



# Transformation: Audit Offices of the Future – It's All About Impact

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# It's All About Impact

- ▣ Opportunity for Increased Impact
- ▣ Expanding and Evolving Performance Auditing
- ▣ Enhanced Assessment and Reporting of Impact

# Opportunity for Increased Impact

- ▣ Objectivity Void
- ▣ Increasing Partisanship and Gridlock, Saturation of Misinformation, Complexity of Public Policy Issues
- ▣ Lack of Progress on Critical Public Policy Issues
- ▣ Risk to Profession for Failure to Seize Opportunity

# Expanding and Evolving Performance Auditing

- ▣ Lennis Knighton's Vision
- ▣ Increasing Auditor Risk Appetite
- ▣ Willingness to Audit 3<sup>rd</sup> Rail Issues
- ▣ Governance, Program Effectiveness, Public Policy Efficacy and Prospective Analysis Audits
- ▣ Being at the Right Place at the Right Time  
– Proactive versus Reactive Paradigm Shift

# Enhanced Assessment and Reporting of Impact

- ▣ Utilizing Innovative Methodologies for Assessing the Impact of Government Programs and Services
  - Concepts of Societal Impact and Measuring Social Return on Investment (SROI)
  - Social Justice Audits
  - Citizen Surveys – Denver’s 311 Performance Audit
- ▣ Ideas for How to Better Measure and Report Audit Impact
  - Internal Performance Metrics Programs
  - Innovative Reporting Practices – Denver’s Comprehensive Audit Impact Report for the Citizenry

Questions?