



# YOUR CHARTS SUCK

WE CAN HELP . . . MAYBE

# Eric Roche

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When **WRITING**  
content for others

**EASY TO READ**  
**TO THE POINT**  
**DESIGNED** so they “get it”

# When making VISUALS for others

World Happiness Report – United Nations

Source: <https://flowingdata.com/2012/04/25/world-happiness-report-makes-statisticians-unhappy/>

Figure 11: GNH index by gender

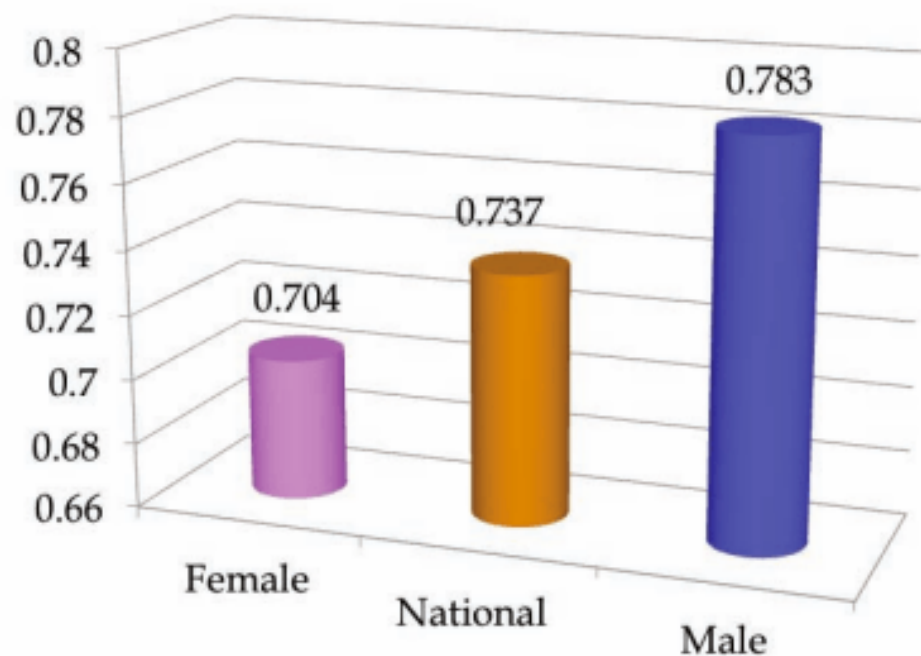
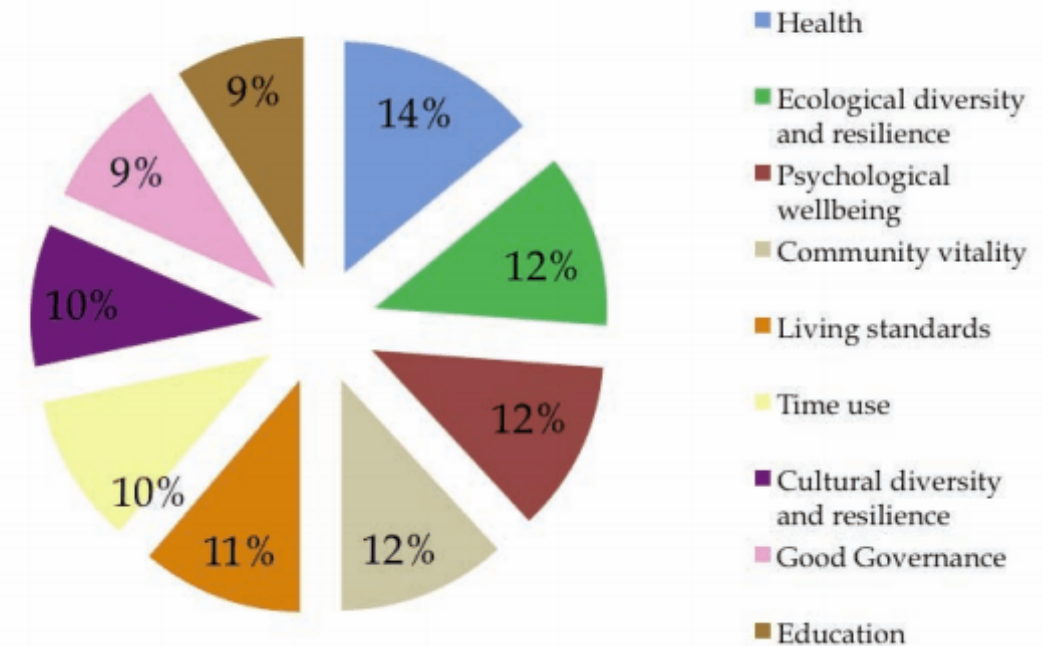


Figure 4: In which domains do happy people enjoy sufficiency?





...Wut?

# Why Aren't Visuals Taken Seriously?

Staff doesn't know how to make good data visuals

Staff doesn't know how to write well

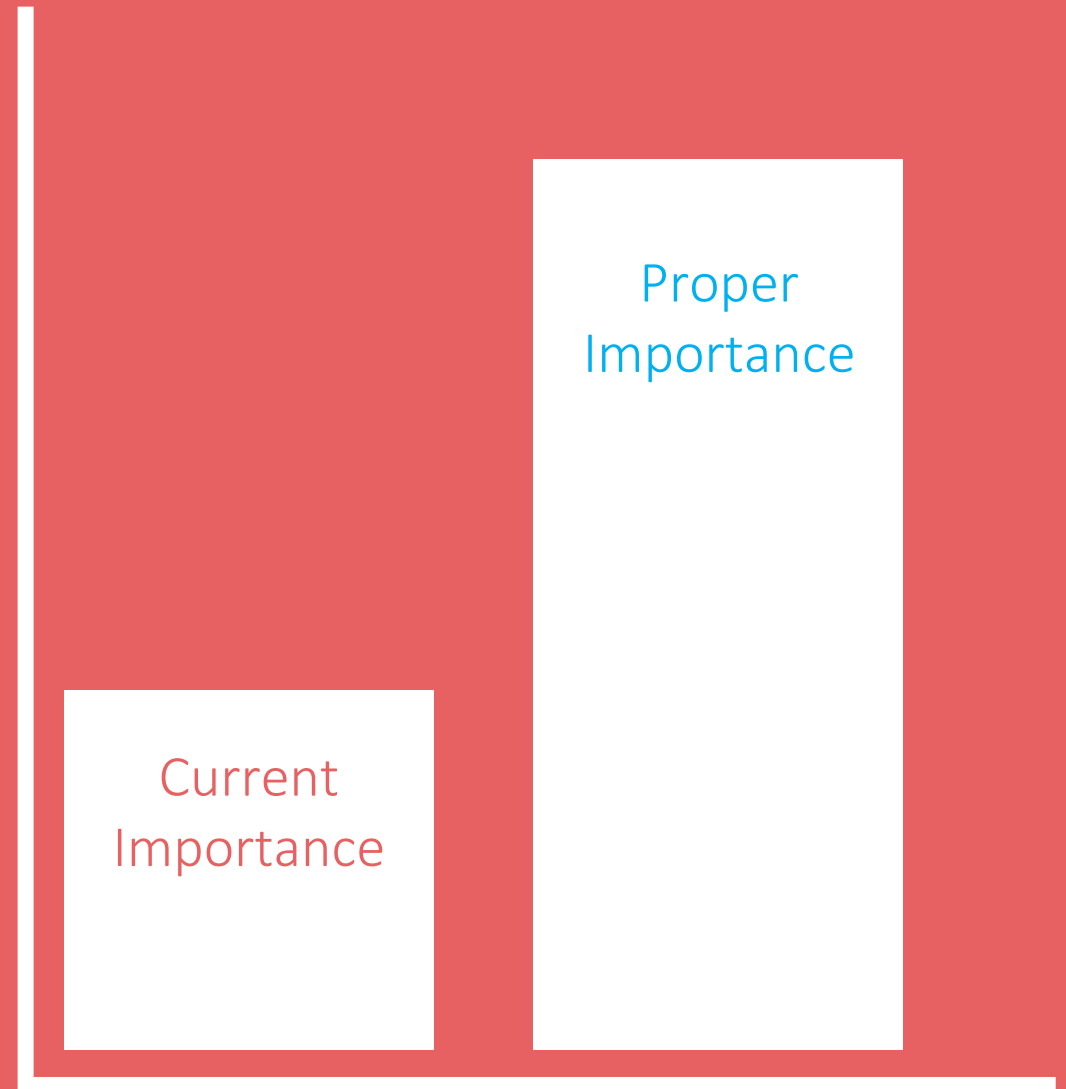
I don't have time to produce good visuals

I don't have time to make my writing clear

City Council members are not artists, so visual quality doesn't matter

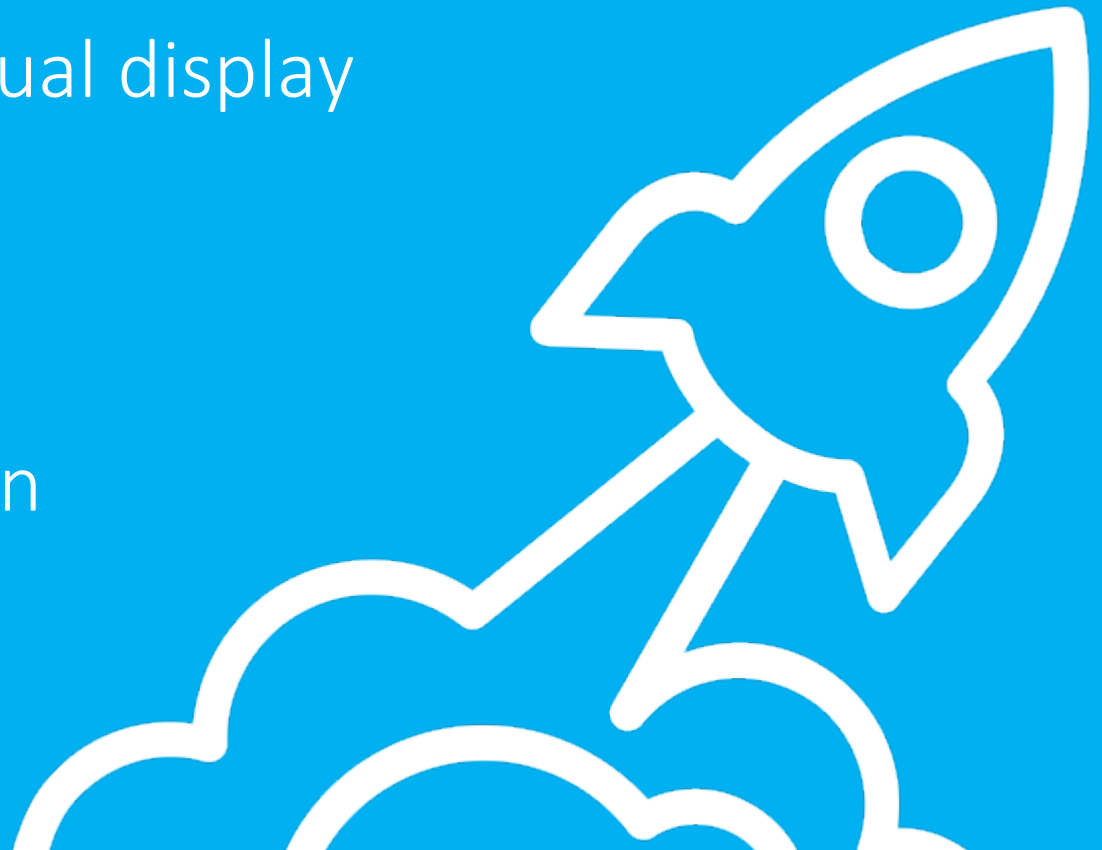
Readers of my reports are not authors, so my writing quality doesn't matter

VISUALS ARE  
REALLY  
IMPORTANT



# HOW DO WE START?

- 1 Understand the context and craft your message
- 2 Choose an appropriate visual display
- 3 Eliminate clutter
- 4 Focus attention





1

# Content/Message



VS



Who is your audience?

What do you want them to know?

How can data help make this point?

What is my audiences' data reading level?

## 2 Choose An Appropriate Visual

Q: Which visual do I choose?

**WHATEVER IS  
EASIEST TO READ**



## Graph

Relationship

### Time Series

Values display how something changed through time (yearly, monthly, etc.)

### Ranking

Values are ordered by size (descending or ascending)

### Part-to-Whole

Values represent parts (ratios) of a whole (for example, regional portions of total sales)

### Deviation

The difference between two sets of values (for example, the variance between actual and budgeted expenses)

### Distribution

Counts of values per interval along a quantitative scale from lowest to highest (for example, counts of people in an organization by age intervals of 10 years each)

### Correlation

Comparison of two paired sets of values (for example, the heights and weights of several people) to determine if there is a relationship between them

### Nominal Comparison

A simple comparison of values for a set of unordered items (for example, products or regions)

Bar Graph  
(vertical)



**Yes** (to feature individual values and support their comparisons; quantitative scale must begin at zero)

**Yes** (quantitative scale must begin at zero)

**Yes** (quantitative scale must begin at zero)

**Yes** (quantitative scale must begin at zero)

**Yes** (quantitative scale must begin at zero)

**Yes** (quantitative scale must begin at zero)

Bar Graph  
(horizontal)



**Yes** (quantitative scale must begin at zero)

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**Yes** (quantitative scale must begin at zero)

**Yes** (quantitative scale must begin at zero)

Line Graph

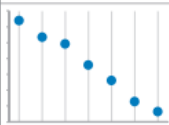


**Yes** (to feature overall trends and patterns and support their comparisons)

**Yes** (only when also featuring a time series or single distribution)

**Yes** (to feature the overall shape of the distribution)

Dot Plot  
(vertical)

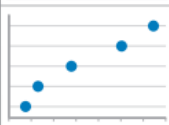


**Yes** (when you do not have a value for every interval of time)

**Yes**

**Yes**

Dot Plot  
(horizontal)



**Yes**

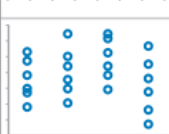
**Yes**

Strip Plot  
(single)



**Yes** (when you want to see each value)

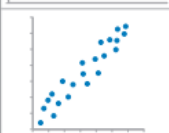
Strip Plot  
(multiple)



**Yes** (only when also featuring distributions)

**Yes** (when comparing multiple distributions and you want to see each value)

Scatter Plot



**Yes**

Box Plot  
(vertical)



**Yes** (only when also featuring distributions)

**Yes** (when comparing multiple distributions)

Box Plot  
(horizontal)



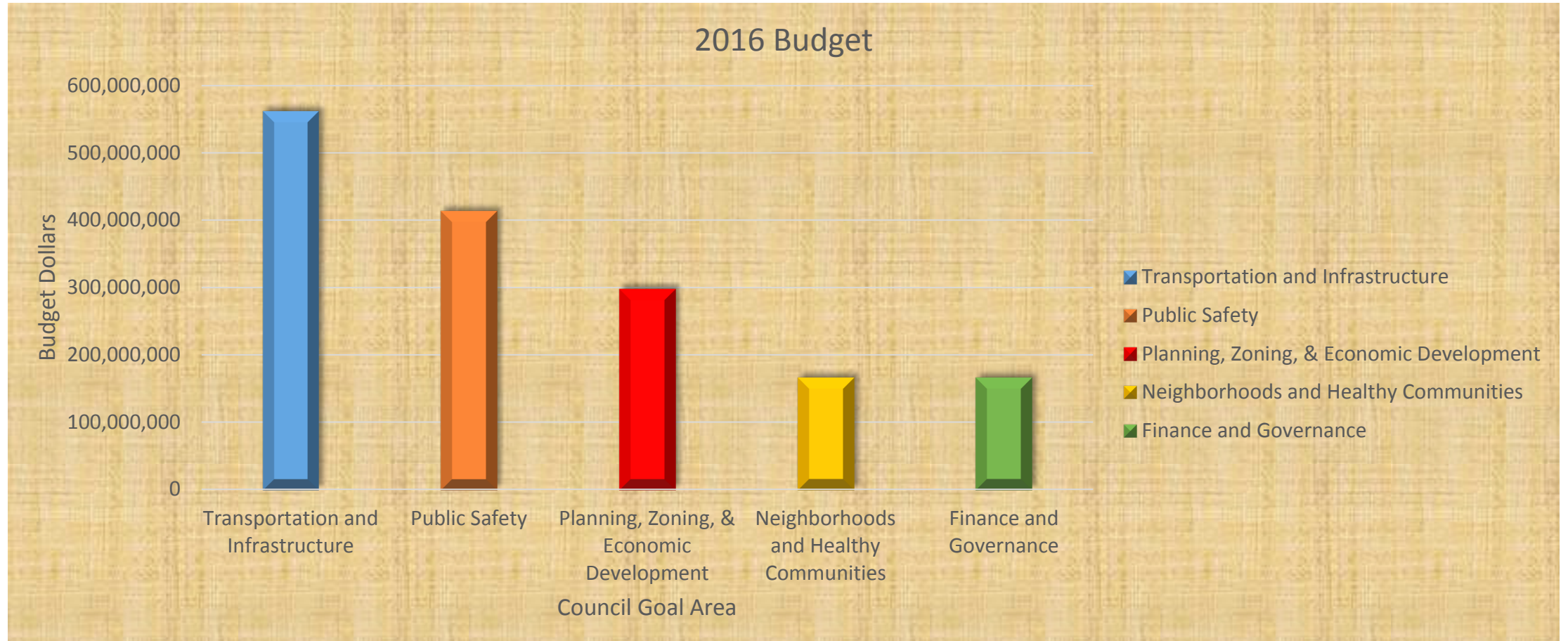
**Yes** (when comparing multiple distributions)

3

# Eliminate Clutter



# 2016 Budget - Annual

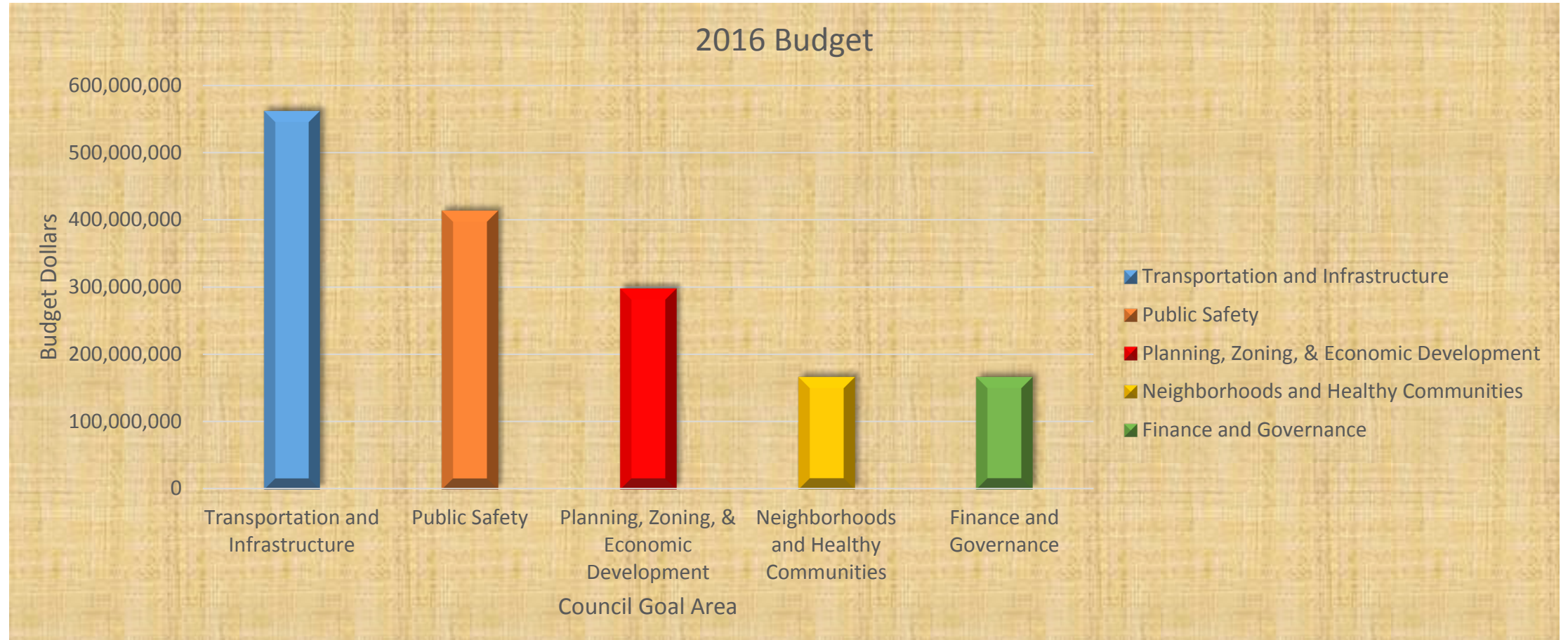


# 2016 Budget - Annual

Shrink your title



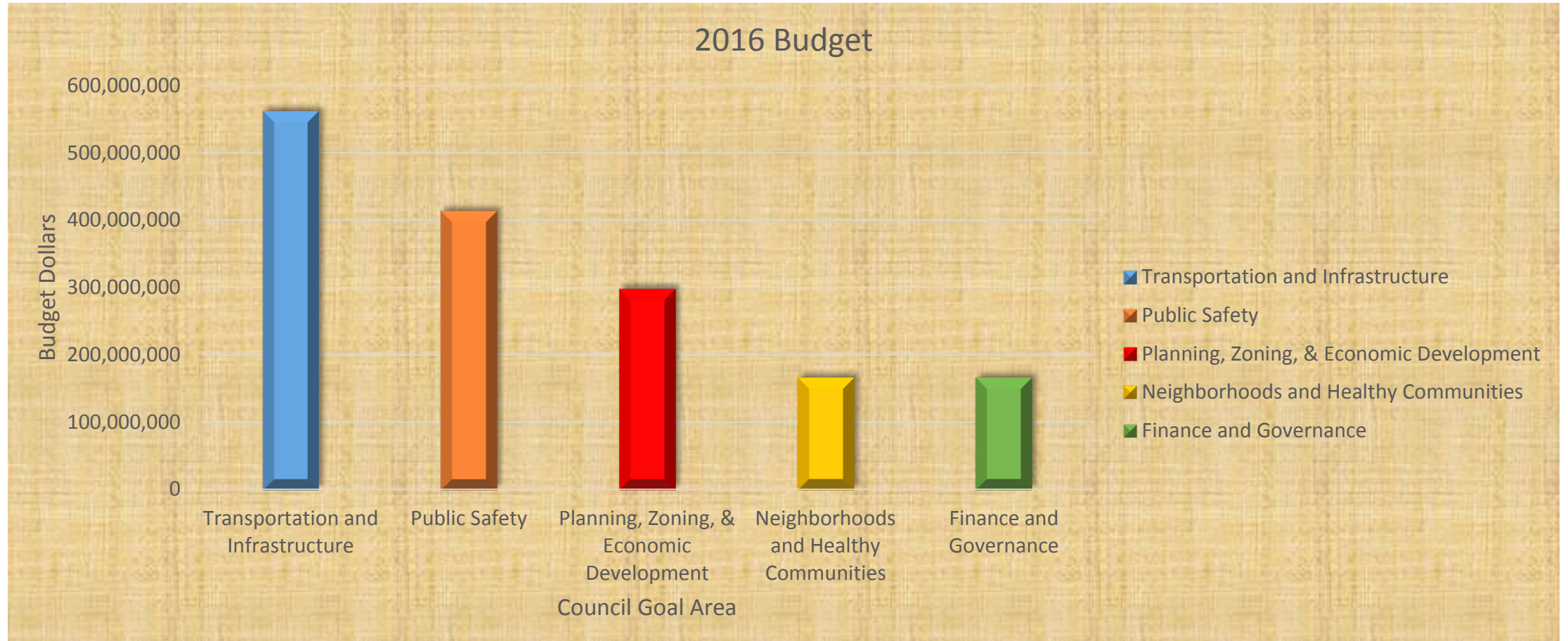
# 2016 Budget - Annual





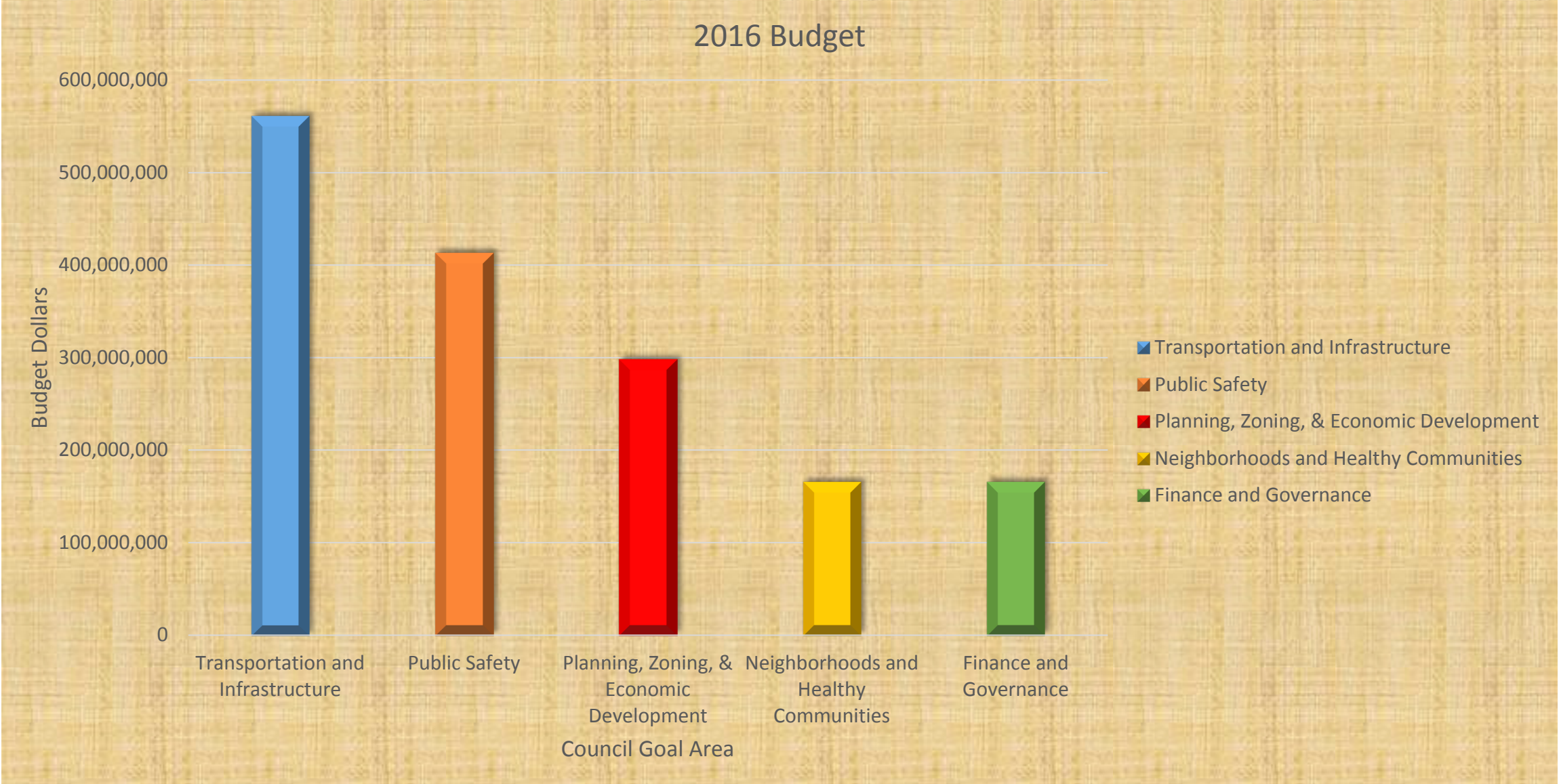
# 2016 Budget - Annual

Enlarge your chart



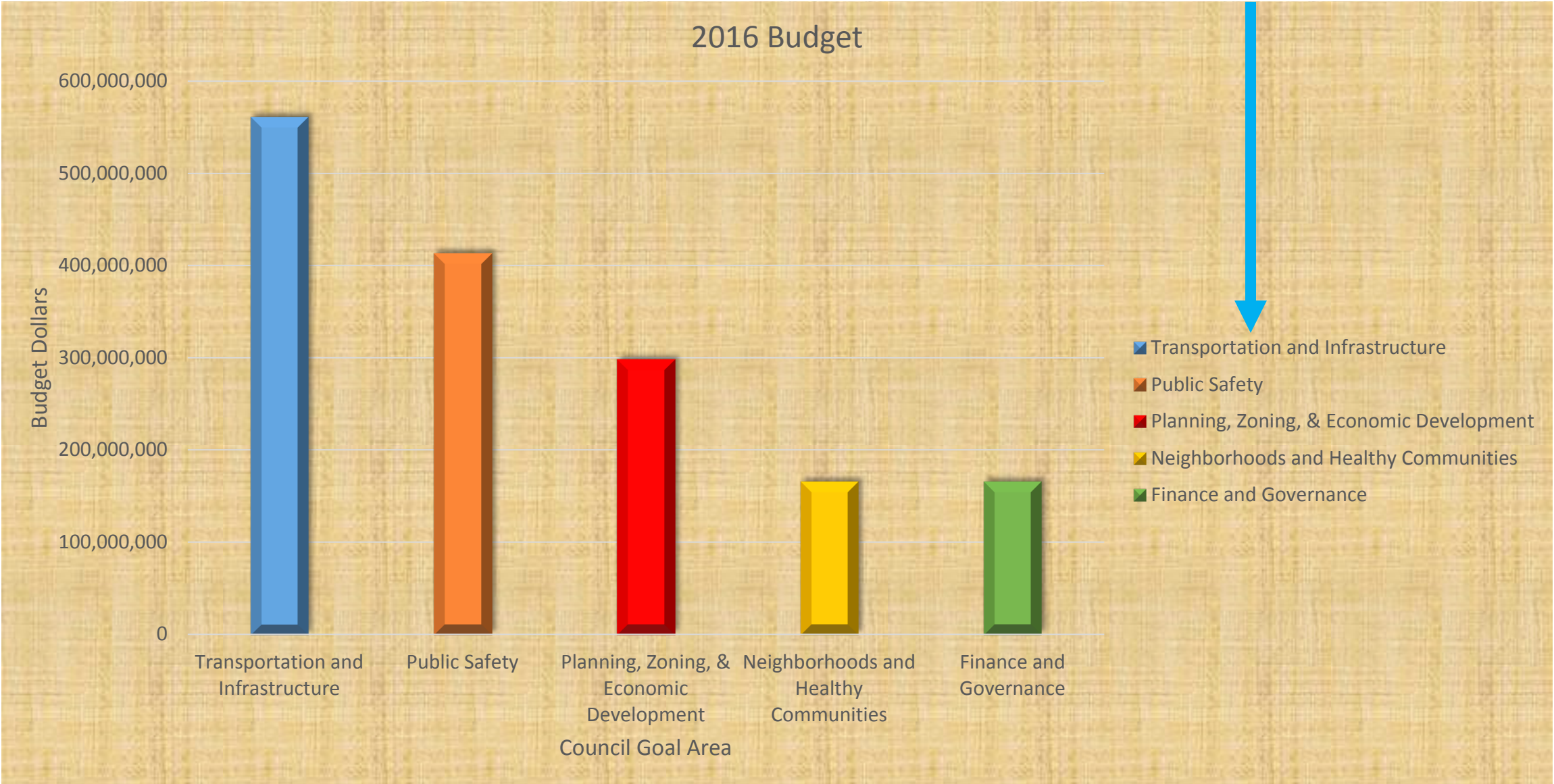


# 2016 Budget - Annual

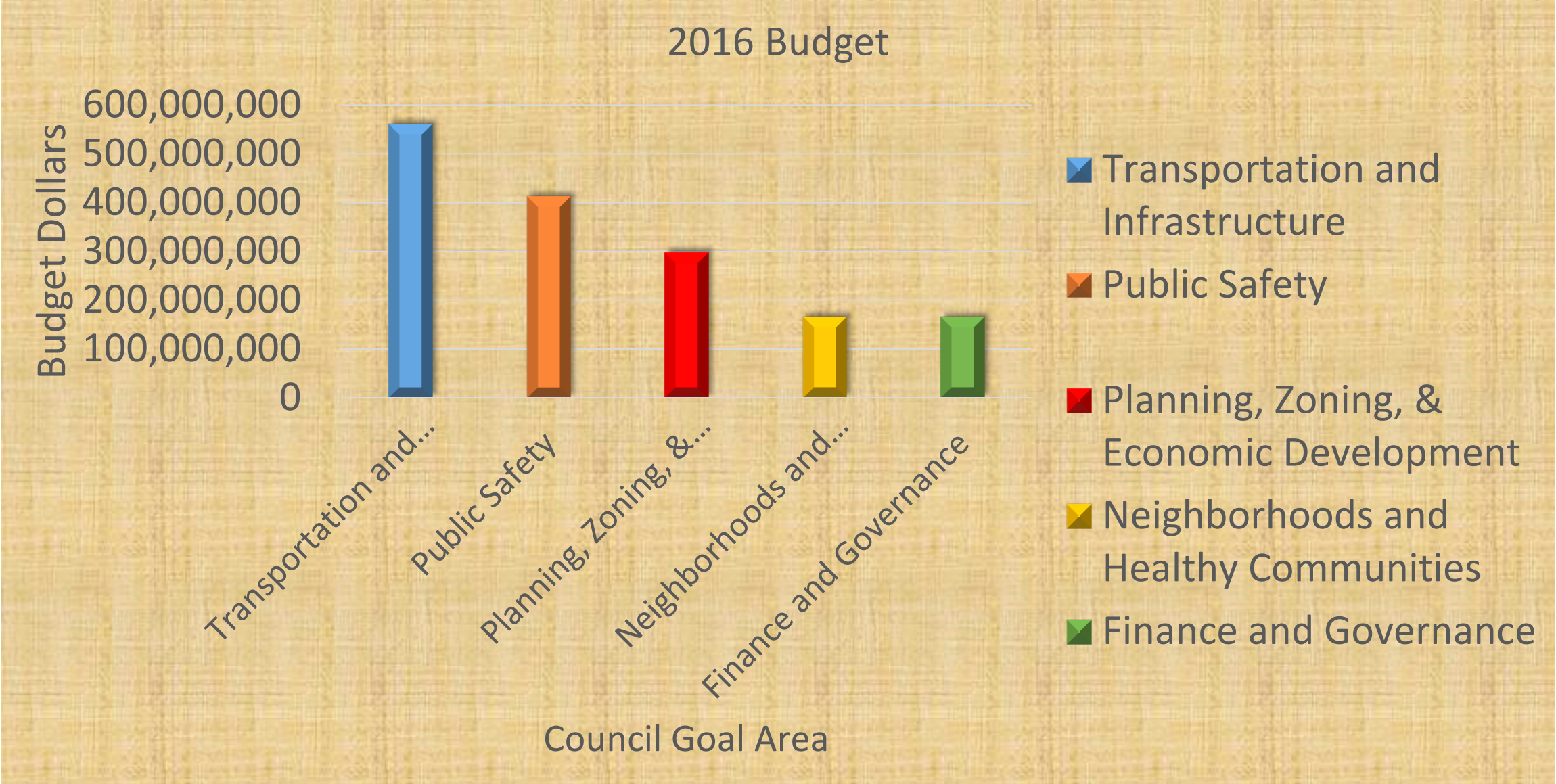


# 2016 Budget - Annual

Make your text bigger (>22)

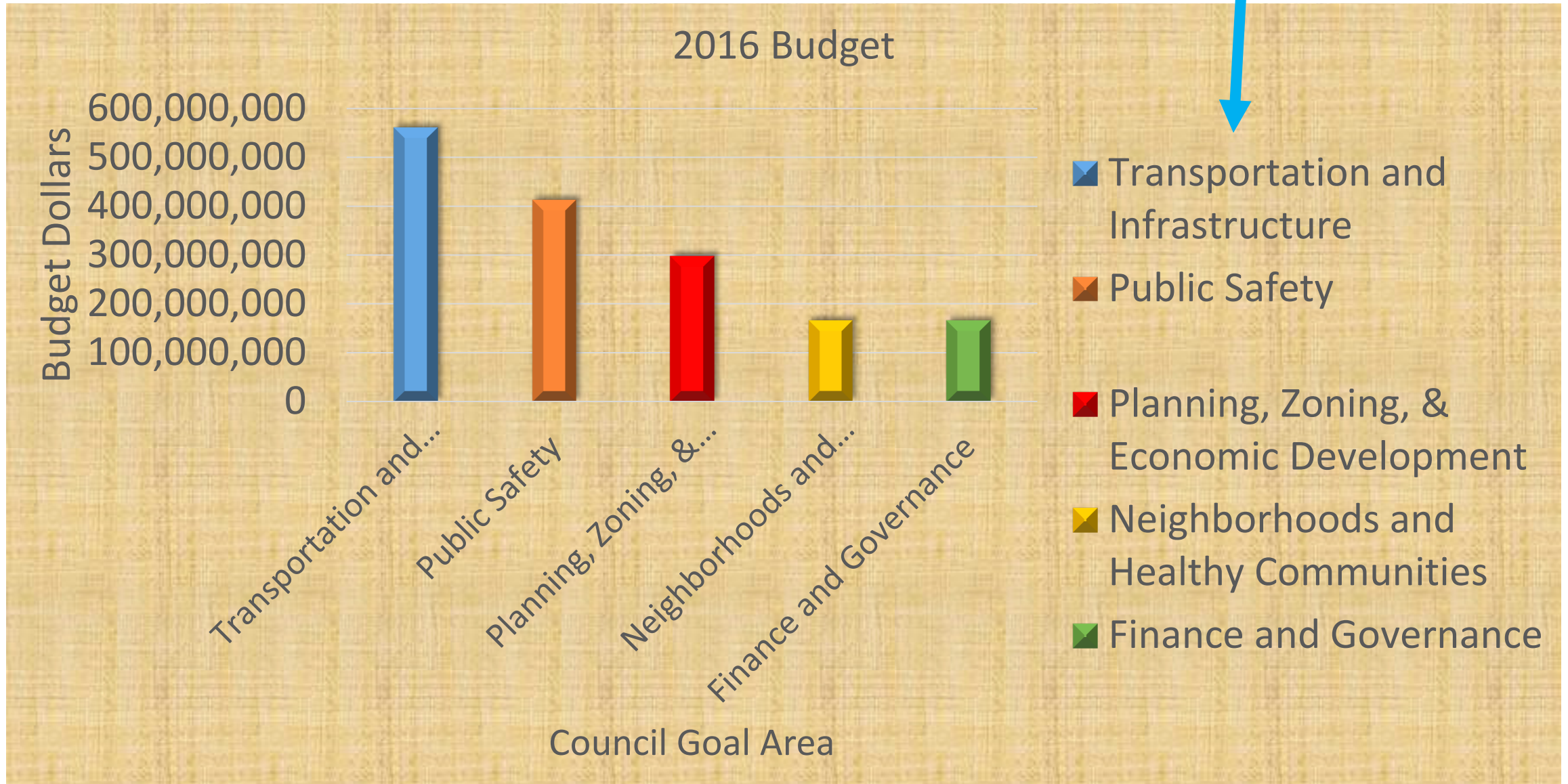


# 2016 Budget - Annual

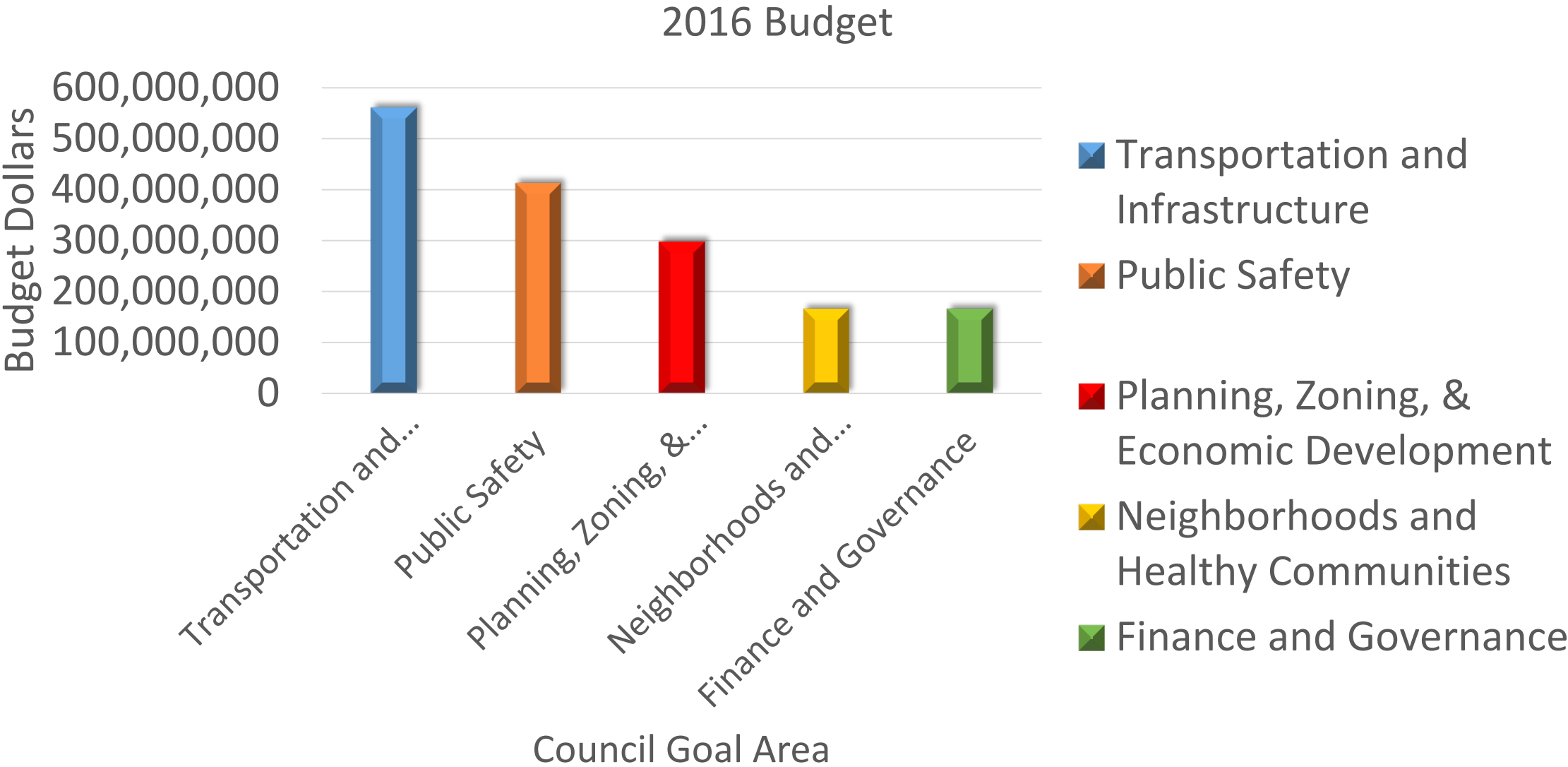


# 2016 Budget - Annual

Get rid of background

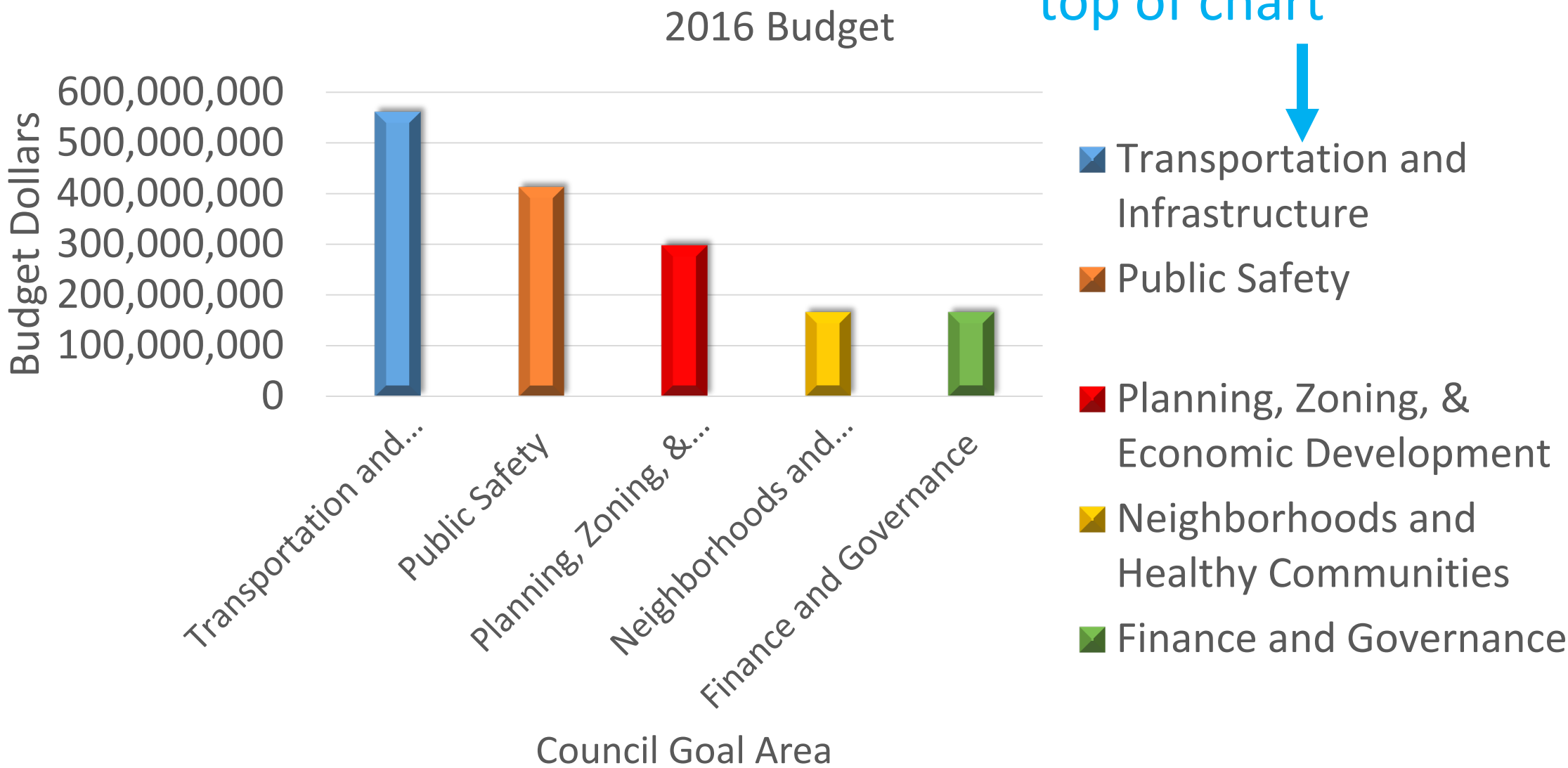


# 2016 Budget - Annual

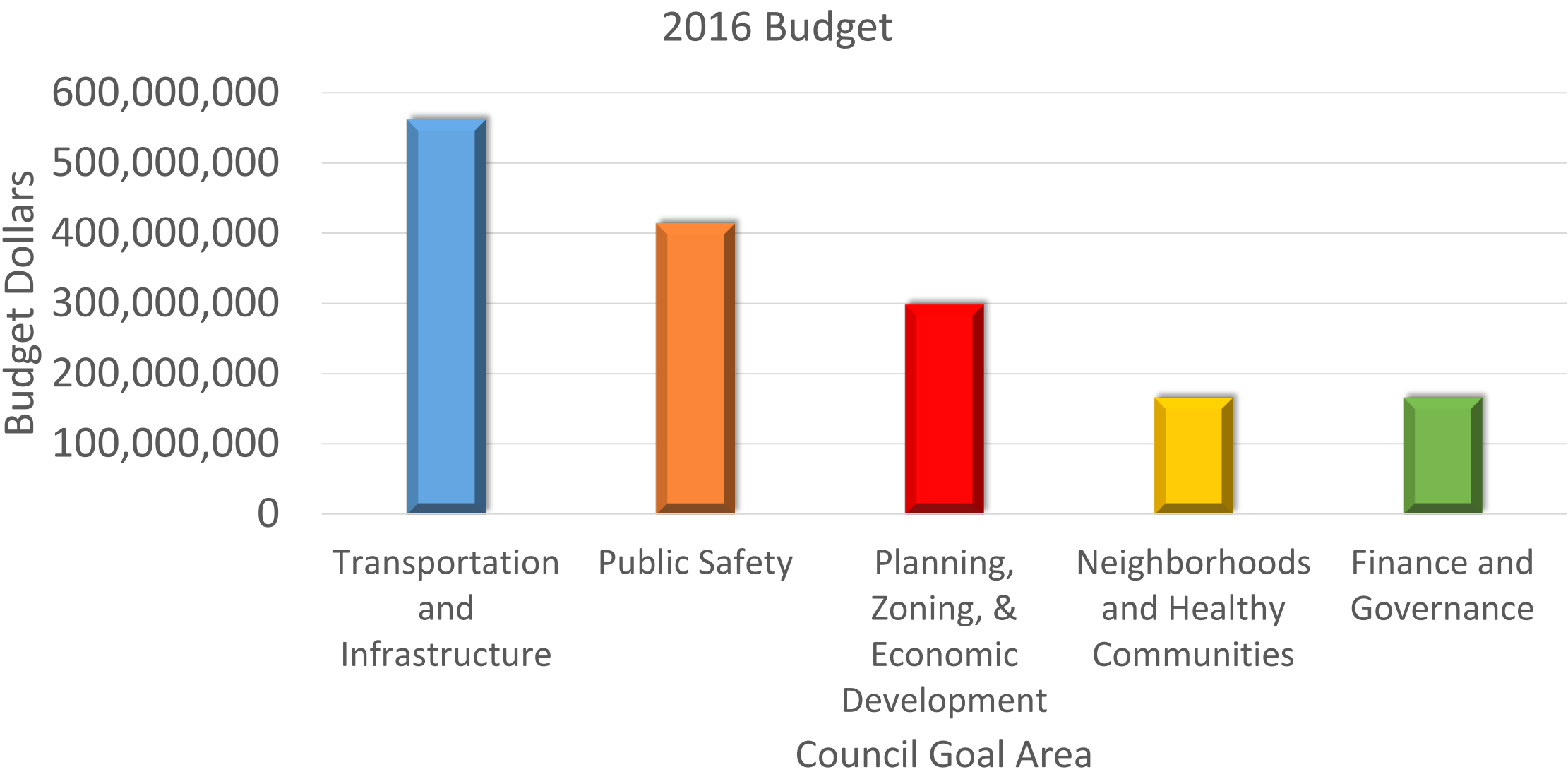


# 2016 Budget - Annual

Remove the legend or move it to the top of chart



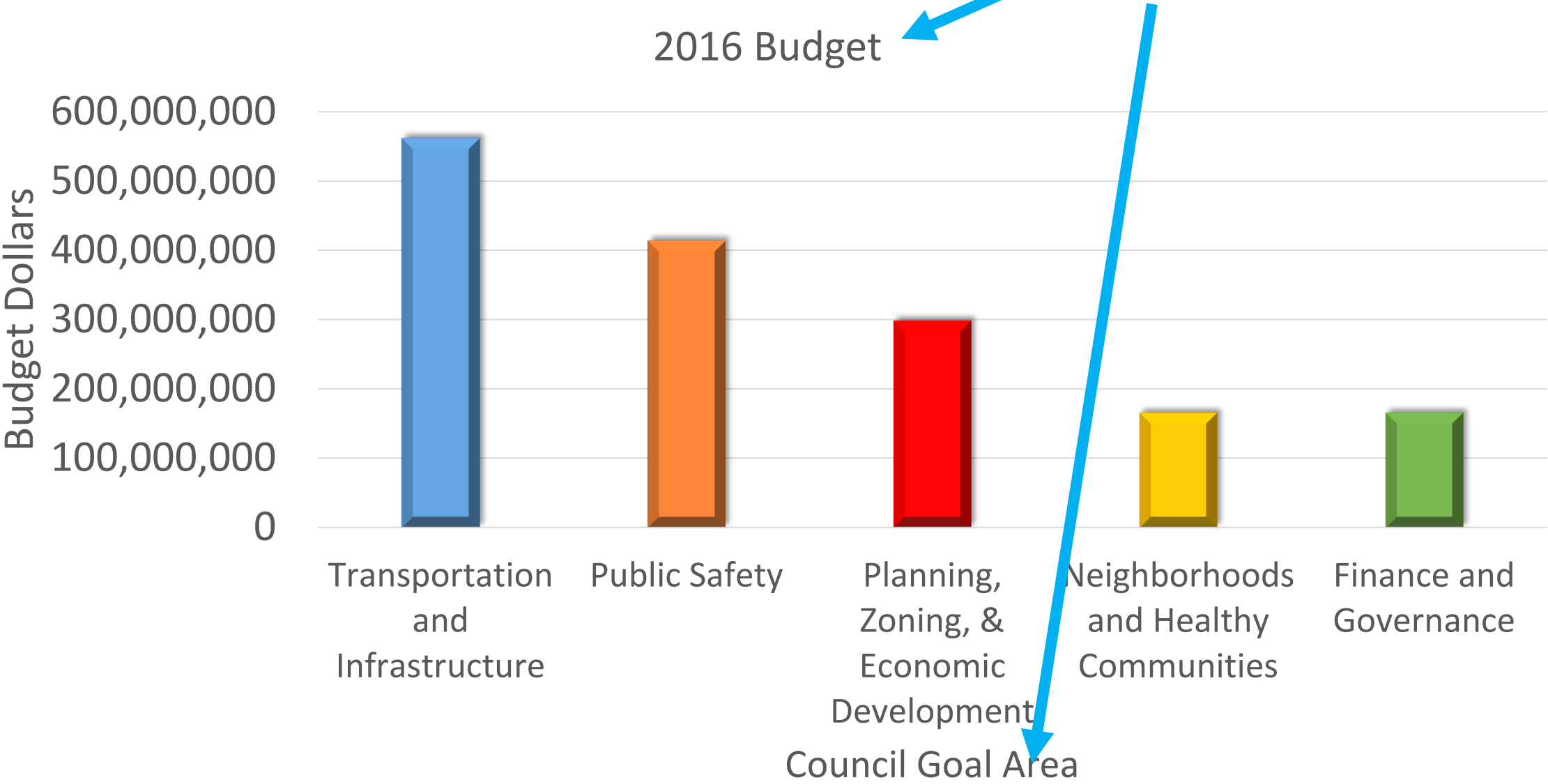
# 2016 Budget - Annual





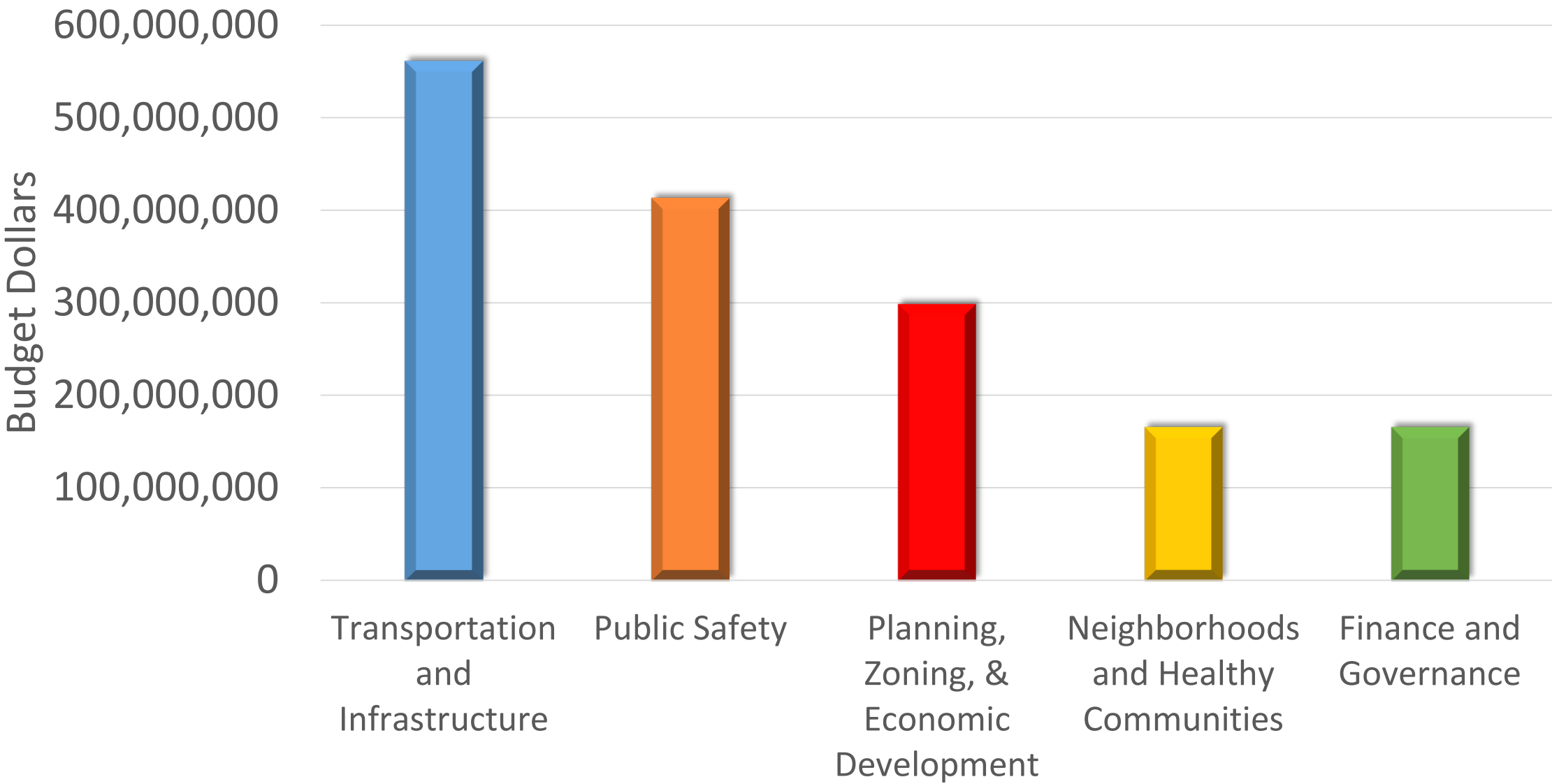
# 2016 Budget - Annual

Use Title to describe chart

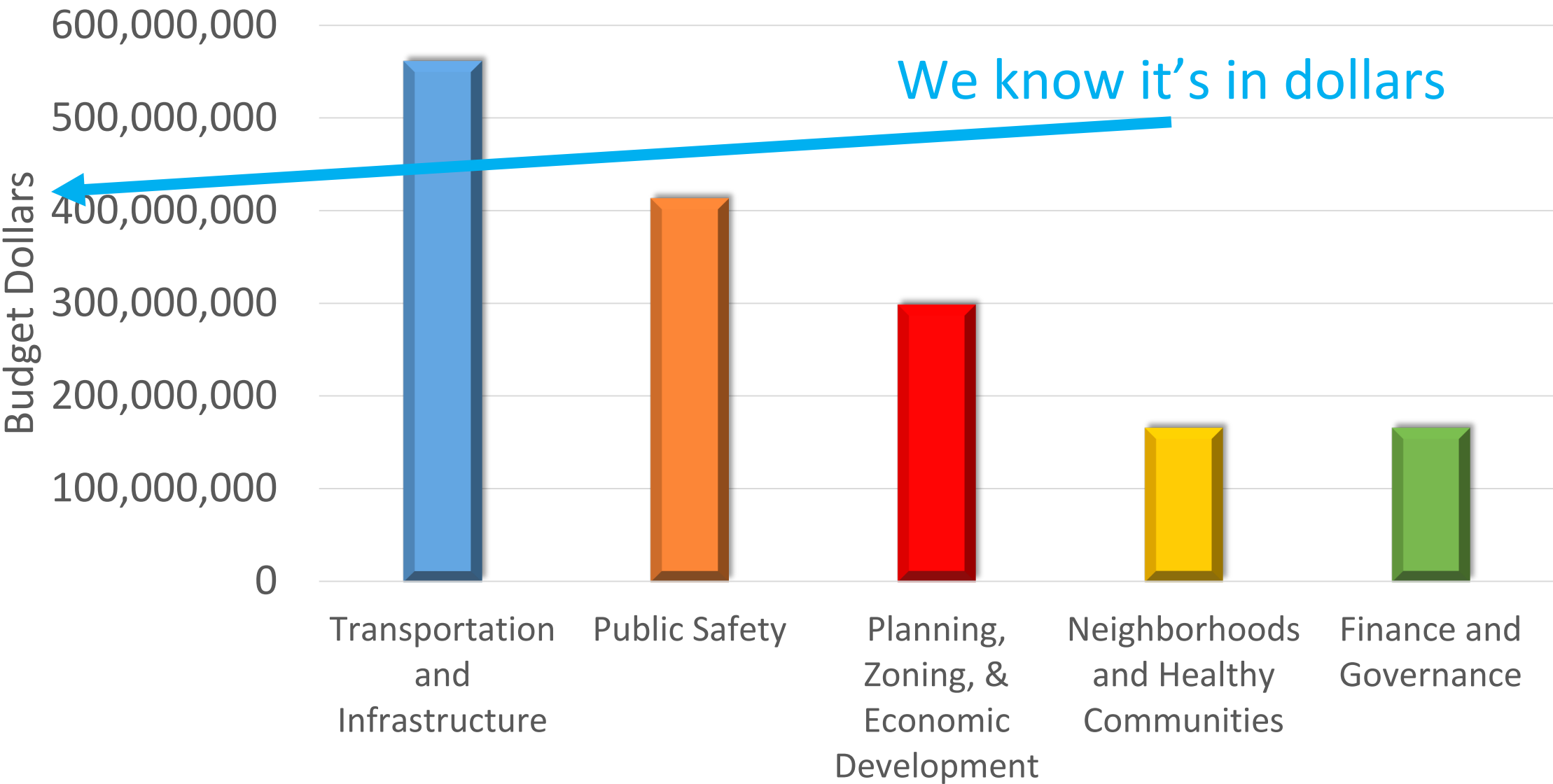




# 2016 Budget by Council Goal Area

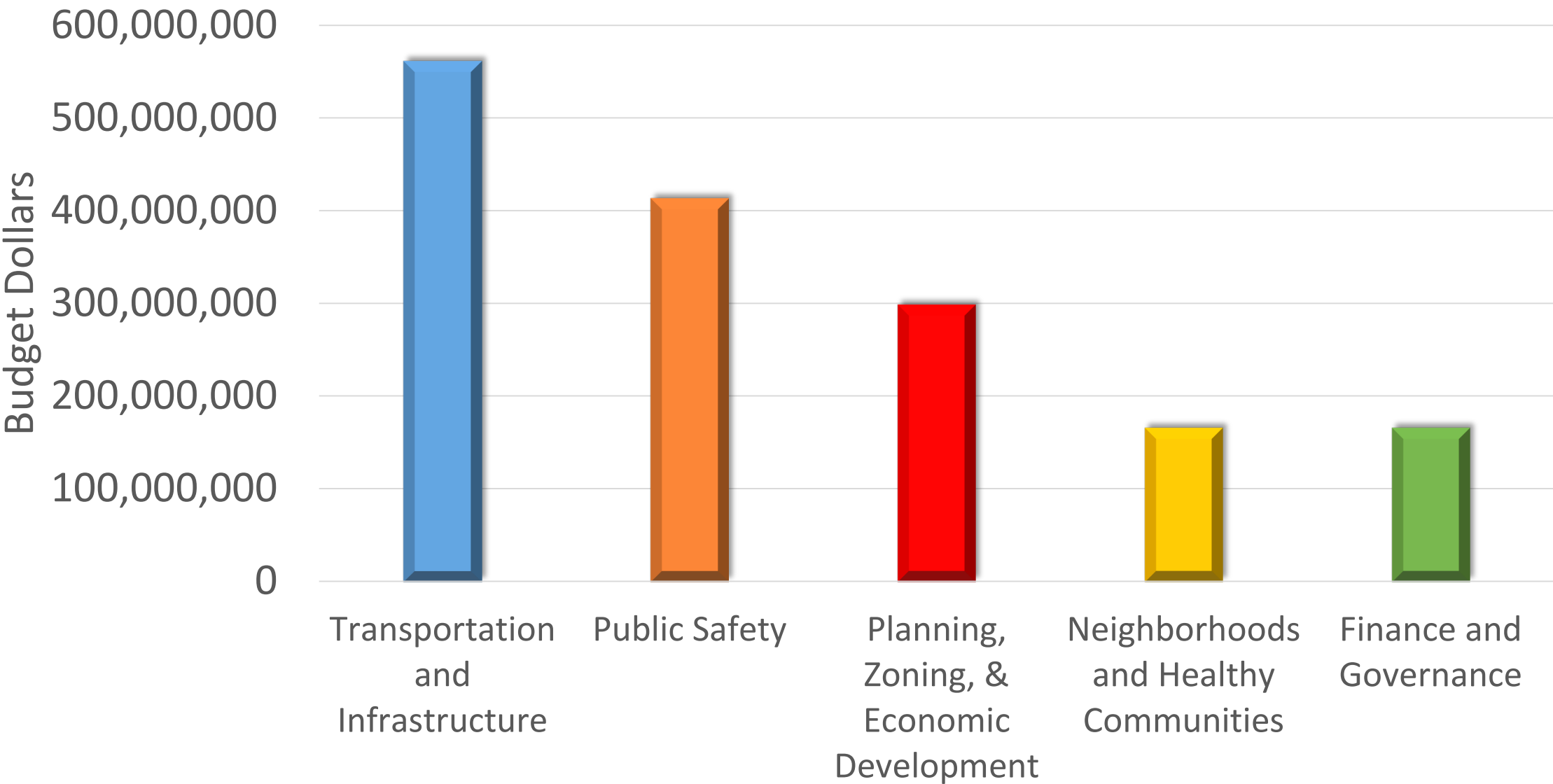


# 2016 Budget by Council Goal Area

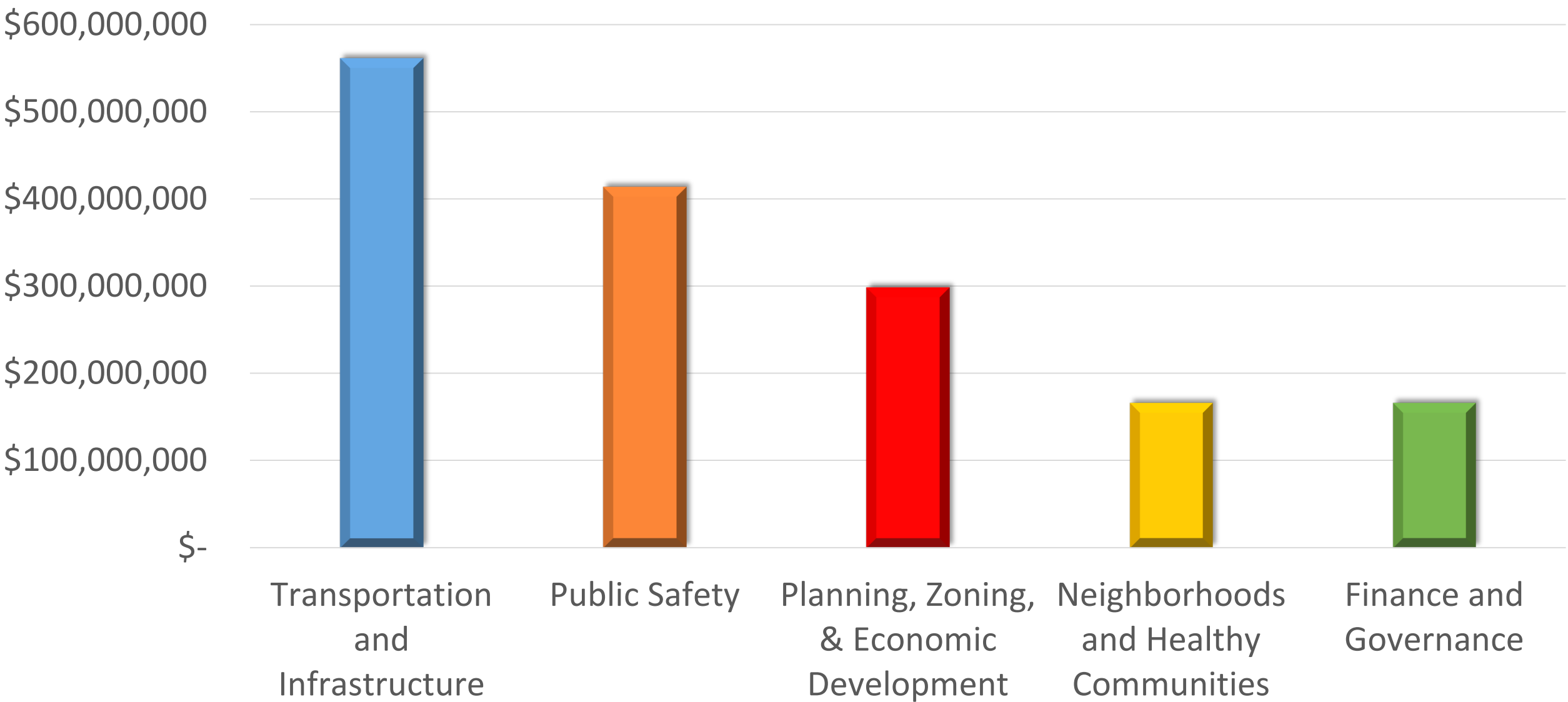


# 2016 Budget by Council Goal Area

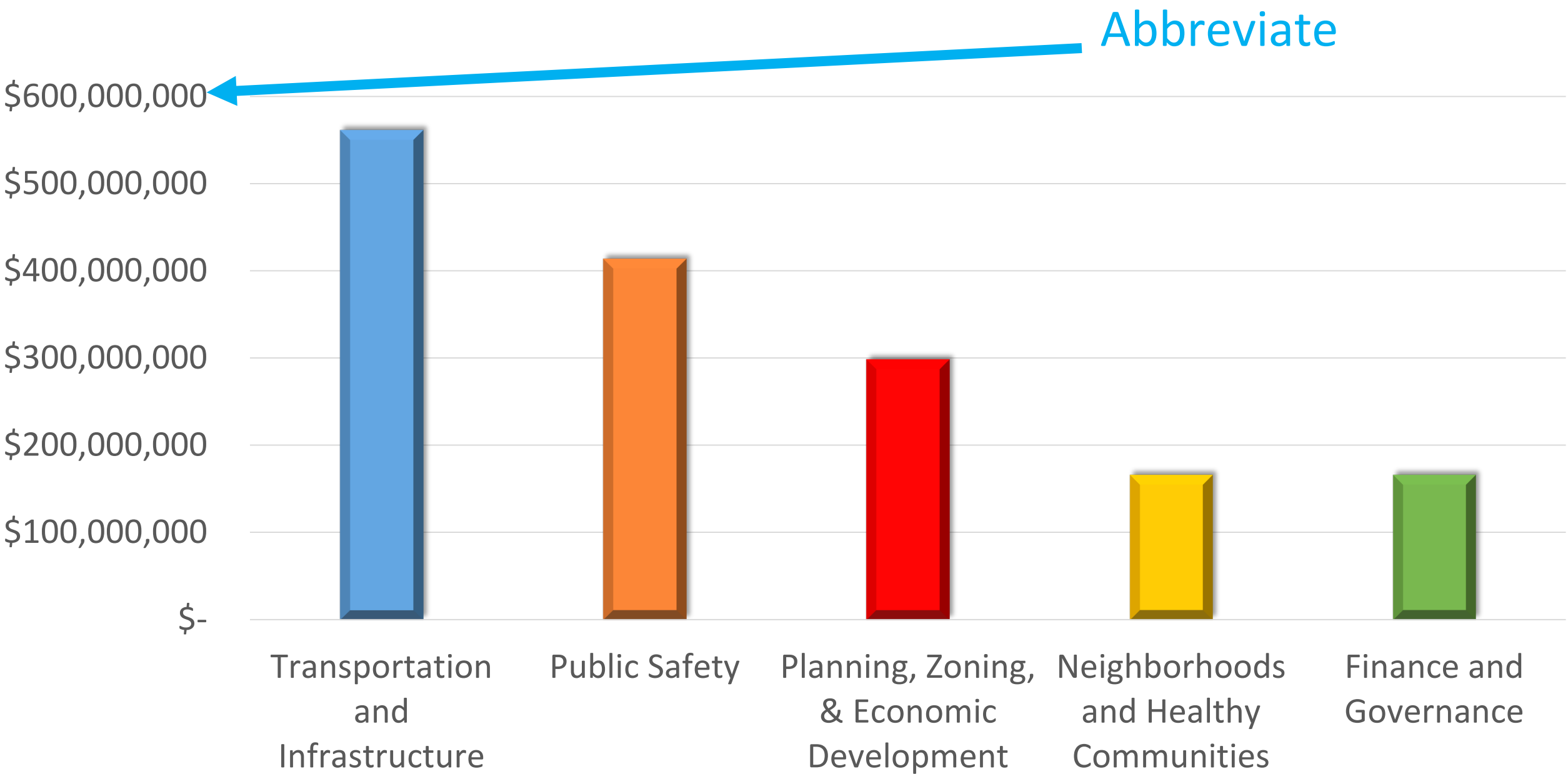
Resize again



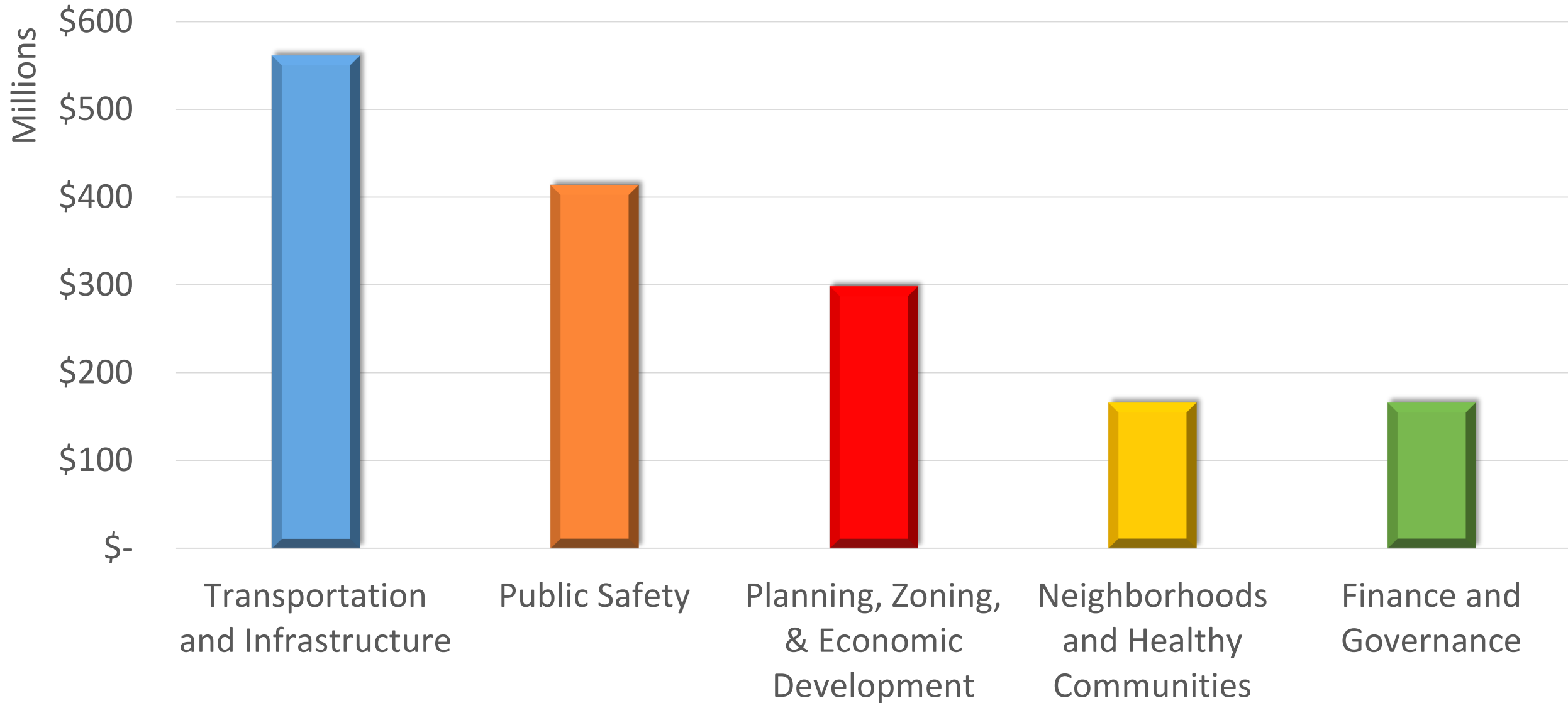
# 2016 Budget by Council Goal Area



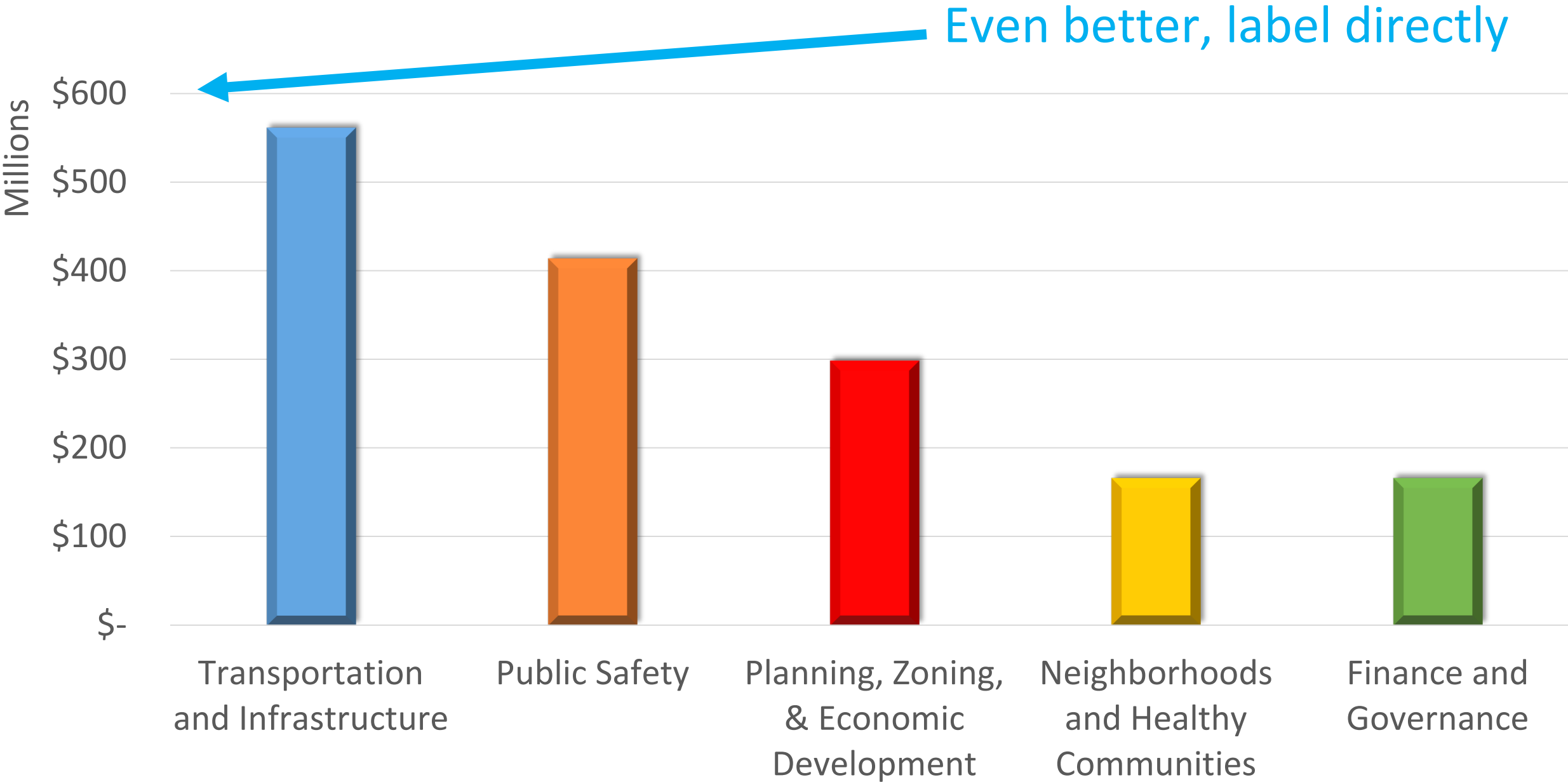
# 2016 Budget by Council Goal Area



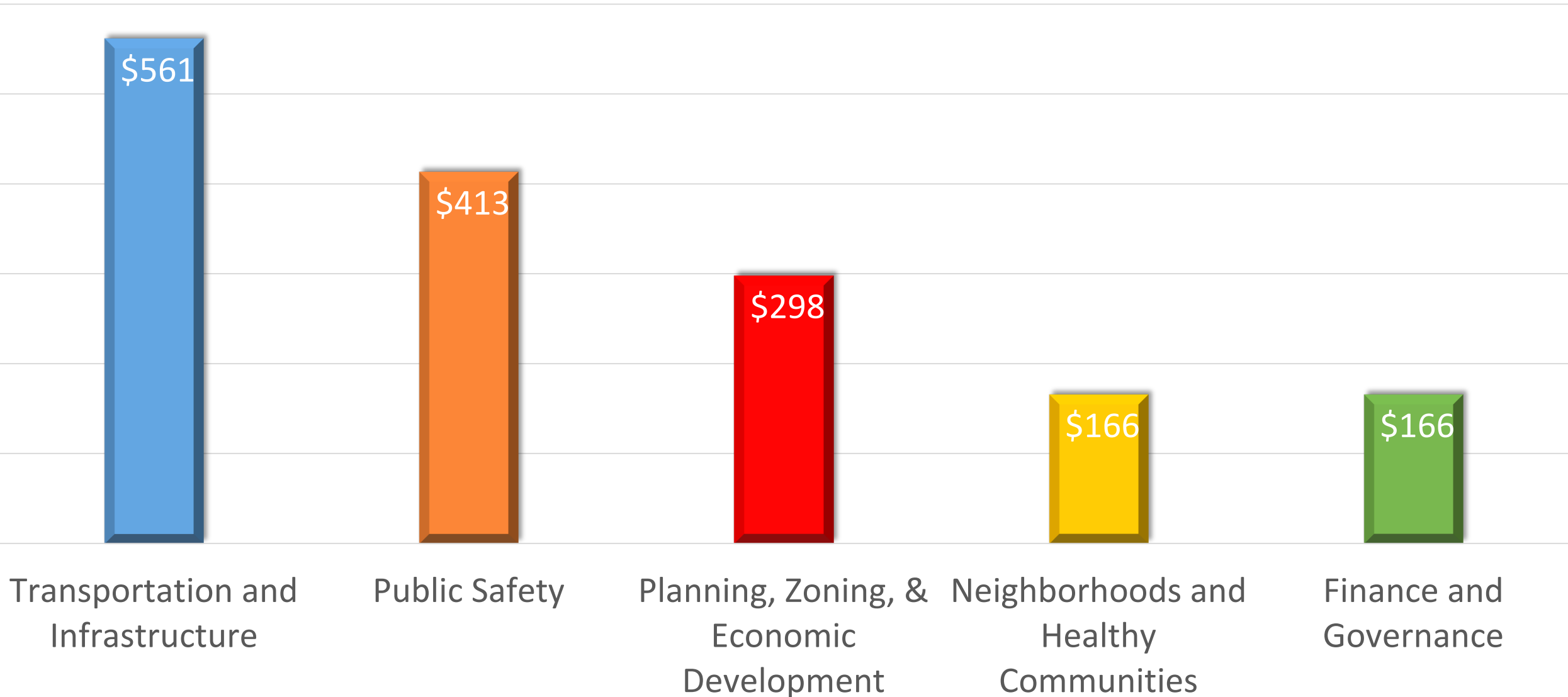
# 2016 Budget by Council Goal Area



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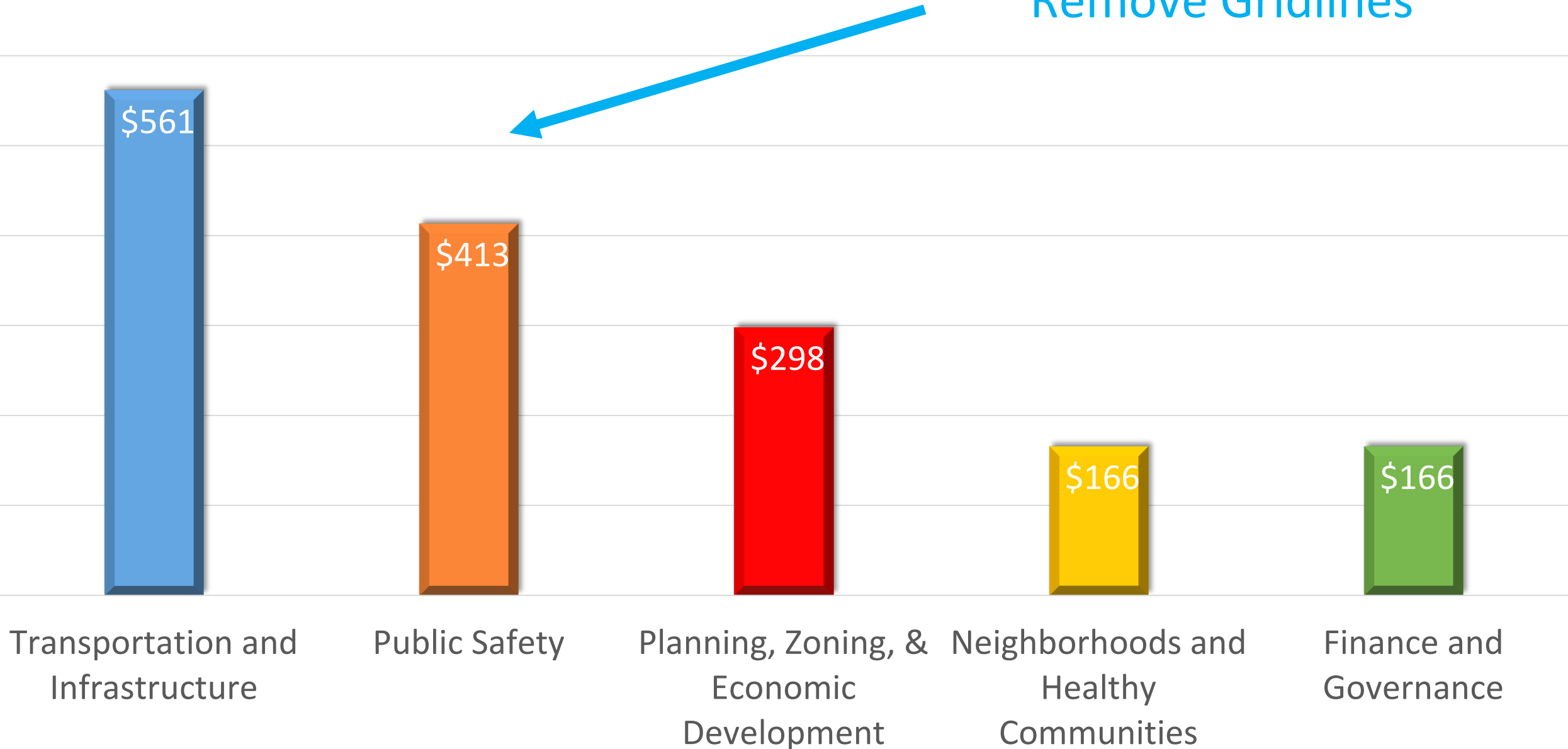
# 2016 Budget by Council Goal Area



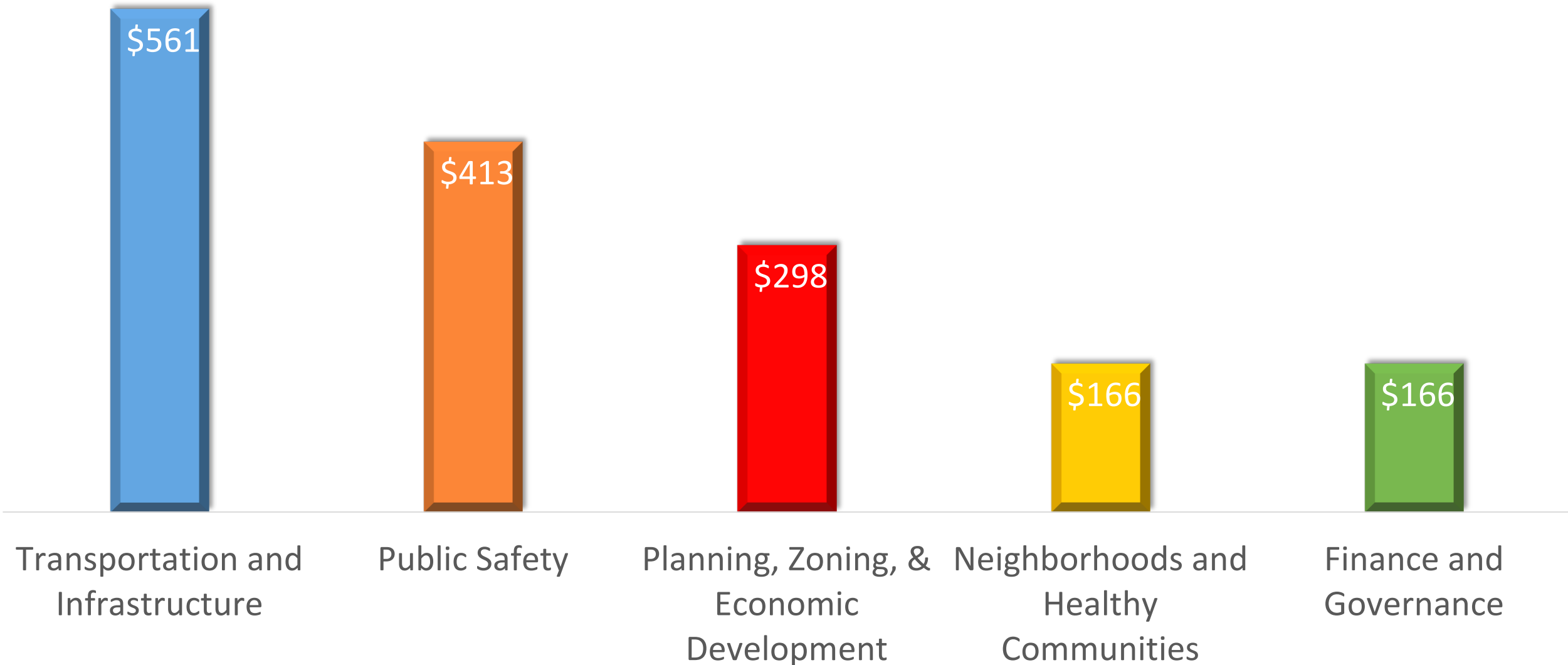


# 2016 Budget by Council Goal Area

Remove Gridlines

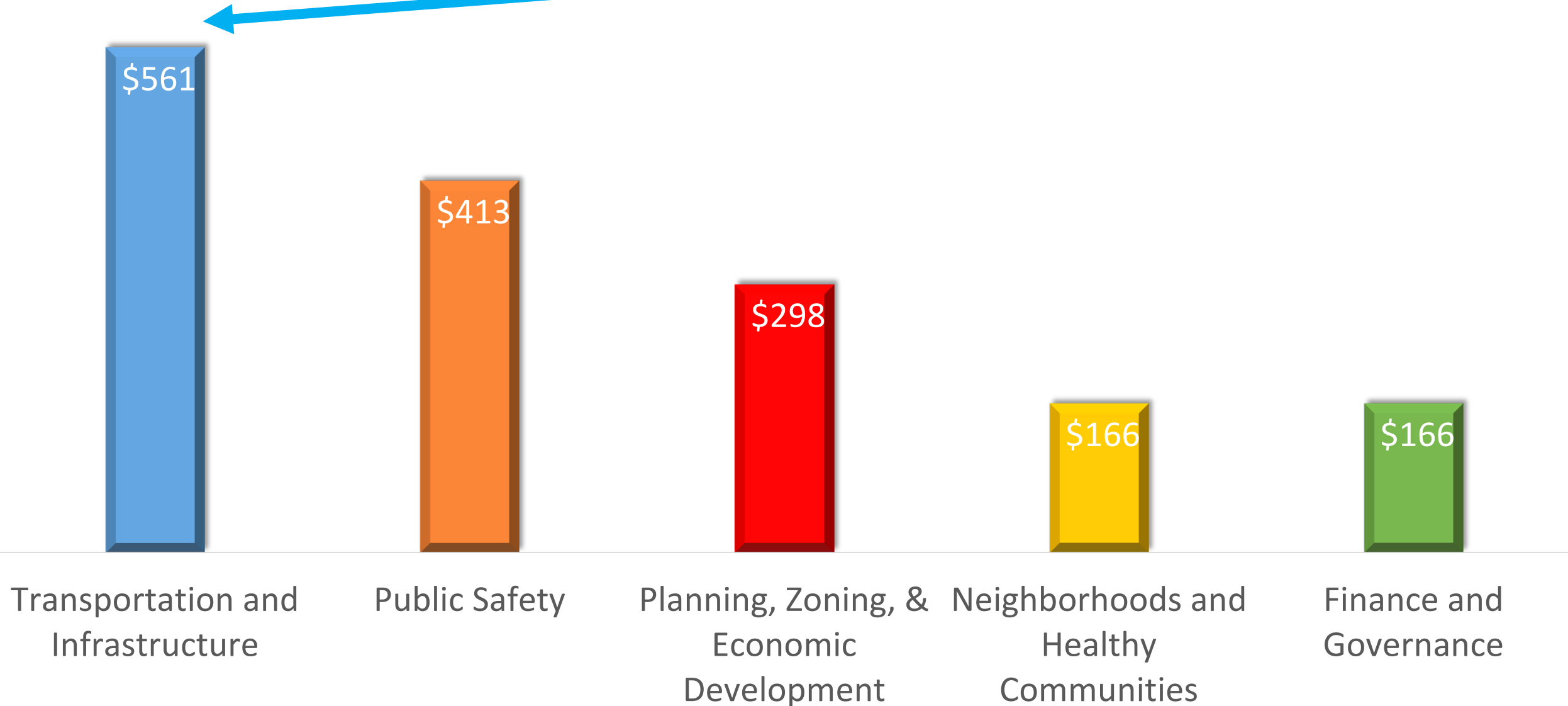


# 2016 Budget by Council Goal Area

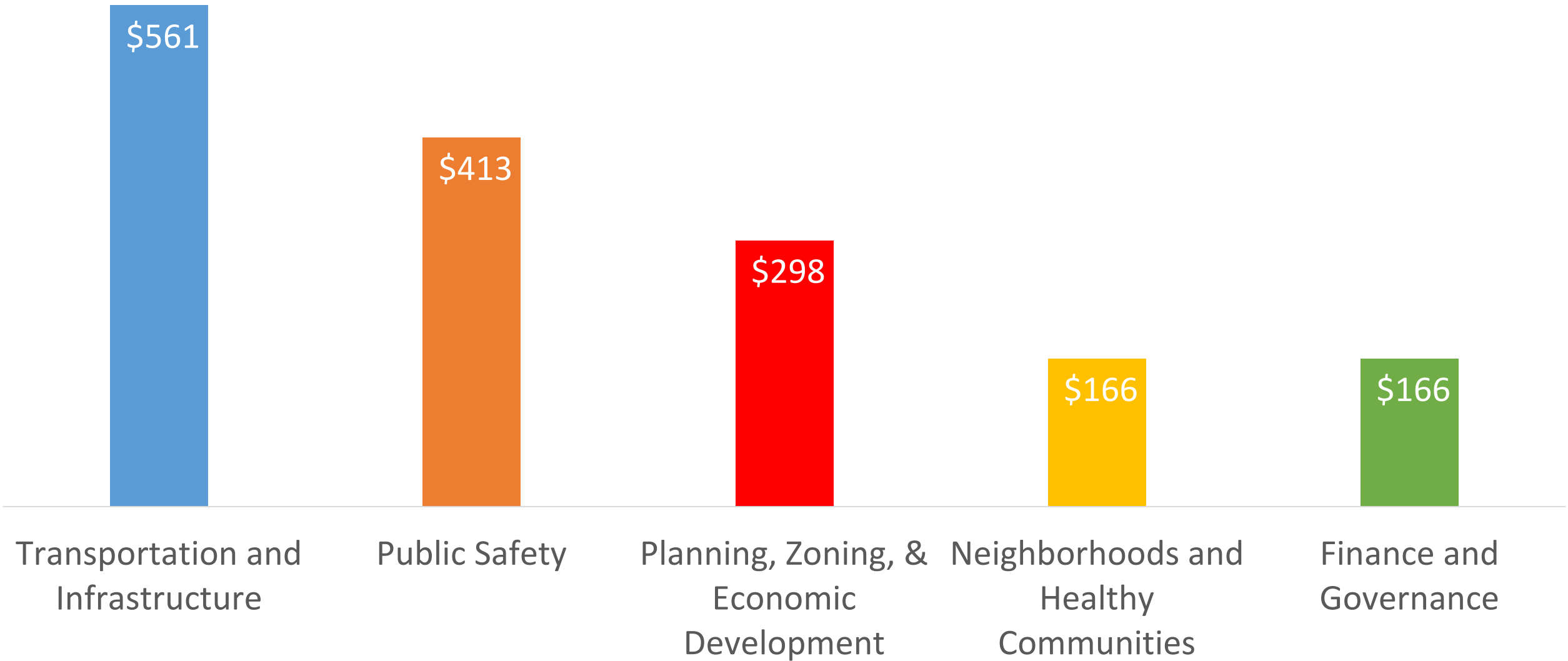


# 2016 Budget by Council Goal Area

Remove Shadows/Bevels

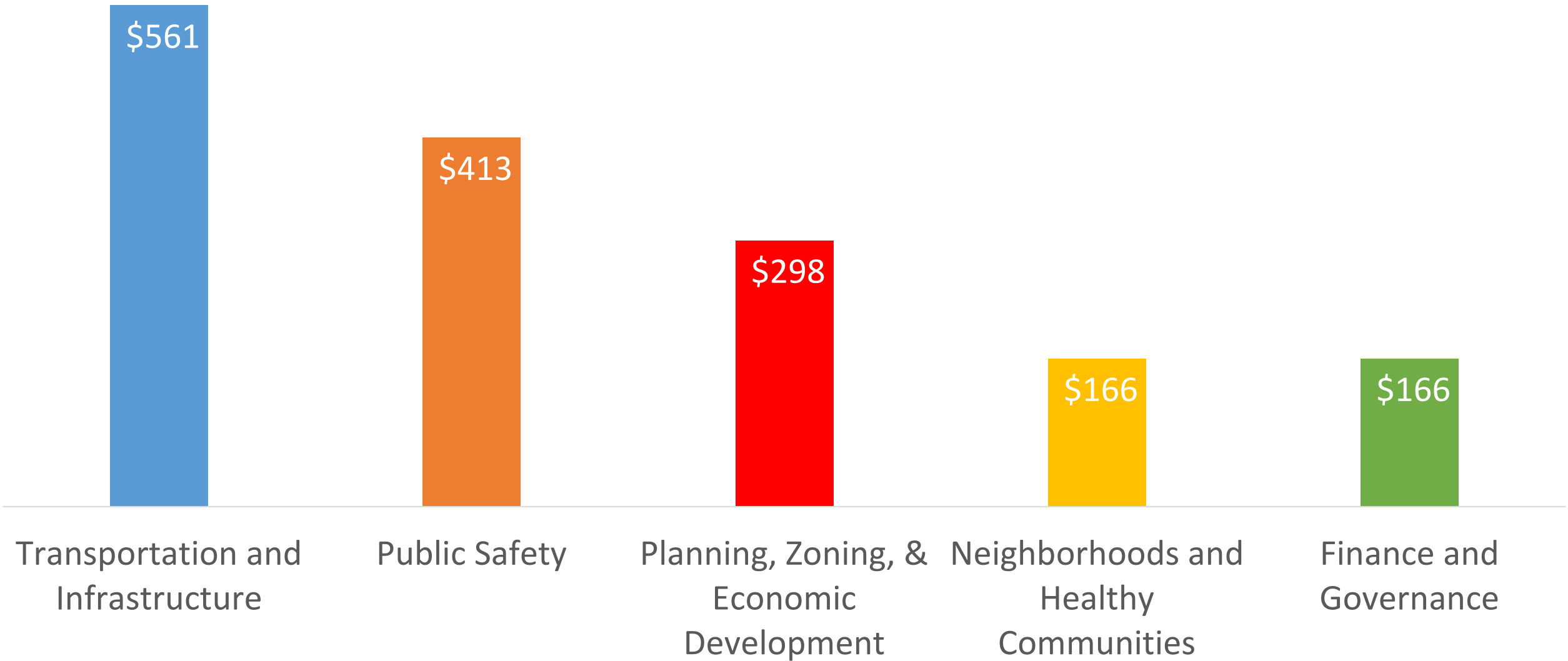


# 2016 Budget by Council Goal Area



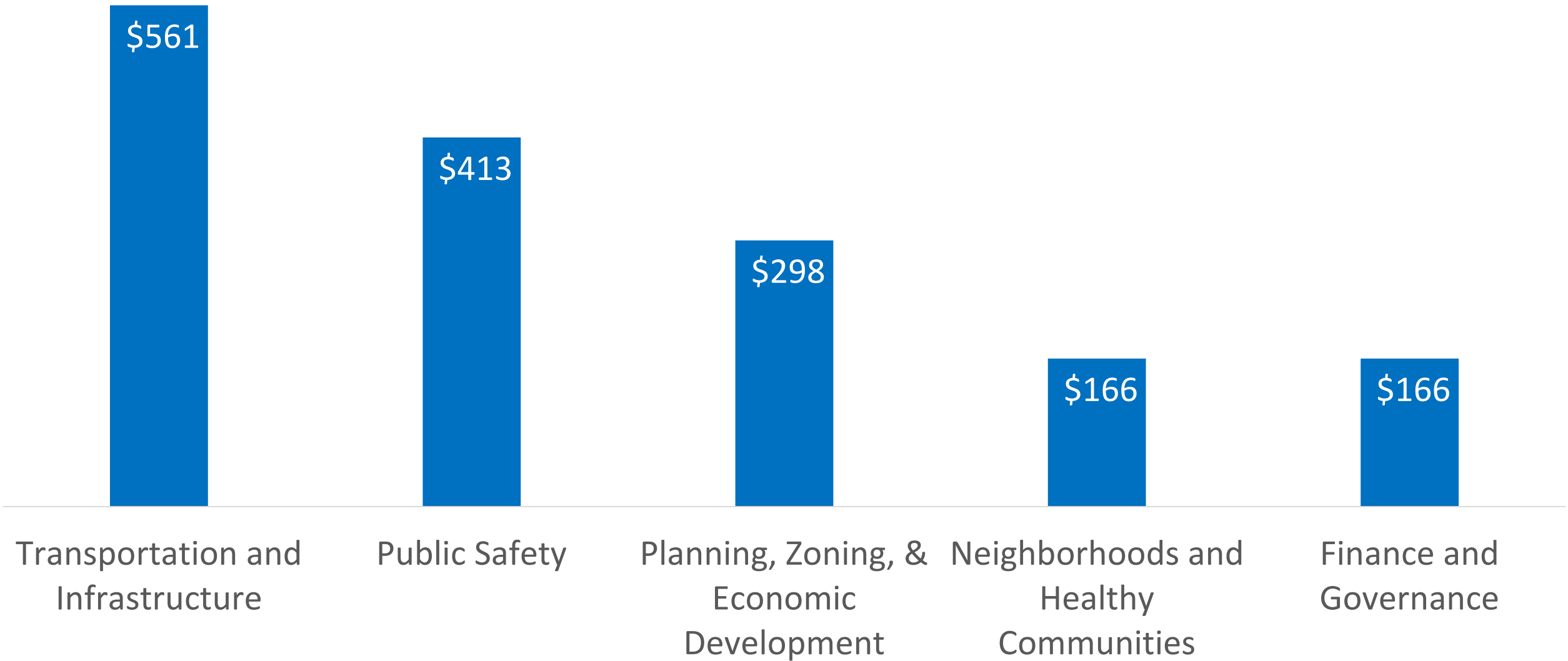
# 2016 Budget by Council Goal Area

Reduce colors



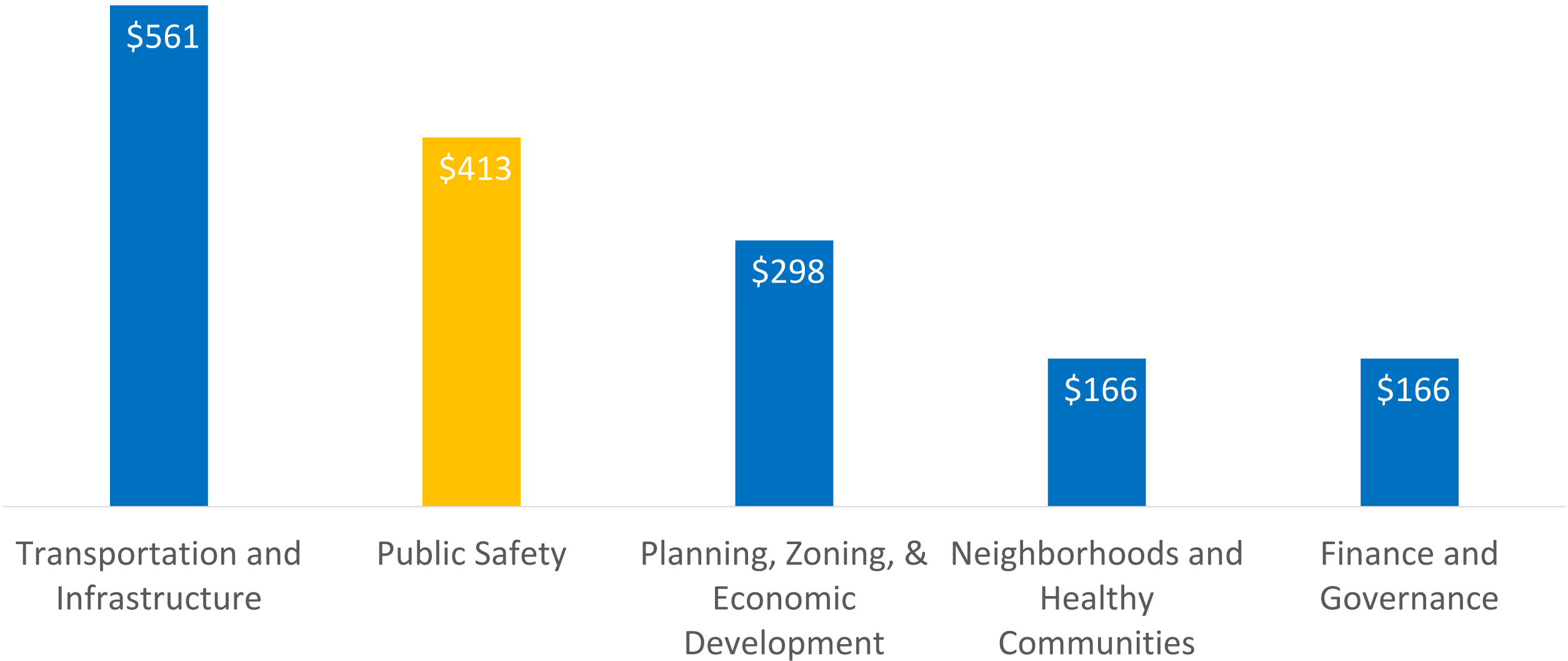
# 2016 Budget by Council Goal Area

Reduce colors

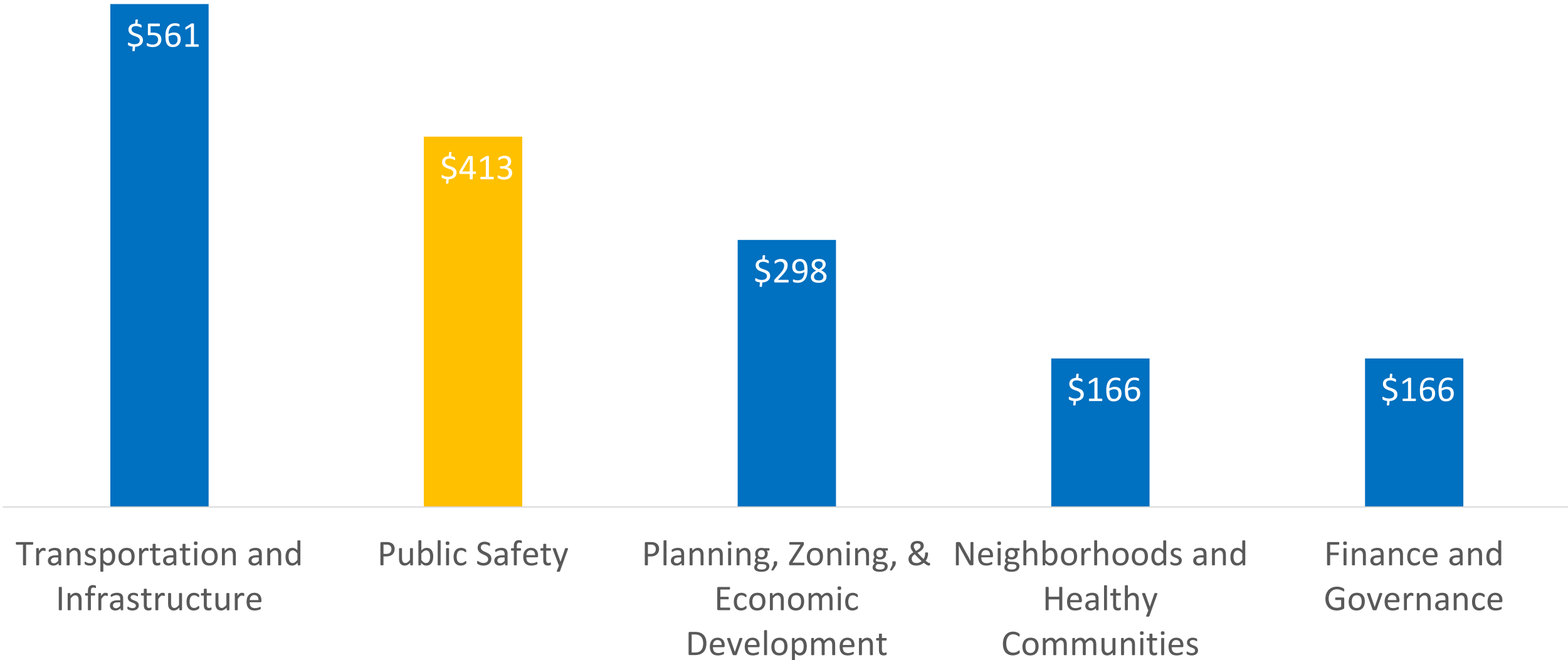


# 2016 Budget by Council Goal Area

Add back color emphasis



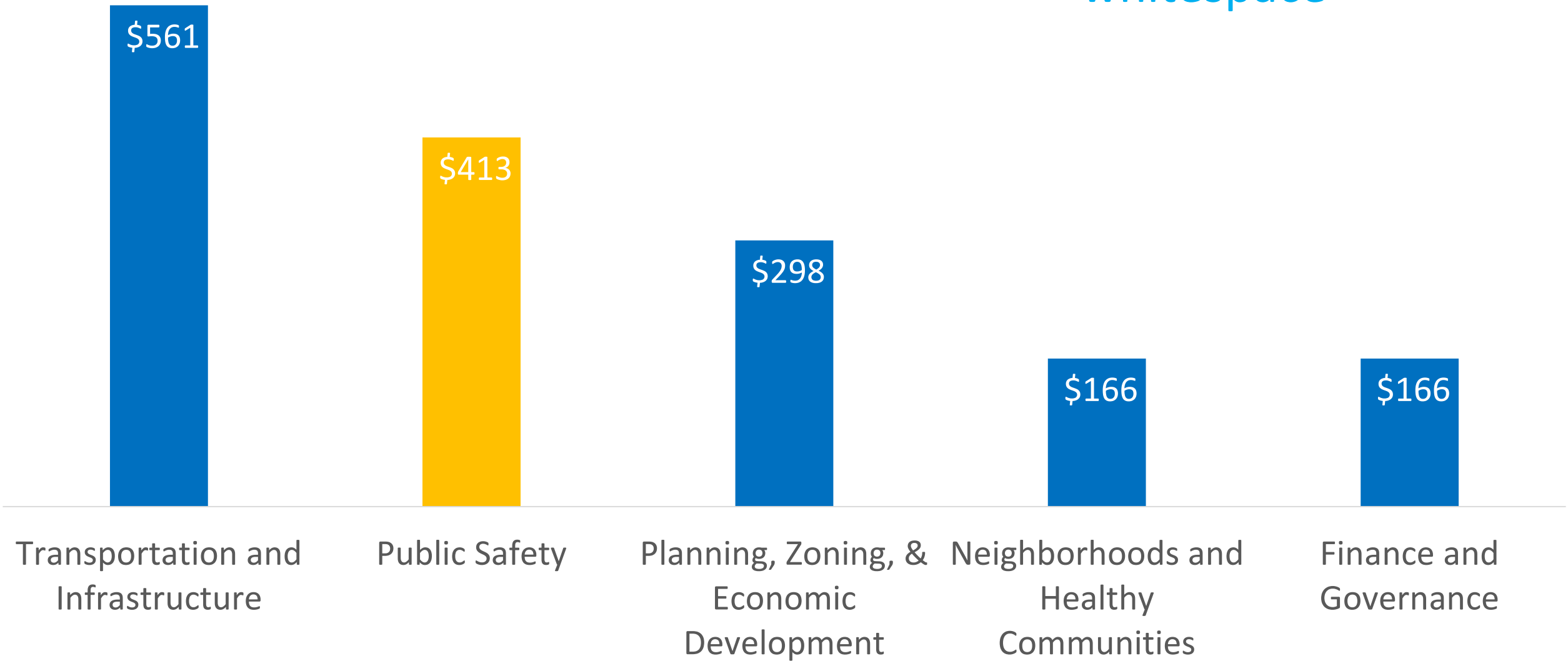
# 2016 Budget by Council Goal Area



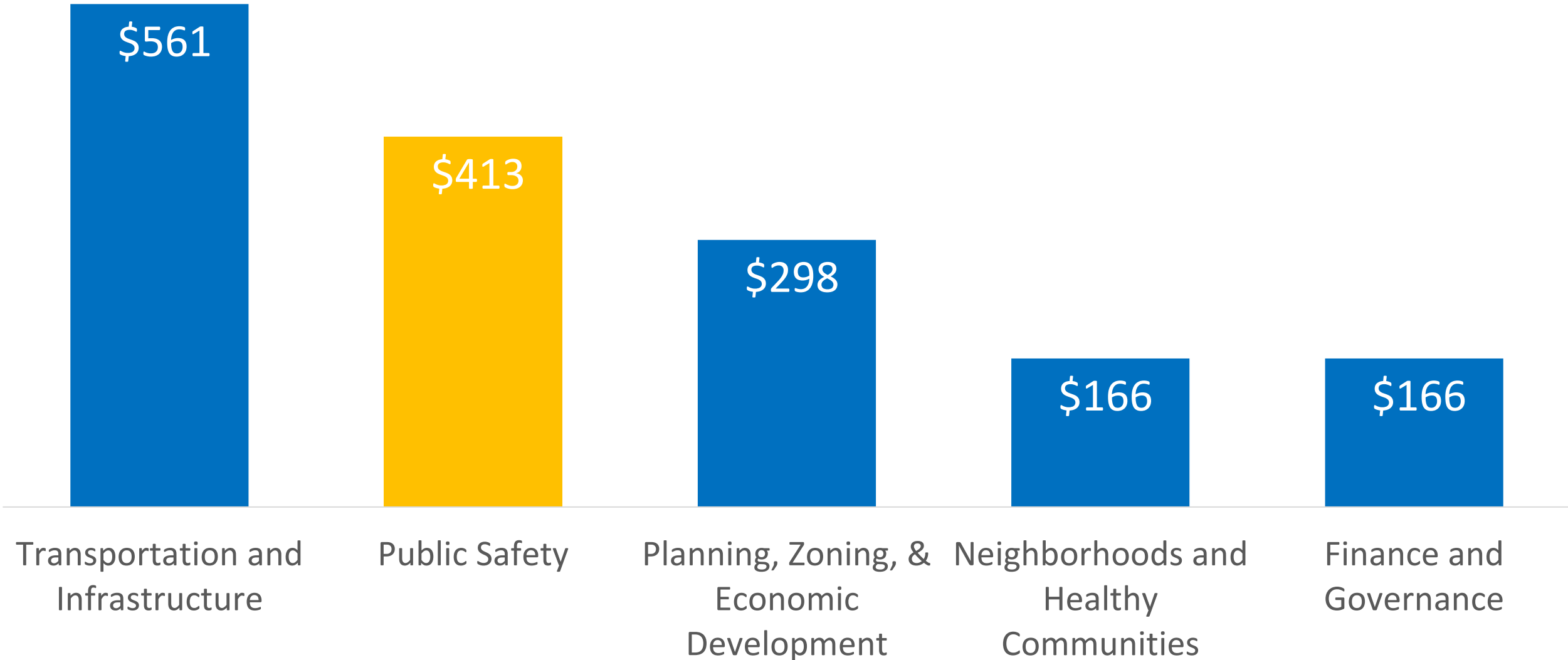


# 2016 Budget by Council Goal Area

Tweak bar width to balance  
whitespace

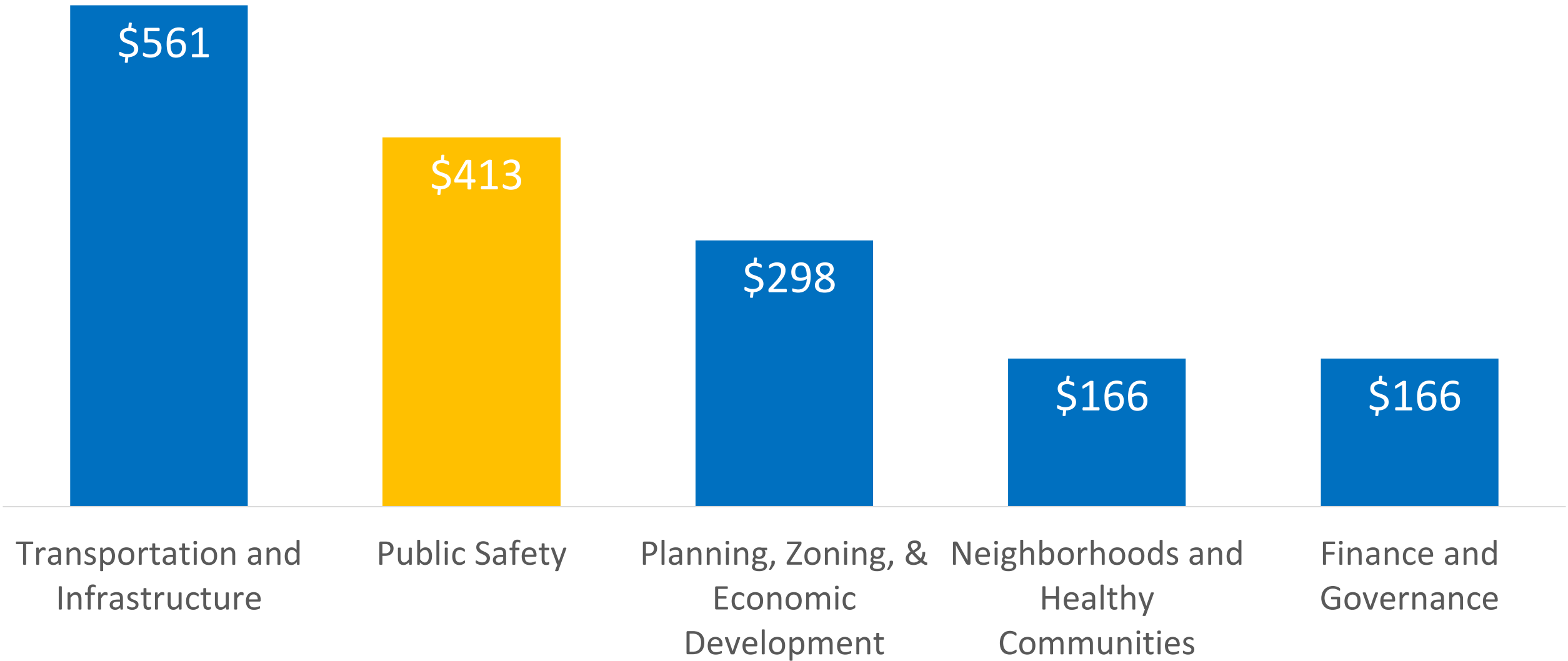


# 2016 Budget by Council Goal Area

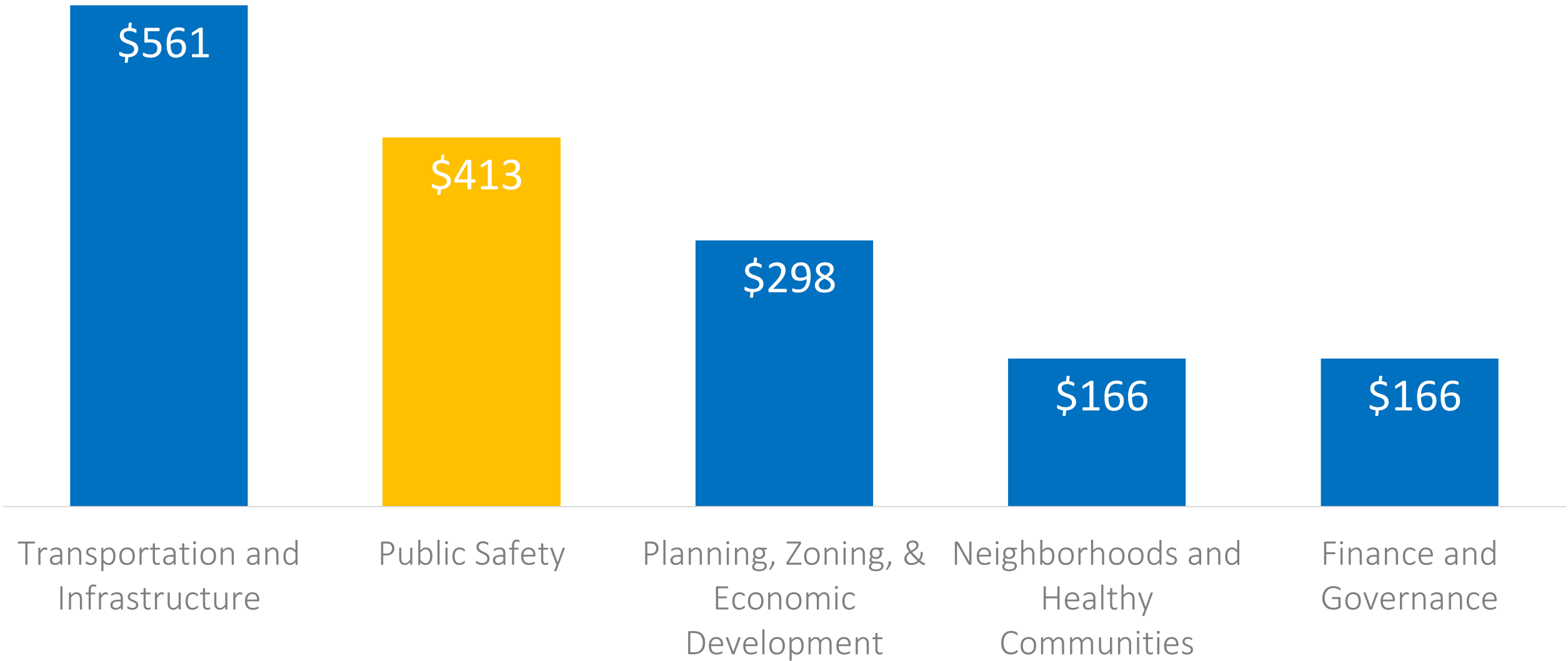


# 2016 Budget by Council Goal Area

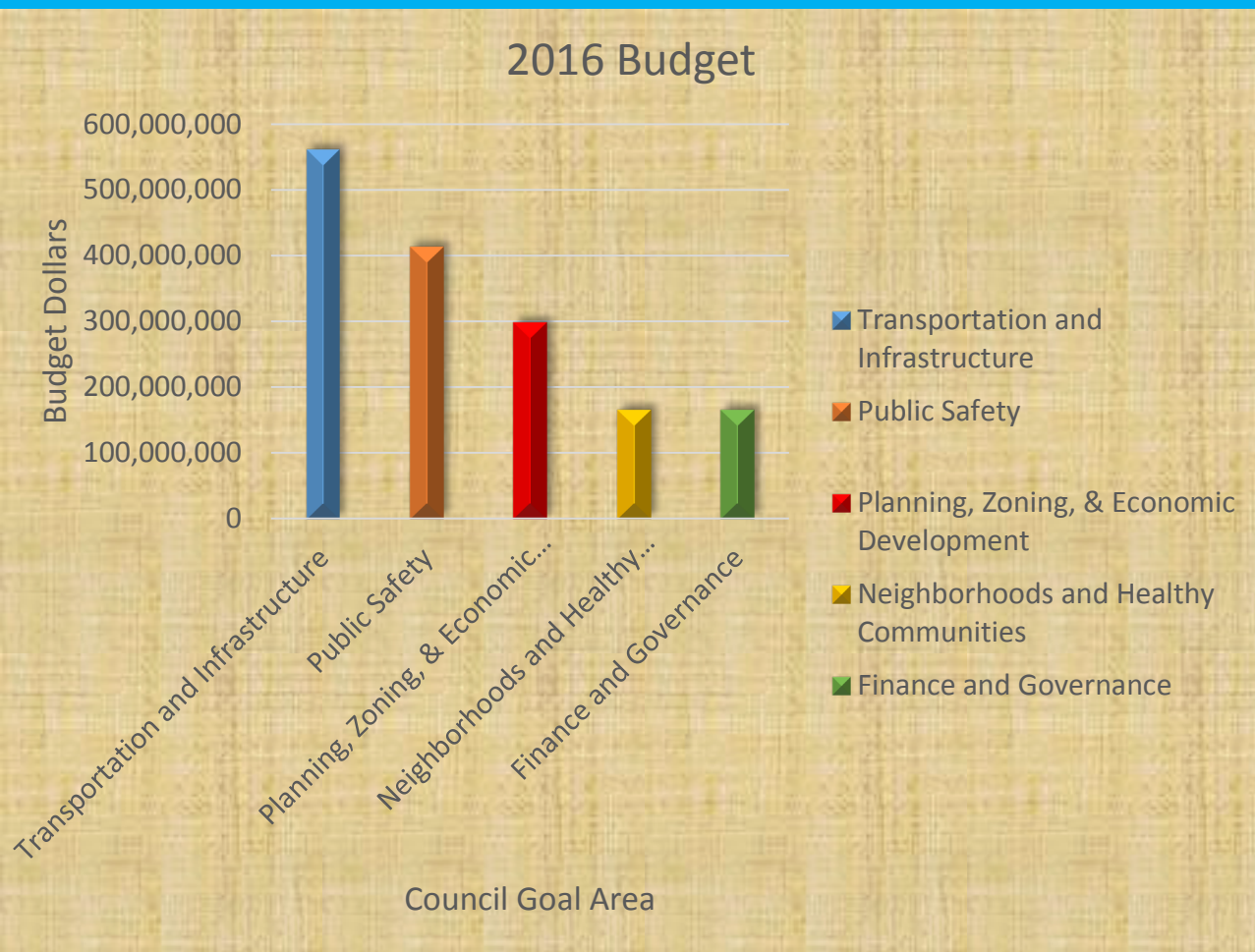
Change text colors and font



# 2016 Budget by Council Goal Area (in millions)

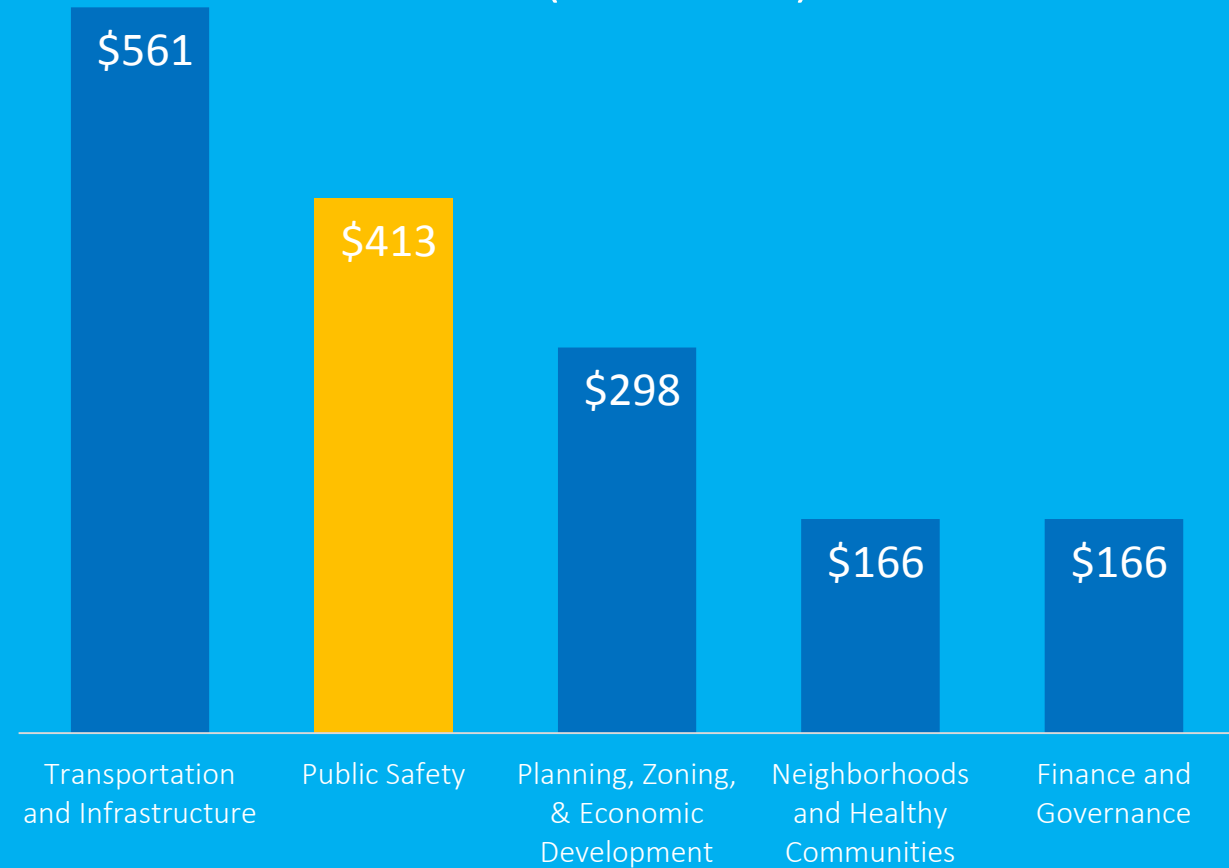


# Before



# After

## 2016 Budget by Council Goal Area (millions)



# Tips On Choosing Color

Be aware of color blindness

- **Avoid** red and green charts
- Orange and blue are great!

Find a default color scheme and use color to **highlight**

Explore the **Kuler Wheel** to find great color pallets! → <https://color.adobe.com>

Most Popular ▾



sandy stone beach ocean...

9K+ 9K+ 363



Firenze

9K+ 9K+ 191



Neutral Blue

9K+ 9K+ 54



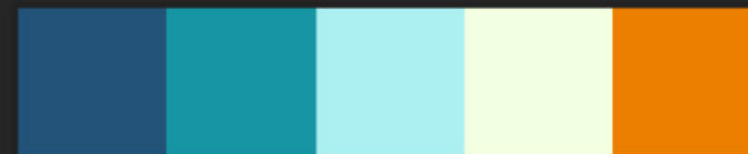
Phaedra

9K+ 9K+ 26



Honey Pot

9K+ 7K+ 50



Aspirin C

9K+ 7K+ 32



Flat UI

9K+ 7K+ 26



Vitamin C

9K+ 6K+ 41

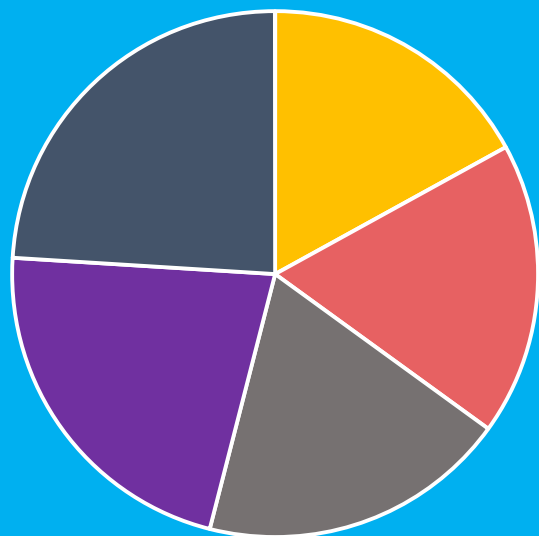


1944mustang

9K+ 6K+ 51



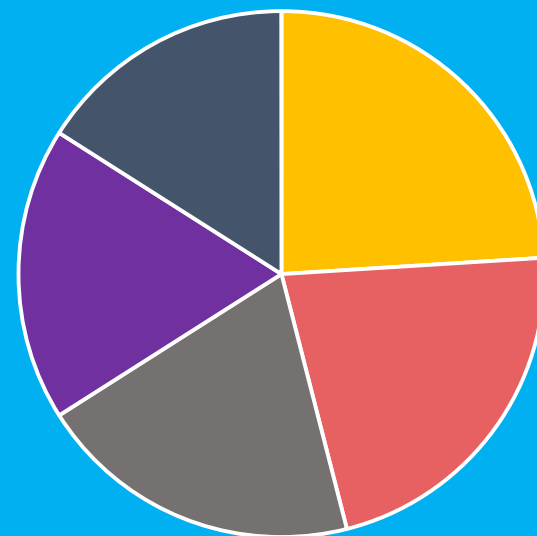
Which  
color is  
bigger?



30  
20  
10  
0



22  
21  
20  
19  
18



30  
20  
10  
0





# Should I Use A Pie Chart?

Q: Are you comparing two quantities?

**YES**



**NO!**





# Thank You!

## Icon Credits



Created by Lucas Glenn  
from Noun Project



Created by Michael Condry  
from Noun Project



Created by + Shmidt Sergey +  
from Noun Project



Created by Creative Stall  
from the Noun Project