

# Auditing the Police...in their Element

Dr. Jeffry Phillips Commanding Officer Los Angeles Police Department Audit Division

### Police Culture - History



- Political Era
- Reform Era
- Professional Era
- Community
   Policing Era
- Counter-Terrorism Era
- Accountability
   Era ....?

## HISTORY OF LAW ENFORCEMENT AUDITING

- Financial audits
- Efficiency and Effectiveness
- May have to rely on external auditors from city or county auditor's office

#### Conventional Law Enforcement Performance Measures

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Performance Dimensions	Statistical Indicators
Reduce criminal victimization	Reported crime rates Victimization rates
Call offenders to account	Clearance rates Conviction rates
Reduce fear and enhance personal security	Reported changes in level of fear Reported changes in self-defense measures
Guarantee safety in public spaces	Traffic fatalities, injuries, and damage Increased utilization of parks and public spaces Increased property values
Use financial resources fairly, efficiently, and effectively	Cost per citizen Deployment efficiency/fairness Scheduling efficiency Budget compliance Overtime expenditures Civilianization
Use force and authority fairly, efficiently, and effectively	Citizen complaints Settlements in liability issues Police shootings

### How Do We Measure How We Operate? Focus of Consent Decrees

- US DOJ vs. City of....Los Angeles, Seattle, New Orleans, Pittsburgh, District of Columbia, Detroit, Miami, etc....
- US DOJ establishes a 'practice or pattern' of civil rights violation (42 USC Section 14141).
- Little to no measurement of compliance with:
  - law or departmental policies and procedures
  - specifically pertaining to operations

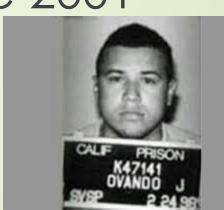
#### MISNOMER OF AUDITS

- Academia
- Law Enforcement
- Civilian Oversight of Law Enforcement
- US DOJ Civil Rights Division





- Rodney King Incident 1991
- Rampart Scandal 1999
- Federal Lawsuit against LAPD 2001
- Consent Decree implemented June 2001
  - Federal Monitor
    - 187 Paragraphs of reform



### LAPD Audit Division



- Consent Decree Driven
  - Mandated by the US Department of Justice to:
    - ■initiate an internal audit unit
    - conduct mandated audits
- Audit Division established in 2001
  - Sworn officers initially assigned to do audits
  - Auditors later hired on to the division
  - Audit standards adopted



### Types of Audits Mandated in CD

- Search Warrants
- Gang Enforcement Details
- Confidential Informants
- Use of Force Investigations
- Complaint Investigations
- Arrest Booking and Charging







### Department Risk Assessment = Annual Audit Plan



- Risk Survey with Command Staff and Audit Staff
- Interviews with Internal Affairs
- Interviews with Risk
   Management Division
  - Interviews with Legal Affairs
    Division
- Analysis of Previous Audits
- Review of New/Change of Policies and Procedures
- Hot Topics/Recent Incidents
- Mandated Audits

### Current Audits

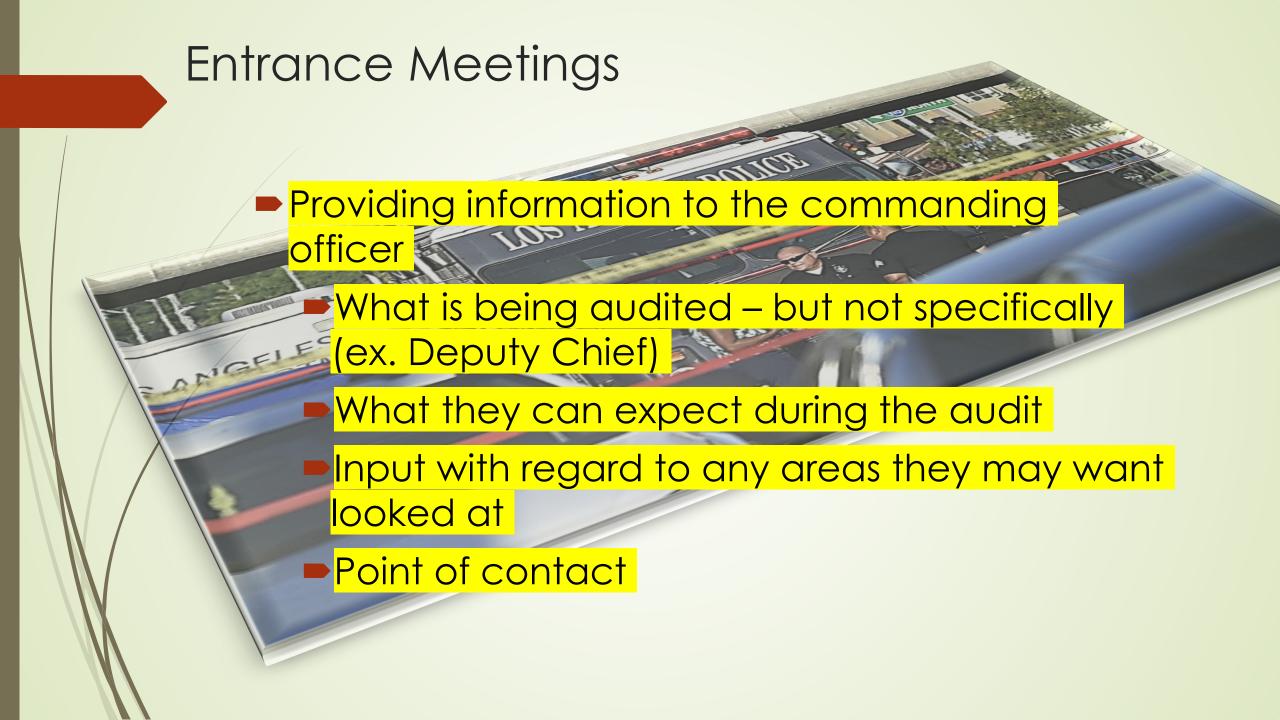


### Auditing in the Context of Law Enforcement

- What is different about auditing in a law enforcement context?
  - May depend on the organization's situation
    - Under a consent decree with independent monitor
      - Strict timelines
    - Culture of the Department
    - Political climate within
      - Department
      - City

### Auditing in the Context of Law Enforcement

- Tone at the top William Bratton
  - Tone infused throughout the organization
  - Varying tones dependent upon commanding officers (ex. Narcotics Division)
- Audit Charter
  - Audit authority (ex. detectives with search warrants)
- Board of Police Commissioners
  - Accountability report backs, status on recommendations



### Reporting Results

- Validate findings (Informal Process)
  - Provide initial findings to auditees
  - May be cumbersome ... but worth it
  - Allows insight on complete information
  - Allows for auditee to see the findings before the report goes out
  - Allows auditee to dispute or agree to the findings (ex. with response letter)

### Reporting Results

- Exit Meetings
  - Focus on positive findings first
  - Couch audits objectives and findings in terms of measuring performance
  - Be aware of putting things into context
  - Be honest on potential risks
  - Be open to their input

### Reporting Results

- Reception from commands/auditees
  - We tend to report results on the organization
    - Who is the organization?
    - Why do auditees feel so...offended?... hurt? ...angry? (Ex. Watch Commanders)
- Push Back on results
  - Need to get to the bottom of it; think superordinate goal
    - Consider another way to frame the findings, if possible



### Los Angeles Board of Police COMMISSIONERS

#### **BOARD OF POLICE COMMISSIONERS**



Cynthia McClain-Hill Commissioner



Sandra Figueroa-Villa Commissioner



Steve Soboroff Commissioner President



Matthew Johnson Commissioner

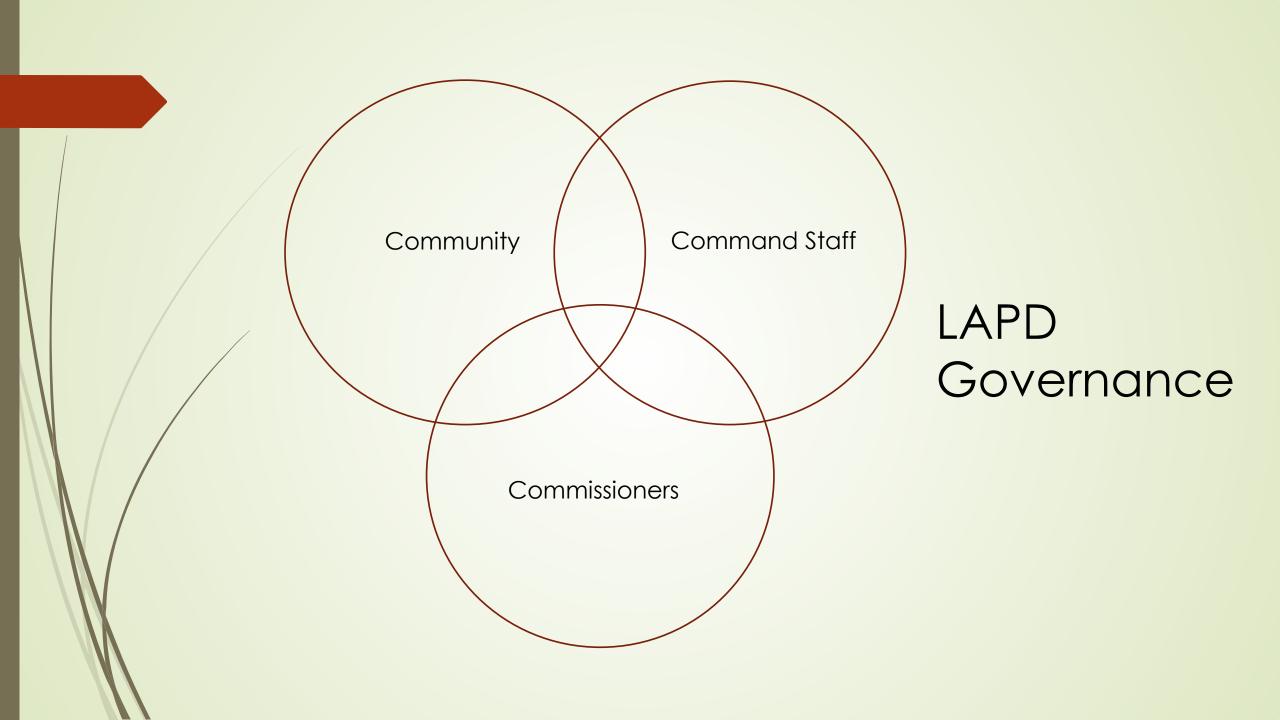


**Shane Murphy** Goldsmith Vice President Commissioner

### Los Angeles Board of Police Commissioners (BOPC)

### The Function and Role of the Board of Police Commissioners

The Board of Police Commissioners serves as the head of the Los Angeles Police Department, functioning like a corporate board of directors, setting policies for the department and overseeing its operations. The Board works in conjunction with the Chief of Police who acts as a chief executive officer and reports to the Board.





### **BOPC Hot Topic Issues**

Cadet Program
Unmanned Aerial System (Drones)
Use of Force (Officer Involved
Shootings)
Tactical Deployment

De-Escalation of Force Biased Policing Complaints Body Worn Video Dr. Jeffry Phillips
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