

## SPEAKERS

### Stephen Gomez

**Stephen “Steve” Gomez** joined the Office of the City Auditor as the Information Technology Performance Auditor in September 2008. Steve has a degree in Liberal Arts and Computer Applications and Networking. He previously worked for Johnson Controls, a Fortune 100 company, as an IT Auditor performing Operational Audits and Sarbanes-Oxley testing for Data Center Security, Proprietary Internal Software, and ERP Systems including SAP. Since joining the office, Steve has completed a wide array of audits utilizing his IT background to incorporate the automated portion of the City’s operations into the standard performance audit process.

Steve has been a Certified Information System Auditor (CISA) since 2008 and member of the Information Systems Audit and Control Association (ISACA) since 2006.

### Chris Kime

**Chris Kime** joined the Office of the City Auditor as a Performance Auditor in March 2012, arriving from the Dallas City Auditor’s Office. As an Assistant City Auditor III in Dallas, he conducted audits of building maintenance, fleet operations, grant compliance, human resources, purchasing and capital improvements. Additionally, his prior experiences were at the Federal and State level providing financial analysis, budgeting, strategic planning, risk assessment, contract negotiation and technical assistance for the Head Start and Early Childhood Intervention programs. Chris holds a BBA in Finance from the University of Texas at Austin and is a Certified Internal Auditor.

### Donna Miller

**Donna Miller** is the Director of the Professional Practice Group of the Arizona Office of the Auditor General where she is responsible for the Office’s quality assurance and training functions. Her responsibilities include providing technical research and assistance, overseeing accounting and auditing standards implementation, and performing quality assurance reviews of audit reports and other publications. Donna has served the Office since 1994, and prior to that, she was a controller for a medium sized private company. She was promoted to her current position in June 2012 and previously served as a financial audit manager responsible for governmental financial and compliance audits as well as special audits requested by the Arizona Legislature. She has been actively involved in a variety of accounting and auditing standards committees and has performed peer reviews of other state audit organizations. Donna graduated from the University of Arizona and has been a CPA since 1996.

### Randy Roberts

**Randy Roberts** is a Senior Technical Director for the Auditor General’s Office, provides technical research and assistance to staff, auditees, and peers on audit and accounting standards implementation. Previously as Professional Practice Director, he was responsible for Office technical research and assistance; standards implementation, and quality assurance. Randy’s experience, all with the Office since 1981, includes auditing most levels of government: the state, universities, counties, community colleges, hospitals, health plans, and school districts.

Randy served from 2008 - 2010 on the Auditing Standards Board during the clarity standards project; served and continues to serve on AICPA task forces; and actively contributes to the National State Auditors Association.

### Aaron Cook

**Aaron Cook** is a Senior Internal Auditor with the City of Phoenix City Auditor Department, specializing in IT audits. He has been with the City for 8 years and prior to that worked at the AZ Office of the Auditor General. He has conducted a wide range of IT audits from general IT controls to specific applications. He has conducted multiple audits of business continuity management and disaster recovery planning. He served as a member of the City of Phoenix’s

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COOP Planning Committee and coordinates the ongoing maintenance of his department's plan. He is actively involved in the professional community and currently serves as the president of the ISACA Phoenix Chapter. Aaron is a member of the Association of Contingency Planners and is an Associate Business Continuity Professional (ABCP).

### Heather Kneale

**Heather Kneale** is an Internal Auditor with the City of Phoenix. She has 24 years of experience in the audit field including, operations, performance, financial, fraud, and IT. Heather developed and implemented the City Auditor Department's Business Continuity Plan including creating related policies, providing staff training, and testing the plan with mock drills. She has also participated in an audit capacity in a citywide disaster response drill.

Heather serves as a member of the ALGA Online Resources Committee and Education Committee and is the chair of the mentorship program. She holds the Certified Fraud Examiner (CFE), Certified Government Accounting Professional (CGAP), Certified Internal Auditor (CIA), and Certification in Risk Management Assurance (CRMA) designations, and is also a Certified Intelligence Analyst (CIA). Heather is a member of the Institute of Internal Auditors and the Certified Fraud Examiners Association. Heather's education includes a BS in Finance and a Masters in Public Administration.

### Stacey Linch

**Stacey Linch** is an Internal Auditor with the City of Phoenix with more than 15 years of auditing and financial analysis experience. Her audit experience includes fiscal compliance, operational and performance, contractual audits, and information technology audit. Prior to her career with the City, Stacey worked in the Financial and Insurance industries in performance strategies and compliance enforcement. Stacey is a Certified Fraud Examiner, has a Certification in Risk Management Assurance, and a Bachelor's degree in Business Administration. She is a member of the Institute of Internal Auditors (IIA), Information Systems Audit and Control Association (ISACA), and the Association of Certified Fraud Examiners (ACFE).

### Ross Tate

**Ross Tate** is the Director of Internal Auditing at Maricopa County, Arizona, the fourth largest county in the United States. He is a Certified Internal Auditor, Certified Management Accountant, and Certified Government Financial Manager. Ross has a bachelor's degree from Brigham Young University in Business Operations & Systems Analysis.

Ross began his internal auditing career in the banking industry in 1984. He joined the Maricopa County Internal Audit Department in 1989 and has been the director since 1994. He recently served as President of the Association of Local Government Auditors, an international audit organization.

### Kerry Dunn

**Kerry Dunn** is an Assistant Director with the U.S. Government Accountability Office (GAO), in charge of GAO's San Francisco Office. She is also the manager of strategic and workforce planning, and labor management relations for GAO's 11 field offices.

Prior to assuming her current position in June 2002, she was a Senior Analyst at GAO and led studies on tax policy and administration issues, children and family policy issues, and disability programs. Prior to joining GAO, she was Director of the City of Dixon CA Senior Center and the Executive Director of Kentucky Cystic Fibrosis Services, Inc.

Kerry has a Master of Public Administration degree from California State University at Hayward and a Bachelor of Arts degree in Sociology from San Diego State University.

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She is a past chair of WIAF and is currently the GAO representative to the WIAF Board. She is also the chair of the San Francisco Chapter of the American Society for Public Administration, member of the San Francisco State University MPA Program Advisory Board, and a Certified Government Financial Manager.

### **Bonnie Hall**

**Bonnie Hall** is an Assistant Director/Field Office Manager with the U.S. Government Accountability Office (GAO). She has over 20 years experience leading audit engagements in the areas criminal justice and law enforcement, housing and homelessness, immigration, and Treasury assets. As the Field Office Manager of GAO's Los Angeles Field Office, Bonnie is responsible for the oversight of local operations and resources. She is the Past President of the Los Angeles Metro Chapter of the American Society for Public Administration and currently a Board member of the Greater Los Angeles Federal Executive Board. Bonnie received her Undergraduate and Graduate degrees in Public Administration from the University of Southern California.

### **Melinda Gardner**

**Melinda Gardner** is currently employed as an IT auditor for the State of Arizona where she evaluates effectiveness and compliance of IT systems, networks, and policies of state agencies with nationally recognized standards and best practices. She has over 7 years' experience in auditing many of the state agencies, counties and school Districts in Arizona for IT controls such as security and compliance. In addition to performing IT audits, Melinda is also involved in developing and teaching many internal trainings related to various security and auditing topics. Melinda is a Certified Information Systems Auditor, CISA and has a business degree in Computer Information Systems from ASU. She also is a member of several local/national organizations that focus on training and research in security and audit related fields.

### **Kevin C. Desouza**

**Kevin Desouza** serves as the Associate Dean for Research at the College of Public Programs (COPP) and is an associate professor in the School of Public Affairs at Arizona State University. He is also serving as the Interim Director of ASU's Decision Theater. Immediately prior to joining ASU, he directed the Metropolitan Institute in the College of Architecture and Urban Studies and served as an associate professor at the Center for Public Administration and Policy within the School of Public and International Affairs at Virginia Tech. From 2005-2011, he was on the faculty of the University of Washington (UW) Information School and held adjunct appointments in the UW's College of Engineering and at the Daniel J. Evans School of Public Affairs. At UW, he co-founded and directed the Institute for Innovation in Information Management (I3M); founded the Institute for National Security Education and Research, an inter-disciplinary, university-wide initiative, in August 2006 and served as its director until February 2008; and was an affiliate faculty member of the Center for American Politics and Public Policy. He holds a visiting professorship at the Faculty of Economics, University of Ljubljana. He has held visiting positions at the Center for International Studies at the London School of Economics and Political Science, the University of the Witwatersrand in South Africa, the Groupe Sup de Co Montpellier (GSCM) Business School in France, and the Accenture Institute for High Business Performance in Cambridge, Massachusetts (USA). Kevin has authored, co-authored, and/or edited nine books, the most recent being *Intrapreneurship: Managing Ideas within Your Organization* (University of Toronto Press, 2011). He has published more than 125 articles in prestigious practitioner and academic journals. His work has also been featured by a number of publications such as *Sloan Management Review*, *Harvard Business Review*, *Businessweek*, and *Computerworld*, among others. Kevin has advised, briefed, and/or consulted for major international corporations, non-governmental organizations, and public agencies on strategic management issues ranging from management of information systems, to

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knowledge management, competitive intelligence, government intelligence operations, and crisis management. Kevin has received over \$1.4 million in research funding from both private and government organizations.

### **James Bennett**

**James Bennett** spent a decade producing award-winning information graphics for a series of world-class newspapers (including a few years as graphics editor at *The Boston Globe*) before taking his experience to the U.S. Government Accountability Office in 2009. He also created and taught the first course dedicated to information graphics at the (world's oldest and finest) school of journalism at the University of Missouri, and he continues teaching a portion of that course via the Internet each semester. James spends his limited free time chasing around his sons (11 and 14), cheering on his roller derby-playing wife, and writing about himself in the third person.