# **IT Security Auditing**

September 13, 2016 Nate Robb, CISA, IT Auditor



#### Agenda

- Department of Revenue Security of Taxpayer Information Report
  - Background
  - Findings
- IT Security Audit Approach
  - Penetration Testing
  - Social Engineering
  - Security Program Review
- IT Security Auditing w/ More Resources



#### Arizona Department of Revenue

- Department processes large volumes of sensitive taxpayer data
  - 5.7 million tax documents in fiscal year 2015
- Data used to perform core business functions:
  - Processing taxes
  - Auditing taxpayers
  - Performing economic analyses





#### Potential Target for Attack

- Sensitive data maintained makes the Department a likely target
- 420 data breaches of government organizations / educational institutions between 2011 and 2014
- Breaches worldwide increased 23 percent from 2013 to 2014



#### **Recent Breaches**

- Utah Department of Health 780,000 records
  - \$2.75 million
- South Carolina Department of Revenue 3.6 Million records
  - \$20.1 million
- U.S. Internal Revenue Service 100,000 records



# IT Security Audit Approach

- Penetration Testing
- Social Engineering
- Security Program Review (Policies and Procedures)



#### **Penetration Testing**

1. Information Gathering – Reconnaissance

- 2. IT System Scanning Port Scanning
- 3. Exploitation
- 4. Repeat





#### Penetration Testing – Information Gathering

- Gathering as much information about an entity as possible using public resources
  - Google
  - Shodan
  - Netcraft









#### Information Gathering Example

← 🔿 🥵 http://demo.adself	fserviceplus.com/accounts/UnLock $\mathcal{P} = \mathcal{O}$ ManageEngine - ADSe	ー □ × IfSer× 价☆戀╩
ManageEngine ADSelfService Plus		Organization Chart ✓ Search Employee
		Mobile Access Help
	Unlock Your Account Please provide your user name and domain name.	
	Domain User Name (Example : Jsm Domain Name SelfService	iith)
	Domain Name SelfService  Continue Cancel	



### Information Gathering Example

nization Chart for Domain: adselfservice [Chang	e]			Mot	ile Access 🛛 🕐 Help
adselfservice					
Solution Sers	^	1			
E Guest		Description	Hans Meiser	Telephone number	+27748456470
Sysadm		Full name		Department	-
Sector Sector		E-mail	-		
🖃 🧟 parthiban					
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E DemoUser1					
E DemoUser2					
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# Penetration Testing – System Scanning

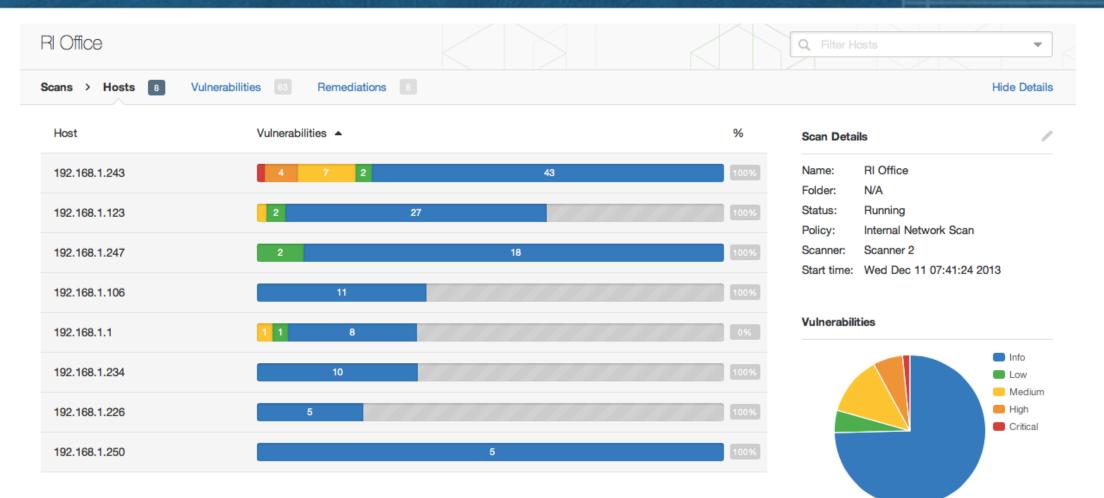
- Identify security weaknesses that could allow unauthorized access using
  - Port Scanning
  - Web Application Scanning
  - External (internet facing) / Internal (network)







#### System Scanning Example





### System Scanning Example

CRITICAL MS12-054: Vulnerabilities in Windows Networking Comp... > A Plugi

#### Description

The remote Windows host is potentially affected by the following vulnerabilities :

- A denial of service vulnerability exists in Windows networking components. The vulnerability is due to the service not properly handling specially crafted RAP requests. (CVE-2012-1850)

- A remote code execution vulnerability exists in the Windows Print Spooler service that can allow a remote, unauthenticated attacker to execute arbitrary code on an affected system. (CVE-2012-1851)

 A remote code execution vulnerability exists in the way that Windows networking components handle specially crafted RAP responses.
 (CVE-2012-1852, CVE-2012-1853)

#### Solution

Microsoft has released a set of patches for Windows XP, 2003, Vista, 2008, 7, and 2008 R2 :

http://technet.microsoft.com/en-us/security/bulletin/ms12-054

<ul> <li>Plugin Det</li> </ul>	ails
Severity:	Critical
ID:	61529
Version:	\$Revision: 1.6 \$
Type:	local
Family:	Windows : Microsoft Bulletins
Published:	2012/08/15
Modified:	2013/06/03

#### Risk Information

Risk Factor: Critical CVSS Base Score: 10.0 CVSS Vector: CVSS2#AV:N/AC:L/Au:N/C:C/I:C/A:C CVSS Temporal Vector: CVSS2#E:F/RL:OF/RC:C CVSS Temporal Score: 8.3 IAVM Severity: I



# Penetration Testing – Exploitation

- Acquiring unauthorized access using identified security weaknesses
  - Unpatched software
  - Security misconfigurations
  - Flaws in access process (login forms, user registration, passwords)



## **Exploitation Example**

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<b>Altoro</b> Mutu	a	Sign Off   Contact Us   Feedback   Sea	Go DEMO SITE ONLY		
PERSONAL	PERSONAL Online Banking Login Failed: We're in our system. Pleas Username: jdoe Password: Login	sorry, but this usernar	INSIDE ALTORO MUTUAL		

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## **Exploitation Example**

+ Mttp://demo.testfire.net/bank/login.aspx			ーロン タープ (  Altoro Mutual: Online Bank×				
<b>Altoro</b> Mut	ual		Sign Off   Contact Us   Fe	edback   Search	Go DEMO SITE ONLY		
MY ACCOUNT	PERSONAL		SMALL BUSINESS	INSIDE ALTOR	O MUTUAL		
PERSONAL Deposit Product Checking Loan Products Cards Investments & Insurance Other Services SMALL BUSINESS Deposit Products Lending Services Cards Insurance Retirement Other Services INSIDE ALTORO MUTUAL About Us Contact Us Locations Investor Relations Press Room Careers	Login	-	-	rs to be invalid. P	lease		

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Making a Positive Difference

### **Exploitation Example**

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		Sign Off   Contact Us   Feedback   Sea	arch	Go		
<b>Altoro</b> Mut	ual	Se det		DEMO SITE ONLY		
MY ACCOUNT	PERSONAL	SMALL BUSINESS	INSIDE ALTORO M	<u>JTUAL</u>		
I WANT TO • View Account Summary • View Recent Transactions • Transfer Funds • Search News Articles • Customize Site Language ADMINISTRATION • View Application Values • Edit Users	Hello Admin Us Welcome to Altoro Mutual Online. View Account Details:	GO				
Privacy Policy Security Statement	© 2016 Altoro Mutual, Inc.					



# Social Engineering

- Attempt to persuade an entity's employees to provide information about, or direct access to, the entity's network or systems
  - Email phishing
  - Phone phishing
  - Physical social engineering



## Social Engineering Example

https://youtu.be/bjYhmX\_OUQQ?t=1m38s



# Security Program Review

- Analysis of agency-wide written plan that encompasses security policies and procedures
  - Data classification
  - Risk Assessment
  - Information security awareness education and training
  - Incident response



#### Security of Taxpayer Information - Finding 1

- Department needs to improve its IT security
  - Sensitive information and systems exposed because of IT security weaknesses
  - Improvements needed to Department's IT security processes
  - Inadequate process for restricting access to only authorized users
  - Insufficient IT system log monitoring



#### Security of Taxpayer Information - Finding 2

- Department should continue developing its information security program
  - Information security officer's authority strengthened
  - Department has begun enhancing its existing security policies by developing information security program
  - Department should continue to establish information security program in four key areas
  - Department should create action plan to complete development of its information security program



#### Security of Taxpayer Information - Recommendations

- Department should develop and implement written policies and procedures for:
  - Vulnerability assessments
  - Updating and maintaining IT software and systems
  - Securely configuring systems
  - Log monitoring
- Improve management of access controls across IT systems



#### Security of Taxpayer Information - Recommendations

- Ensure that Information Security Officer monitors Departmentwide compliance
- Continue to develop and implement information security program
- Develop and implement an action plan for completing the development of the information security program



#### Arizona Auditor General Audit Reports

- Report No. 15-116: Arizona Department of Revenue Security of Taxpayer Information
- Found on AZ OAG website: <u>http://www.azauditor.gov</u>



# Auditing IT Security with less resources

- Foundation up approach
- Requirements Standards, Laws, Regulations, Policies
  - Auditing policies, procedures
- Oversight
- Processes to ensure requirements met
  - Test work identification of inappropriate users
- IT audit support
  - Technical assistance
  - Tools / scripts to audit IT



# Auditing IT Security with more resources

- Tools
  - Kali Linux
- Training
  - SANS
  - Offensive Security
- Techniques / Frameworks
  - OWASP Open Web Application Security Project
  - PTES Penetration Testing Execution Standard



### Information

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