. Army Corps of Engineers EDA – Economic Development Administration EPA – Environmental Protection Agency HUD – Department of Housing and Urban Development IHS – Indian Health Service BOR – Bureau of Reclamation USDA – U.S. Department of Agriculture

Source: Analysis of GAO survey of seven federal agencies in six states. | GAO-18-309



GAO	United States Government Accountability Office Report to Congressional Requesters	
September 2014	CRITICAL INFRASTRUCTURE PROTECTION	
	DHS Action Needed to Enhance Integration and Coordination of Vulnerability Assessment Efforts	
	This report was revised on September 17, 2014, to correct a typographical error on page 19, figure 2.	
GAO-14-507		



What we evaluated

 From 2011 to 2013, various Department of Homeland Security (DHS) offices and components conducted or required thousands of vulnerability assessments of critical infrastructure.

 GAO was asked to identify duplication and gaps in assessments of critical infrastructure.



#### How we did it

- To identify potential overlap across sectors where DHS offices and components conduct vulnerability assessments, we searched the names of the assets and facilities listed in the assessment records provided by each office and component for key words that might be expected to be found within the respective sectors.
- We electronically searched key words such as transportation, food, agriculture, commercial, business park, dams, emergency services, water, airport, government, nuclear, defense, health care, financial, communications, chemical, critical manufacturing, information technology, energy, and pipeline, among others.
- We used SAS to match the different data sets and summarize the results. Where the SAS output indicated that facility may have been assessed multiple times by different agencies, our analysts reviewed the specific records.



#### What we found: Content analysis indicated duplicative assessments

	ber of CI vulnerability assessments lucted by DHS office or component	Number of CI vulnerability assessments conducted by facilities		
	National Protection and Programs Directorate			
	Protective Security Coordination Division (PSCD) 3,255ª	Infrastructure Security Compliance Division (ISCD)-Chemical Facility Anti-Terrorism Standards regulated facilities 3,300 to 4,100°		
	Federal Protective Service (FPS) <sup>b</sup> 1,458ª			
	U.S. Coast Guard			
	Office of International and Domestic Port Assessment 93ª	Office of Port and Facility Activities Maritime Transportation Security Act regulated facilities 2,800 to 3,500°		
	Transportation Security Administration (TSA)			
	Office of Law Enforcement 74ª			
0	ffice of Security Operations/Compliance 349ª			
Of	ffice of Security Operations/Compliance/ Office of Security Policy and Industry Engagement 122ª			
Total	5,351	6,100 to 7,600		
Source:	: GAO analysis of data and information from DHS PSCD and I	SCD, FPS, TSA, and U.S. Coast Guard.   GAO-14-507		



#### What we found: Multiple agencies conducted assessments of the same facility



Source: GAO analysis of DHS data. | GAO-16-791T



# Check out our annual report on duplication, overlap, and fragmentation

