

## FINAL AGENDA

**Monday, March 23**

**Location: Fir Ballroom**

12:15 - 1:00

### **REGISTRATION**

**Location: *Fir Ballroom***

1:00 - 1:15

### **Welcome and Announcements**

**Tim Schindler**, Chair, PNIAF and Field Office Manager, U.S. Government Accountability Office

### **Opening Remarks**

**Troy Kelley**, Washington State Auditor

1:15 - 2:45

### **Interactive Reporting**

**Nicole Dewees**, Senior Management Auditor, Multnomah County Auditor's Office

This session will discuss the pros and cons of interactive versus static reports, show some best practices for visualization, and talk briefly about the software that we use to produce interactive reports.

*Moderator: David Sheppard, Acting Inspector General for the Denali Commission, Department of Commerce, Office of Inspector General*

### **Explaining Audit Work: Moving from Using Graphics within the Written Narrative to Web-based Audit Reports**

**Valerie Whitener**, Audit Coordinator, Joint Legislative Audit and Review Committee

**Suzanne Kelly**, Technology Development and Graphic Design Assistant, Joint Legislative Audit and Review Committee

**Eric Thomas**, Research Analyst, Joint Legislative Audit and Review Committee

JLARC staff will share their experience transitioning from paper medium to electronic medium for audit reporting. JLARC staff will discuss the goals and technical approach to this transition, and next steps to address the rapidly changing digital environment.

*Moderator: David Sheppard, Acting Inspector General for the Denali Commission, Department of Commerce, Office of Inspector General*

2:45 - 3:00

### **Networking and Break**

## FINAL AGENDA

3:00 – 3:25

### **An Audit of Correctional Facilities and Programs in British Columbia**

**Peter Nagati**, Director, Performance Audit, Office of the Auditor General of British Columbia

Many jurisdictions across North America are challenged with managing a growing inmate population in a time of fiscal restraint. This can result in overcrowded correctional facilities and increase the safety risks to inmates, staff and the public. This session will provide an overview of BC's recent audit, and share challenges and lessons learned.

*Moderator: Gary Blackmer, Director, Oregon Secretary of State, Audits Division*

3:25 – 3:35

### **Networking and Break**

3:35 – 4:00

### **County Services Audit: Service Distribution Adapts to Changing Demographics**

**Mark Ulanowicz**, Principal Auditor, Multnomah County Auditor's Office

There have been demonstrable changes in the concentration of some of Multnomah County's most vulnerable populations over the last 10 years. This audit discusses and illustrates 1) the extent to which County service delivery has mirrored population changes, 2) the efforts County programs have made to match services to intended populations, and 3) the barriers faced in attempting to achieve these goals. This session will focus on GIS mapping of population data and the web-based report format.

*Moderator: Steve March, County Auditor, Multnomah County Auditor's Office:*

4:00 - 4:10

### **Networking and Break**

4:10 - 5:00

### **Emerging Policy Areas: Lessons Learned from Washington's Recreational Marijuana Regulation**

**Rick Garza**, Agency Director, Washington State Liquor Control Board

Creating Washington's system of legalized marijuana. Liquor Control Board Director Rick Garza will highlight some key elements of Washington's system, lessons learned during this historic and pioneering effort as well as address some current and future challenges facing the system

*Moderator: David Sheppard, Acting Inspector General for the Denali Commission, Department of Commerce, Office of Inspector General*

5:00 - 6:30

### **Reception**

**Location: Pine Room**

---

---

## FINAL AGENDA

### Tuesday, March 24 Location: Fir Ballroom

7:15 - 8:00

**REGISTRATION and Continental Breakfast**  
Location: *Fir Ballroom*

8:00 - 8:50

**Challenging Our Work to Get the Best From It**  
**Malcolm Gaston**, Assistant Auditor General, Office of the Auditor General of British Columbia

The Challenge Committee provides advice to the Auditor General and audit teams at key stages of in-progress performance audits and other projects. Meetings are opportunities to test work against the collective scrutiny of the committee, as well as a sounding board for the teams to get advice. This session will look at how this process is used to maximise the impact of our work.

*Moderator: Tim Schindler, Chair, PNIAF and Field Office Manager, U.S. Government Accountability Office*

8:50 - 9:00

**Networking and Break**

9:00 - 10:30

**The New Frontier: Cyber Security for Auditors**  
**Peg Bodin**, Local IS Audit Manager, Washington State Auditor's Office  
**Aaron Munn**, Chief Information Security Officer, Washington State Auditor's Office  
**Erin Laska**, Senior Performance Auditor, Washington State Auditor's Office

Successful cyber-attacks against governments are increasing. This session will discuss how these attacks work, the importance of a good agency risk assessment, and audit approaches to assess IT security risk.

*Moderator: Barb Hinton, Deputy Director, Washington State Auditor's Office*

10:30 - 10:45

**Networking and Break**

10:45 - 11:45

**Innovation Is the New Currency**  
**Louis Vong**, Vice President, Digital Strategy

Today's digital world has changed the way we need to communicate with our constituents. Traditional forms of communications and engagement are changing based on user behavior. Learn how to stay connected and what future technologies will affect how we interact.

*Moderator: Barb Hinton, Deputy Director, Washington State Auditor's Office*

11:45 - 1:15

**Lunch**  
Location: *Fir Ballroom*

## FINAL AGENDA

1:15 - 2:15

### Concurrent Sessions Based on Experience Level

**0-3 Year Auditors**

**Location: Olympia Room**

*Moderator: Joe Clark,  
Performance Auditor,  
Washington State Auditor's  
Office*

**4+ Year Auditors**

**Location: Fir Ballroom**

*Moderator: John Bowden,  
Research Analyst, Joint  
Legislative Audit and Review  
Committee*

**Managers**

**Location: Ranier Room**

*Moderator: Gary Blackmer,  
Director, Oregon Secretary of  
State, Audits Division*

2:15 - 2:30

### Debrief from Concurrent Sessions Based on Experience Level

2:30 - 2:40

#### Networking and Break

2:40 - 3:30

### Recognition 360

**Brandi Pritchard**, Audit Manager, Washington State Auditor's Office

**Kristina Baylor**, Audit Manager, Washington State Auditor's Office

Recognition is a gift that keeps on giving. Employees who are recognized on a regular basis are more engaged and feel positive and motivated. This session will provide some new ways you can keep recognition fresh and on the "front burner" for your entire team.

*Moderator: Gary Blackmer, Director, Oregon Secretary of State, Audits Division*

3:30 - 3:45

#### Networking and Break

3:45 - 5:00

### Capstone of Audits

**Gary Blackmer**, Director, Oregon Secretary of State, Audits Division

When we've completed several audits in a topic area, we sometimes discover that patterns emerge across the audits. The presentation will discuss two examples for policy-makers and the public that highlight those larger issues, as well as revisiting the key points of the audits.

*Moderator: Steve March, County Auditor, Multnomah County Auditor's Office*

---

**Wednesday, March 25**

**Location: Fir Ballroom**

7:15 - 8:00

### REGISTRATION and Continental Breakfast

**Location: Fir Ballroom**

---

## FINAL AGENDA

8:00 - 9:10

### Roundtable Discussions (concurrent sessions)

**Principals' Meeting \***

**Location: Olympia Room**

\*A principal of the PNI AF is the head of a government organization who conduct audits

**Performance Audit**

**Location: Fir Ballroom**

*Moderator: Will Garber, Deputy Director, Oregon Secretary of State, Audits Division*

**IT/Financial/Compliance Audit**

**Location: Ranier Room**

*Moderator: Troy Niemeyer, Deputy Director, Washington State Auditor's Office*

9:10 - 9:30

### Debrief from Roundtable Discussions (concurrent sessions)

9:30 - 9:40

### Networking and Break

9:40 - 10:30

### Whistleblowers and Dealing with Sensitive Information

**Dawn Locke**, Assistant Director, Homeland Security and Justice, U.S. Government Accountability Office

**Claudia Becker**, Senior Analyst, U.S. Government Accountability Office

Reviewing and reporting on sensitive information can be challenging but rewarding. The U.S. Government Accountability Office recently reviewed the Department of Justice's handling of FBI whistleblower retaliation complaints. This session will describe how the team worked closely with the agency to review 5 years of sensitive case files for a public report.

*Moderator: Tim Schindler, Chair, PNI AF and Field Office Manager, U.S. Government Accountability Office*

10:30 - 10:40

### Networking and Break

10:40 - 11:50

### How to Write an Audit Report That People Want to Read

**Kate van Gelder**, Senior Communication Analyst, U.S. Government Accountability Office

As auditors, we're duty-bound to present our findings in a balanced way and with a neutral tone, but these parameters are a blessing and a curse. They're a blessing because they require us just to state unembellished facts. They're a curse because bare facts can be extremely boring to read. During this session, you'll learn tips for 1) developing bottom-line messages, 2) writing for a broader audience, and 3) using graphics and formatting to transform walls of words.

*Moderator: Keenan Konopaski, Legislative Auditor, Joint Legislative Audit and Review Committee*

11:50 - 12:00

### Closing Remarks

**Tim Schindler**, Chair, PNI AF and Field Office Manager, U.S. Government Accountability Office