



Office of Evaluation and Inspections Work on Health Care Marketplaces

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New England Intergovernmental Audit Forum
North Conway, New Hampshire

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Contracting

- Contracting:
 - Review of Planning, acquisition, management, performance oversight of contracting
 - Several Studies: 2014-2015





Contracting

- Contracting Overview
 - (released August 2014)
 - **60 contracts related to development and operation of FFM,**
 - **January 2009-January 2014**
 - **Health benefit data,**
 - **consumer research**
 - **Cloud computing**
 - **Website development**





Contracting

- Contracting Overview
 - (released August 2014)
 - **Total original estimated value: \$1.7 Billion**
 - (range: \$69,000 - >\$200 million)
 - For 20 contracts, obligated amount > estimated value at award.
 - **\$800 million obligated,**
 - **\$500 million expended as of February 2014**





Followup on Inconsistencies

- Determine the extent to which the CMS was able to resolve inconsistencies that occurred in the 2013-2014 open enrollment period of the FFM
- Assess effectiveness of CMS's new processes for resolving inconsistencies to resolve the backlog from the first open enrollment period.





FFM Implementation

Purpose: A high-level narrative addressing key issues associated with the development and implementation requirements to create a Federal marketplace for health care plans.

Document reviews and interviews will assess strengths and weaknesses of FFM development and implementation.

Will include an examination of the factors that influenced the FFM, including assignment of responsibilities, and coordination within and outside the Department.

Will also address issues related to the impact of the FFM on its programmatic goals and the Department.

