



New York/New Jersey Intergovernmental Audit Forum (NYNJIAF)
September 26, 2019
Baruch College – Newman Conference Center
151 East 25th Street | New York, NY

SPEAKER BIOGRAPHIES
(In order of appearance)

Robert Mancuso
Assistant Inspector General, Information Technology Audits and Computer Crime Investigations (ITACCI)
U.S. Department of Education, OIG

Robert (Rob) Mancuso is the Assistant Inspector General of the U.S. Department of Education, Office of Inspector General's (ED OIG) Information Technology Audits and Computer Crime Investigations unit. ITACCI is responsible for all mission related IT activity within the OIG, creating "One-Stop-Shopping" for issues ranging from data analytics and the annual FISMA review of the Department and Federal Student Aid (FSA) to investigating network intrusions and traditional computer crimes.

Mr. Mancuso began his Federal law enforcement career in 1998 with the Social Security Administration, Office of Inspector General (SSA OIG), where he helped to conceive, develop and implement a project to identify weakness in SSA's death alert system, which ultimately identified millions of dollars in overpayments and projected savings to SSA. In 2001, he joined ED OIG as an investigator in its Washington Field Office and then served as an acting Desk Officer for a year. In 2004, Mr. Mancuso became a Program Manager and played an integral role in creating the ED OIG Computer Crime Investigation Division (CCID). In this position, he oversaw the transition and growth from CCID to the Technology Crimes Division, helped create the ED OIG Data Analysis and Referral Team, and supervised the investigation that led to the successful prosecution of the ED OIG's first unauthorized access (18 USC 1030) case.

In January 2008, Mr. Mancuso joined the U.S. Department of Transportation OIG where he helped start their Computer Crimes Unit, first as a Senior Computer Crimes Agent and then as its Assistant Special Agent in Charge. In this position, he investigated a number of high-profile cases, including a case involving a fugitive who had stolen Federal Aviation Administration documents, crashed a plane, fled to Denmark, Germany, Iran, and was apprehended in Panama under a Red Notice and after waiving extradition to the U.S. He re-joined ED OIG in August of 2015 as the Assistant Special Agent in Charge of the Technology Crimes Division and was shortly thereafter promoted to Special Agent in Charge.

Mr. Mancuso earned his Bachelor of Arts in Corporate Communications with a minor in Business from Elon College in North Carolina.



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Michael Bingham
Senior Auditor
U.S. Government Accountability Office

Michael Bingham is a Senior Auditor for the Standards group within the Financial Management and Assurance (FMA) team at the U.S. Government Accountability Office (GAO). His recent duties include the 2018 revision of Government Auditing Standards (the Yellow Book), responding to Yellow Book and Green Book technical assistance inquiries, and serving as a project liaison to the International Organization of Supreme Audit Institutions (INTOSAI).

Mr. Bingham received his Bachelor of Arts in Political Science from the University of Chicago and his M.A.S. from Northern Illinois University. He is a CPA licensed in the Commonwealth of Virginia.

Wayne A. McElrath
Chief Executive Officer
XGE Consulting

Wayne McElrath is a former Director of Forensic Investigations with the United States Government Accountability Office (GAO). During his tenure, Mr. McElrath was responsible for providing executive leadership and oversight for all GAO investigations, controls testing, and vulnerability assessments of federal funds, programs, facilities, and systems nationally and internationally. Additionally, he managed the application of GAO's Fraud Framework and administered the FraudNet, which is the United States government's oldest publicly accessible hotline for the reporting of allegations of fraud, waste, abuse, and mismanagement.

Prior to joining GAO, Mr. McElrath served as the Acting Assistant Inspector General for Investigations with the Environmental Protection Agency, Office of Inspector General (OIG); Special Agent in Charge of the Internal Affairs Division for the United States Postal Service, OIG and the United States Postal Inspection Service; Senior Special Agent with the United States Customs Service, the forerunner to the Department of Homeland Security, Homeland Security Investigations; and as a Special Agent with the Department of Defense, Defense Criminal Investigative Service.

Mr. McElrath holds a Bachelor's of Science in Criminology and Criminal Justice from the University of Missouri–St. Louis and a Master's Degree in National Defense and Strategic Studies, with an emphasis in Operational Law, from the United States Naval War College. He is a Harvard Kennedy School of Government Senior Executive Fellow and a graduate of the Office of Personnel Management's Leadership for a Democratic Society program. Mr. McElrath also honorably served in the United States Marine Corps and the United States Army reserves.



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**Sophia Carlton, CFE
Manager, Fraud Risk Mitigation
Grant Thornton**

Sophia Carlton is a seasoned fraud risk management practitioner focused on serving clients within Grant Thornton's Fraud Risk Mitigation practice. She has more than four years of consulting experience, with primary expertise in fraud risk management. Ms. Carlton has extensive experience in fraud risk assessments, developing and implementing enterprise-level anti-fraud strategies, and standing up fraud risk management programs in complex environments. In addition, she has successfully led multiple engagements in both the public and private sectors – spanning from large complex federal agencies to Fortune 100 and 500 companies.

Ms. Carlton has led various engagements focused on all aspects of risk management, including enterprise risk management, development and implementation of fraud risk management strategies, development and implementation of anti-fraud strategies, anti-fraud training and education initiatives, and comprehensive fraud risk assessments.

Ms. Carlton earned her Bachelor of Business Administration (Accounting) and Master's in Accounting Information Systems from James Madison University. Ms. Carlton is also a Certified Fraud Examiner (CFE).

**James (Jim) Lager
Deputy Ethics Counselor
U.S. Government Accountability Office**

James Lager is the Deputy Ethics Counselor to the United States Government Accountability Office (GAO), and advises GAO on conflicts of interest, ethics, personal and organizational independence, and manages GAO's ethics and financial disclosure programs. Jim has substantial experience as a labor and employment lawyer, representing private and government clients in trial and appellate courts, and as an investigator in various contexts, including serving as a lead congressional investigator examining violation of federal campaign laws. Jim is also an Adjunct Professor at the University of Maryland's Robert H. Smith School of Business, where he teaches ethics-related courses in its Masters in Accounting program, a member of the Heterodox Academy, which advocates for viewpoint diversity and constructive disagreement in higher education, and a collaborator to Ethicalsystems.org, a nonprofit organization dedicated to using behavioral science to improve ethical culture and behavior.

Jim received a Juris Doctorate from the Washington College of Law/American University, and a Masters of Science in Organization Development from American University/NTL Institute for Applied Behavioral Science. A frequent speaker on behavioral ethics, his publications include "Beyond Compliance," in the Ethical Leadership: Global Challenges and Perspectives (C. Millar



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and E. Poole, eds. 2011), "Governments Demand Compliance, Ethics Demands Leadership," *Journal of Public Affairs* 10(216-224) (2010), and "Overcoming Cultures of Compliance to Reduce Corruption and Achieve Ethics in Government," 41 *MCGEORGE L. REV.* 63 (2009). His 2009 essay: "Have a Problem with Compliance?" was awarded the H. George Frederickson Best Article Award by the American Society for Public Administration.

Michael Butler
Director, Government Intelligent Automation
KPMG LLP

Michael Butler is a Director in KPMG's Government Intelligent Automation practice with more than 20 years of experience in information technology (IT) and advisory services. Mr. Butler has led large systems deployments as well as the development of process robotics automation projects. He also has extensive background process reengineering, data analysis and project management. When not implementing IA projects, he loves spending time with his family, attempting to improve at golf, and watching/coaching his two boys in a myriad of sports activities.

Payam Mousavi
Director, Government Intelligent Automation
KPMG LLP

Payam Mousavi is a director in KPMG's Government Intelligent Automation practice. He is an experienced management consulting professional with broad strategy, operations, and digital transformation expertise. Mr. Mousavi has over 15 years of industry and consulting experience with a proven track record of applying innovative technologies and capabilities to drive strategic outcomes, knowledge, and insights. His focus cuts across the full spectrum of Intelligent Automation technologies including: Robotic Process Automation (RPA), chatbots and cognitive agents, and cognitive applications to drive strategic outcomes. From this experience, he brings a cross-industry lens with a focus on process improvement through innovation delivering engagements across public health and federal / state / local governments.