

# Patient Protection and Affordable Care Act Implementation

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# Introduction

- Background—Covered California
- State Auditor's Role
- Assessment of Preparedness
- Key Recommendations
- Action Taken
- Next Steps

# Background

- Affordable Care Act—March 2010
- California Exchange—2010
- Covered California—2012
- California State Auditor—Oversight Role

# Assessment of Preparedness

- Governance and Oversight
- Qualified Health Plans
- Eligibility & Enrollment
- Outreach & Marketing
- Financial Sustainability

# Government and Oversight

- Independent Board—Executive Officer
- Standards for Ethics, Accountability
- Quarterly and Annual Reports
- Contracting Practices

# Qualified Health Plans

- Certification Process
- Recertification or Decertification Process
- Five Federal Tiers—19 Regions of the State

# Eligibility & Enrollment

- Online and Paper Application Process
- Online Tools Through California Healthcare Eligibility, Enrollment and Retention System
- Service Centers—Three Locations

# Outreach Efforts

- Education & Marketing
- Navigator & Assister Programs
- Partnerships with CBOs and Local Governmental Agencies



# Financial Sustainability

- Self-Sufficient By January 2015
- No State General Funds Available
- Financial Condition Dependent Upon Enrollment
- Financial Plan—Multiple Enrollment Scenarios

# Key Recommendations

- Resolve Website/IT Issues
- Develop Protocols for Monitoring QHPs and for Recertification & Decertification
- Track Enrollment Data
- Conduct Regular Reviews of Pertinent Data
- Make Adjustments to Plans as Needed

# Next Steps

- Communication and Education
- Collaboration with GAO, NASACT, Other States, local governments
- Reporting and Sharing Results Timely

*“Alone we can do so little; together we can do so much.”*

– Helen Keller

*Questions and Answers*

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