

## Creating Connections: Auditing for a Better Tomorrow FINAL AGENDA

### Thursday, September 22

7:00 – 8:00      **Registration and Continental Breakfast**  
Location: Aleutian Room

8:00 – 8:20      Welcome and Opening Remarks

**Tim Schindler**, *Chair, PNI AF; Assistant Director/Field Office  
Manager, U.S. Government Accountability Office*

8:20 – 9:10      KEYNOTE ADDRESS

**Julie Kitka**, *President, Alaska Federation of Natives*

*Moderator:* Tim Schindler, Chair, PNI AF, Assistant Director/Field Office  
Manager, U.S. Government Accountability Office

9:10 – 9:20      **Networking and Break**

9:20 – 11:00      Data Analytics

**Glen Wright**, *Assistant Professor of Political Science, University of  
Alaska Southeast*

**Ryan McCord**, *Research Analyst, Joint Legislative Audit and  
Review Committee, State of Washington*

**Zane Kelly**, *Research Analyst, Joint Legislative Audit and Review  
Committee, State of Washington*

*Learning Objectives:* Participants will learn about methodological  
approaches and tools for data analysis. The discussion will focus on  
exploring data sets, choosing a tool to match the data, and dealing with  
data challenges. One part of the session will focus on using Geographic  
Information Systems (GIS) at a basic level to analyze tax and natural  
resources data.

*Moderator:* Kelli Murray, Auditor, U.S. Department of Commerce Office of  
Inspector General

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11:00 – 11:10      **Networking and Break**

11:10 – 12:00      Affordable Care Act Implementation: Marketplaces

**Maria Silvestre**, Auditor, U.S. Department of Health and Human Services/Office of Inspector General/Office of Audit Services

*Learning Objectives:* Participants will learn about what worked and did not work at the Federal, California, and Connecticut marketplaces when determining individuals' eligibility for enrollment in qualified health plans under the Affordable Care Act. We will discuss our findings and recommendations related to our review of internal controls implemented by these marketplaces. We will also discuss CMS's progress in implementing our recommendations.

*Moderator:* Sam Lord, Auditor, U.S. Department of Health and Human Services, Office of Inspector General

12:00 – 1:20      **Lunch**

1:20 – 2:10      Concurrent Session – Data Analytics Tools

<u>Location: Iliamna Room</u>  <u>Excel</u>  Continue the discussion on how to use Excel. (Wyatt Hundrup)	<u>Location: Aleutian Room</u>  <u>GIS</u>  Continue the discussion on how to use Geographic Information Systems. (Ryan McCord)	<u>Location: Aspen Room</u>  <u>Principal's Session</u>  Executive Committee members, heads of audit organizations, and other high level officials.
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*Moderators:*

Wyatt Hundrup, Senior Analyst, Natural Resources and Environment, Government Accountability Office

Ryan McCord, Research Analyst, Joint Legislative Audit and Review Committee, State of Washington

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2:10 – 2:20 **Networking and Break**

2:20 – 4:00 Key Challenges Facing Inspectors General

**Michael Horowitz**, *Inspector General, U.S. Department of Justice and Chair, Council of Inspectors General for Integrity and Efficiency*

**Scott Dahl**, *Inspector General, U.S. Department of Labor*

**Andrew Katsaros**, *Principal Assistant Inspector General for Audit, U.S. Department of Commerce*

*Learning Objectives:* The Offices of Inspectors General are tasked with providing oversight and accountability within the Federal government. In this session, learn about pressing challenges facing the IG community today.

*Moderator:* David Sheppard, Inspector General, Denali Commission

4:00 – 4:10 **Networking and Break**

4:10 – 5:00 Benefits of Telework

**Tim Schindler**, *Assistant Director/Seattle Field Office Manager, U.S. Government Accountability Office*

**Wyatt Hundrup**, *Senior Analyst, Natural Resources and Environment, U.S. Government Accountability Office*

*Learning Objectives:* Telecommuting and flexible work arrangements can benefit both the employee and the employer by offering flexibility, promoting work-life balance and saving energy. In this session, we will discuss how to implement a telecommuting program including discussion of practical guidelines and policies for telecommuting, information technology strategies to support remote workers, and strategies to increase collaboration options for teleworkers.

*Moderator:* Steve March, Vice Chair, Multnomah County Auditor's Office

5:00 – 7:00 **Reception**  
**Location: Chart Room**

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### Friday, September 23

7:00 - 8:00 **Continental Breakfast**

8:00 – 8:50 How to Solve a Murder

**Glen Klinkhart**, *Author, Police Detective (Ret.)*

*Learning Objectives:* Gathering information from employee interviews is an integral part of the audit process, but getting to the truth requires more than simple questions. In this session, auditing professionals will learn how to use homicide investigation techniques to investigate, document, and evaluate an audit.

*Moderator:* Gillian Brinkman, Auditor, Denali Commission Office of Inspector General

8:50 – 9:00 **Networking and Break**

9:00 – 10:40 Team and Collaborative Auditing

**Dr. Francis L. Jeffries**, *Professor of Management, College of Business and Public Policy, University of Alaska, Anchorage*

**Elizabeth Curda**, *Acting Director, Health Care, U.S. Government Accountability Office*

**Sara Kelly**, *Assistant Director, Education, Workforce and Income Security, U.S. Government Accountability Office*

*Learning Objectives:* Participants will learn about strategies to build and participate on high performing teams. In this session, we will discuss the characteristics needed to create and lead well-integrated teams where individuals are motivated to contribute at their highest potential, qualities of effective team leadership, and techniques leaders and members can use to raise the probability of success and impact. In addition, participants will learn how to use different stakeholders within an organization to accomplish a mission.

*Moderator:* Nathaniel O'Brien, Strategic Planning and External Liaison, U.S. Government Accountability Office

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10:40 – 10:50 **Networking and Break**

10:50 – 11:40 Concurrent Session - Working in Teams and Tools for Collaboration

Discuss working in teams and tools for collaboration with other auditors. Please break into sessions depending on your last name so we can maximize variety.

<u>Aleutian Room</u>	<u>Iliamna Room</u>	<u>King Salmon Room</u>
<u>Last Name A-G</u>	<u>Last Name H-M</u>	<u>Last Name N-W</u>
(Amanda Ondrick)	(Melanie Stidham)	(Wyatt Hundrup)

*Moderators:*

Amanda Ondrick, Research Analyst, Joint Legislative Audit and Review Committee, State of Washington

Melanie Stidham, Research Analyst, Joint Legislative Audit and Review Committee, State of Washington

Wyatt Hundrup, Senior Analyst, Natural Resources and Environment, Government Accountability Office

11:40 - 1:20 **Lunch**

1:20 – 3:00 What is it Like to Be Audited?

**Corrine Eilo**, *Chief Financial Officer, Denali Commission*

**Amy Adler**, *Controller, Alaska Energy Authority*

**Wendy Richerson, CPA**, *Controller, Alaska Railroad*

**Mark Romick**, *Deputy Director, Alaska Housing Finance Corporation*

**Mark Warfield**, *Fleet Services Manager, Municipality of Anchorage*

*Learning Objectives:* Participants will learn about how an audit impacts the auditee and strategies they use to work with auditors. We will discuss what

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it's like to be audited, how to prepare for being audited, how being audited effects workload, and how the audit process can be improved.

*Moderator:* Will Clark, Performance Auditor, Washington State Auditor's Office

### 3:00 – 3:10 **Networking and Break**

#### 3:10 – 4:00 Overcoming Access Barriers

**Valerie Whitener**, *Audit Coordinator, Joint Legislative Audit and Review Committee, State of Washington*

**Will Garber**, *Deputy Director, Oregon Audits Division*

*Learning Objectives:* At some point in their career, most auditors have or will have to deal with barriers to accessing the information they need. This session will provide auditors tools for effectively overcoming access barriers in order to complete audit assignments.

*Moderator:* Gillian Brinkman, Auditor, Denali Commission Office of Inspector General

### 4:00 – 4:10 **Networking and Break**

#### 4:10 – 5:00 Career Development: Unlocking Your Audit Potential

**Suzanna Pratt**, *Research Analyst, Joint Legislative Audit and Review Committee, State of Washington*

**Jenny Wong**, *Executive Director, Intergovernmental Audit Forums, U.S. Government Accountability Office*

**Alan Bell**, *Principal Auditor, Oregon Audits Division*

*Learning Objectives:* What can auditors do to ensure they continually improve their skills and meet their professional development goals? This session will provide insights and advice on things auditing professionals can do to enhance their development in the auditing world as well as what you can do to make sure you continue to progress professionally.

*Moderator:* Will Garber, Deputy Director, Oregon Audits Division

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5:00 – 5:10     Closing Remarks

**Tim Schindler**, *Chair, PNI AF; Assistant Director/Field Office  
Manager, U.S. Government Accountability Office*

**Evaluation Link:** <http://www.regonline.com/pniafeedback> (link will activate at end of  
event)

**Passcode:** pniaf2016