

Involving Community in the Audit Process

Typical Audit Process





Annual Audit Plan

Mail-in topic proposal

Staff advocate

Performance measure

Objectives

Suggestions from auditee

Track community contacts

Fieldwork

In-person interviews

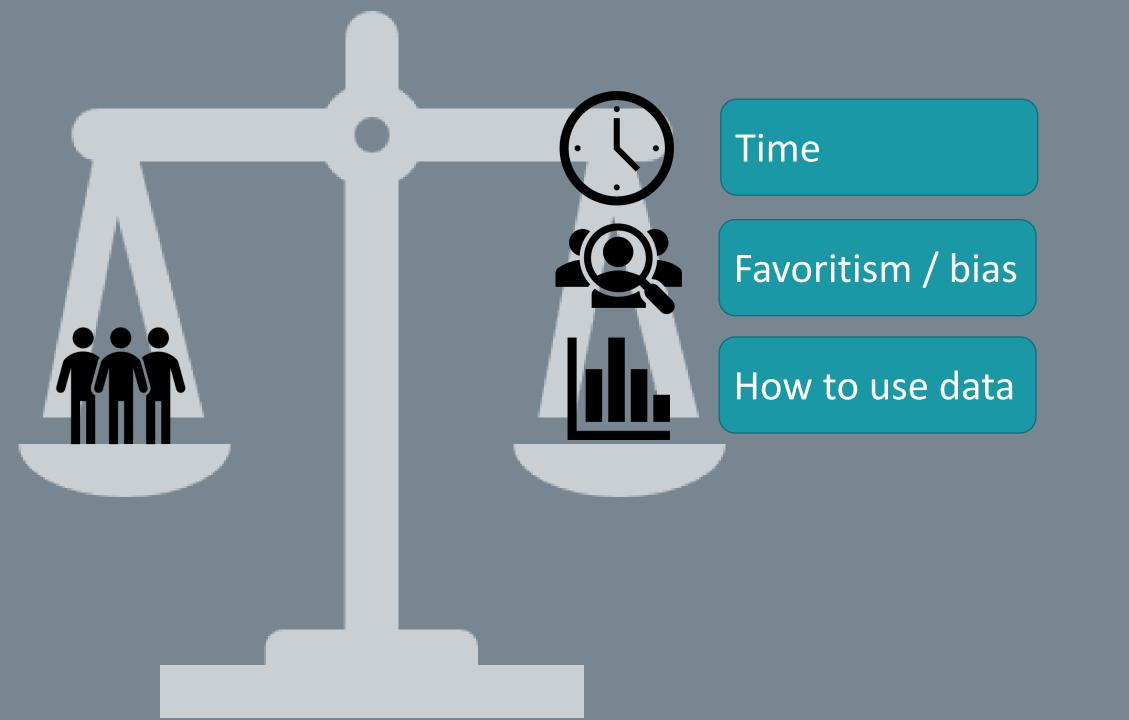
On-line surveys

Reporting

Engaging language

New media

Built-in audience



Meaningful

Relevant

Catalyst for change



Elizabeth Pape

Elizabeth.Pape@portlandoregon.gov

